

# SAM4S

SAM4s ER-900 Series Electronic Cash Register

## Operator's and Programming Manual



*ER-920 Shown Above with Optional Card Reader*

All specifications are subject to change without notice

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ER-900 Manual Version 1.1



## Precaution Statements

Follow these safety, servicing and ESD precautions to prevent damage and to protect against potential hazards such as electrical shock.

### 1-1 Safety Precautions

1. Be sure that all built-in protective devices are replaced. Restore any missing protective shields.
2. When reinstalling the chassis and its assemblies, be sure to restore all protective devices, including nonmetallic control knobs and compartment covers.
3. Make sure there are no cabinet openings through which people - particularly children - might insert fingers and contact dangerous voltages. Such openings include excessively wide cabinet ventilation slots and improperly fitted covers and drawers.
4. Design Alteration Warning:  
Never alter or add to the mechanical or electrical design of the SECR. Unauthorized alterations might create a safety hazard. Also, any design changes or additions will void the manufacturer's warranty.
5. Components, parts and wiring that appear to have overheated or that are otherwise damaged should be replaced with parts that meet the original specifications. Always determine the cause of damage or over- heating, and correct any potential hazards.
6. Observe the original lead dress, especially near the following areas: sharp edges, and especially the AC and high voltage supplies. Always inspect for pinched, out-of-place, or frayed wiring. Do not change the spacing between components and the printed circuit board. Check the AC power cord for damage. Make sure that leads and components do not touch thermally hot parts.
7. Product Safety Notice:  
Some electrical and mechanical parts have special safety-related characteristics that might not be obvious from visual inspection. These safety features and the protection they give might be lost if the replacement component differs from the original - even if the replacement is rated for higher voltage, wattage, etc.  
Components that are critical for safety are indicated in the circuit diagram by shading, ( ) or (). Use replacement components that have the same ratings, especially for flame resistance and dielectric strength specifications. A replacement part that does not have the same safety characteristics as the original might create shock, fire or other hazards.

#### CAUTION

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose used batteries according to the manufacturer's instructions.

#### ATTENTION

Il y a danger d'explosion s'il y a remplacement incorrect de la batterie. Remplacer uniquement avec une batterie du même type ou d'un type équivalent recommandé par le constructeur. Mettre au rebut les batteries usagées conformément aux instructions du fabricant.

## 1-2 Servicing Precautions

**WARNING:** First read the-Safety Precautions-section of this manual. If some unforeseen circumstance creates a conflict between the servicing and safety precautions, always follow the safety precautions.

**WARNING:** An electrolytic capacitor installed with the wrong polarity might explode.

1. Servicing precautions are printed on the cabinet. Follow them.
2. Always unplug the units AC power cord from the AC power source before attempting to:
  - (a) Remove or reinstall any component or assembly
  - (b) Disconnect an electrical plug or connector
  - (c) Connect a test component in parallel with an electrolytic capacitor
3. Some components are raised above the printed circuit board for safety. An insulation tube or tape is sometimes used. The internal wiring is sometimes clamped to prevent contact with thermally hot components. Reinstall all such elements to their original position.
4. After servicing, always check that the screws, components and wiring have been correctly reinstalled. Make sure that the portion around the serviced part has not been damaged.
5. Check the insulation between the blades of the AC plug and accessible conductive parts (examples : metal panels and input terminals).
6. Insulation Checking Procedure: Disconnect the power cord from the AC source and turn the power switch ON. Connect an insulation resistance meter (500V) to the blades of AC plug. The insulation resistance between each blade of the AC plug and accessible conductive parts (see above) should be greater than 1 megohm.
7. Never defeat any of the B+ voltage interlocks. Do not apply AC power to the unit (or any of its assemblies) unless all solid-state heat sinks are correctly installed.
8. Always connect an instrument's ground lead to the instrument chassis ground before connecting the positive lead ; always remove the instrument's ground lead last.

## 1-3 Precautions for Electrostatically Sensitive Devices (ESDs)

1. Some semiconductor (solid state) devices are easily damaged by static electricity. Such components are called Electrostatically Sensitive Devices (ESDs); examples include integrated circuits and some field-effect transistors. The following techniques will reduce the occurrence of component damage caused by static electricity.
2. Immediately before handling any semiconductor components or assemblies, drain the electrostatic charge from your body by touching a known earth ground. Alternatively, wear a discharging wrist-strap device. (Be sure to remove it prior to applying power - this is an electric shock precaution.)
3. After removing an ESD-equipped assembly, place it on a conductive surface such as aluminum foil to prevent accumulation of electrostatic charge.
4. Do not use freon-propelled chemicals. These can generate electrical charges that damage ESDs.
5. Use only a grounded-tip soldering iron when soldering or unsoldering ESDs.
6. Use only an anti-static solder removal device. Many solder removal devices are not rated as anti-static; these can accumulate sufficient electrical charge to damage ESDs.
7. Do not remove a replacement ESD from its protective package until you are ready to install it. Most replacement ESDs are packaged with leads that are electrically shorted together by conductive foam, aluminum foil or other conductive materials.
8. Immediately before removing the protective material from the leads of a replacement ESD, touch the protective material to the chassis or circuit assembly into which the device will be installed.
9. Minimize body motions when handling unpackaged replacement ESDs. Motions such as brushing clothes together, or lifting a foot from a carpeted floor can generate enough static electricity to damage an ESD.

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# Introduction

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## About the ER-900 Series

The ER-900 Series is offered in four different configurations. There are two flat keyboard models that work well for restaurants, food service shops, or convenience stores and two raised-key models for retail shops.

This manual includes instructions for all models. The keyboard and printer configuration defines the model. All other features are the same, unless otherwise noted.

### ***SAM4s ER-920***

- Flat 150-position Keyboard
- Receipt Printer.



### ***SAM4s ER-940***

- Flat 150-position Keyboard
- Receipt and Journal Printers.



### ***SAM4s ER-925***

- Raised-key Keyboard
- Receipt Printer.



### ***SAM4s ER-945***

- Raised-key keyboard
- Receipt and Journal Printers.



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## Using This Manual

This manual provides you with a means to use your SAM4s cash register to its fullest potential. It is divided into six sections:

- "Getting Started" on page 21, provides quick start steps to help you get up and running for basic applications.
- "Operations" on page 37 guides you through the basic operation sequences.
- "Management Functions" on page 91, explains manager controlled functions, along with reports and balancing information.
- "S-Mode Programming" on page 97 provides instructions for secure programming – usually done by the installing dealer prior to installation.
- "P-Mode Programming" on page 119 provides complete programming instructions, including PLU, function key programs, and system options. This section is recommended for use by storeowners and managers. Call your SAM4s dealer if you find you need programming assistance.
- "Sample Reports" on page 203 provides a sample of each register report.

The SAM4s ER-900 allows many different user applications. This manual was written with this in mind. Although we have tried to touch on all available options, your specific application may differ.

If you have questions concerning the configuration of your ER-900, contact your authorized SAM4s dealer.

## Using Flowcharts

Flowcharts are used to supplement step-by-step instructions throughout this manual. For example, the following flowchart describes how to register \$1.00 into the PLU1 key:



This flowchart means:

1. Press numeric key 1.
2. Press numeric key 0.
3. Press numeric key 0.
4. Press PLU #1.

Follow the flowchart from left to right, pressing the keys in the order they are shown. Numeric keypad entries are shown as square keys. PLU and function keys are shown as rectangular keys.

---

## Basic Features and Functions

SAM4s ER-900 series electronic cash registers are designed to fit into many different retail and restaurant environments. Standard features include:

- Easy drop-and-print paper loading.
- Cash drawer with 5 bill and 5 coin compartments and media storage.
- A two-line 16-character backlit LCD display and a 9-character rotating rear display.
- 7-position control lock.
- 24-hour real-time clock with automatic day and date change.
- Four tax rates with value added tax (VAT) capability. Each tax rate is programmable for tax table look-ups and/or straight percentage tax programming. Tax rate 4 may be programmed to accommodate Canadian goods and services tax (GST).
- Memory allocation system supports the following system features. (Note: maximums are theoretical and may be available when other memory options are minimized.)
  - Up to approximately 4000 PLUs that can be accessed directly through individual keyboard PLU keys or indirectly through the PLU look-up key.
  - Operation for up to 99 clerks or cashiers with separate report totals.
  - Up to a maximum of 99 group totals are available to accumulate totals of individual PLUs that are assigned to each group. Each PLU can be assigned to up to three different groups.
  - Hard or soft check tracking for up to 200 guest checks, with soft checks containing up to 100 lines of items.
  - 20, up to a maximum of 100 Mix and Match PLU discount tables.
  - Up to 5 PLU modifier keys (i.e. small, medium, and large).
- A programmable keyboard allowing customized placement of functions, as they are needed. (See "Function Key Descriptions" on page 37 for a list of available functions).
- Function keys for posting charges and payments to accounts or guest checks. You can choose manual previous balance posting or automatic balance tracking.
- Food stamp sorting and tendering for stores that accept food stamp payments.
- Check, Cash, and up to eight Charge keys.
- Management X and Z reports.
- Two standard RS-232C (DB9) communication ports for connection to optional POS peripherals. Two additional RS232C ports (RJ-45) are optional.

The ER-900 series can connect to a scale, kitchen printer, remote printer, scanner, coin dispenser, pole display, liquor interface, video surveillance system, modem, Datatran integrated payment appliance, or a PC for polling and/or programming.

## Display

The ER-900 comes with a two-line 16-character backlit LCD display.



As items are registers, the item description will display on the first line; price and quantity information will display on the second line. Additional information and error messages will display as appropriate, and may be accompanied by an error tone.

### **Messages and Error Conditions**

SEQUENCE ERROR  
PLU NO DATA ERR  
CLERK ERROR  
AMOUNT CNT ERR  
LANTRAN ERR  
COMM ERROR  
TIME ERROR  
OVER LIMIT ERR  
INACTIVE ERROR  
X MODE ONLY  
NON ADD ERROR  
ADD CHECK ERR  
CONDIMENT ERROR  
REQ. EATIN FUNC  
STOCK ERROR  
DRAWER ERROR  
REQ. GUEST #  
SCALE ERROR  
CLERK NO MATCH  
COMPULSORY TARE  
REQ. DECLARATION  
OFF LINE ERROR  
REQ. ENDORSEMENT  
CONSOL OVER

REQ. SUBTOTAL  
PROMO ERROR  
CHECK OPEN ERR  
REQ. PASSWORD  
NO VOID PLU  
REQ. PORT SETUP  
REQ. PRESET VALUE  
REQ. OPEN VALUE  
REQ. AMOUNT  
REQ. PAYMENT  
INVALID FUNC.  
REQ. TABLE #  
REQ. PBAL  
REQ. CHECK #  
ONLY ONE TABLE  
REQ. VALID  
RECPT PAPER END  
RECPT NEAR END  
COVER OPEN ERR  
CUTTER JAM ERR  
J PAPER END  
J NEAR END  
POWER FAIL ERR  
CHARGE POST ERR

## Printer/Printers

ER-920 & ER-925 Models feature a single receipt printer.



ER-940 & ER-945 Models feature separate receipt and journal printers.

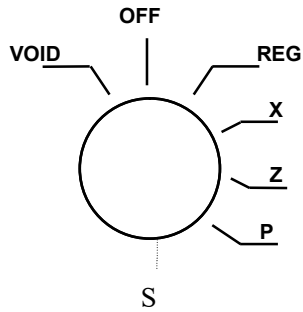


### Printer Specifications

Paper:	2 1/4" (58mm) Thermal Paper
Paper Loading:	Drop-in Loading
Print Speed:	22 Lines per second

## Control Lock

The control lock has 7 positions, accessed with 5 keys. Each ECR is shipped with two full sets of keys.



- VOID** Use to void (correct) items outside of a sale.
- OFF** The register is inoperable.
- REG** Use for normal registrations.
- X** Use to read register reports.
- Z** Use to read register reports and reset totals to zero.
- P** Use to program the register.
- S** The S position is a hidden position reserved for dealer access.

Before performing any operations in Register Mode a clerk must be signed on. See “Direct Sign-On” or “Coded Sign-On” on page 43 for a description of clerk operations.

### Control Keys

The ER-900 includes two sets of keys that may be used to access the following control lock positions.

<u>Key</u>	<u>Positions Accessible</u>
REG	OFF, REG
VD	VOID, OFF, REG, X
Z	VOID, OFF, REG, X, Z
P	VOID, OFF, REG, X, Z, P
C	ALL POSITIONS

---

**Note:** Keys may be removed from the control lock in the OFF or REG positions.

---



## Keyboards

### ***ER-920/ER-940 Flat Keyboard Versions***

The ER-920/ER-940 keyboards include 150 key positions with the default legends and key assignments as shown below. The keyboard legend sheet can be replaced by lifting the protective rubber cover.

Shaded key locations are fixed and cannot be changed with the exception of the Journal Feed key which can be reprogrammed on the ER-900 & ER-925.

1	11	21	31	41	51	61	71	81	91	FEED	JOURNAL FEED	ERROR CORR	VOID	CLERK
2	12	22	32	42	52	62	72	82	92	%1	RA	PO	#/NS	RETURN
3	13	23	33	43	53	63	73	83	93	%2	TAKE OUT	EAT IN	DRIVE THRU	CANCEL
4	14	24	34	44	54	64	74	84	94	%3	CHECK #	SERVICE	TABLE #	PRINT CHECK
5	15	25	35	45	55	65	75	85	95	%4	ADD CHECK	TAX 1	CONV 1	CHARGE 3
6	16	26	36	46	56	66	76	86	96	MACRO 1	CLEAR	PLU	X/TIME	CHARGE 2
7	17	27	37	47	57	67	77	87	97	MACRO 2	7	8	9	CHARGE 1
8	18	28	38	48	58	68	78	88	98	MACRO 3	4	5	6	CHECK
9	19	29	39	49	59	69	79	89	99	MACRO 4	1	2	3	SUBTL
10	20	30	40	50	60	70	80	90	100	MACRO 5	0	00	.	CASH

### ***ER-925/ER-945 Raised Keyboard Version-Expanded***

Your authorized dealer can expand the keyboard to 63 PLU key locations as shown below.

Shaded key locations are fixed and cannot be changed.

1	8	15	22	29	36	43	50	57	FEED	JOURNAL FEED	#/NS	TAX 1	CLERK
2	9	16	23	30	37	44	51	58	RETURN	CANCEL	VOID	ERROR CORR	RA
3	10	17	24	31	38	45	52	59	CLEAR	PLU	X/TIME	%1	PO
4	11	18	25	32	39	46	53	60	7	8	9	CHECK	CHARGE 1
5	12	19	26	33	40	47	54	61	4	5	6	SUBTOTAL	
6	13	20	27	34	41	48	55	62	1	2	3	CASH TEND	
7	14	21	28	35	42	49	56	63	0	00	.		

### ***ER-925/ER-945 Raised Keyboard Version-Expanded***

Your authorized dealer can expand the keyboard to 28 PLU key locations as shown below.

Shaded key locations are fixed and cannot be changed.

1	8	15	22	FEED	JOURNAL FEED	#/NS	TAX 1	CLERK
2	9	16	23	RETUR N	CANCE L	VOID	ERROR CORR	RA
3	10	17	24	CLEAR	PLU	X/TIME	%1	PO
4	11	18	25	7	8	9	CHECK	CHARGE 1
5	12	19	26	4	5	6	SUBTOTAL	
6	13	20	27	1	2	3	CASH TEND	
7	14	21	28	0	00	.		

## **Initial Clear**

---

**CAUTION: Do not share this information with unauthorized users. Distribute the PGM Mode key only to those you may want to perform this function.**

---

The initial clear function allows you to exit any register activity and return to a beginning or cleared state. Any transaction that is in progress will be exited and totals for that transaction will not be updated.

Here are some reasons you may want to perform an initial clear:

- The register is in an unknown state, and you wish to exit the current program or transaction without following normal procedures.
- You have performed a function that includes a compulsory activity and you wish to bypass the compulsion.
- An initial clear may be necessary as part of servicing, or troubleshooting.

Perform this procedure only as necessary. Contact your SAM4s dealer first if you have questions about operating or programming your SAM4s ER-900.

### **To Perform an Initial Clear:**

1. Turn the power switch located on the right side of the register to the **OFF** position.
2. Turn the control lock to the **PGM** position.
3. *For All Models (ER-920/ER-940/ER-925/ER-945):*

Press and hold the key position where the **SUBTL** key is located on the default keyboard layout.

4. While continuing to hold the appropriate key, turn the power switch to the **ON** position.
5. The message "INITIAL CLEAR OK!" prints when the initial clear is complete.



# Getting Started

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## Quick Start Steps

Using Quick Start Instructions provided here you can configure your register for use in your retail store. Basic setup instructions include: programming prices, descriptors, and loading a tax percentage. Your ER-900 series ECR is now fully functional for many basic-use applications.

Detailed programming steps are found in the full Program section of this manual. A qualified dealer will survey your needs and deliver a more sophisticated program. Complex taxes can be programmed, security options set as needed. Coupons, receipt messages/logos and other commonly used features can be deployed. Dealers will normally charge a program/installation fee for this service.

### ***Steps In this chapter:***

1. Unpacking
2. Installing the Paper
3. Clearing All Memory
4. Setting a Straight Percentage Tax for Tax Rate 1
5. Programming Tax Status for Keyboard PLUs
6. Programming a Descriptor for Keyboard PLUs

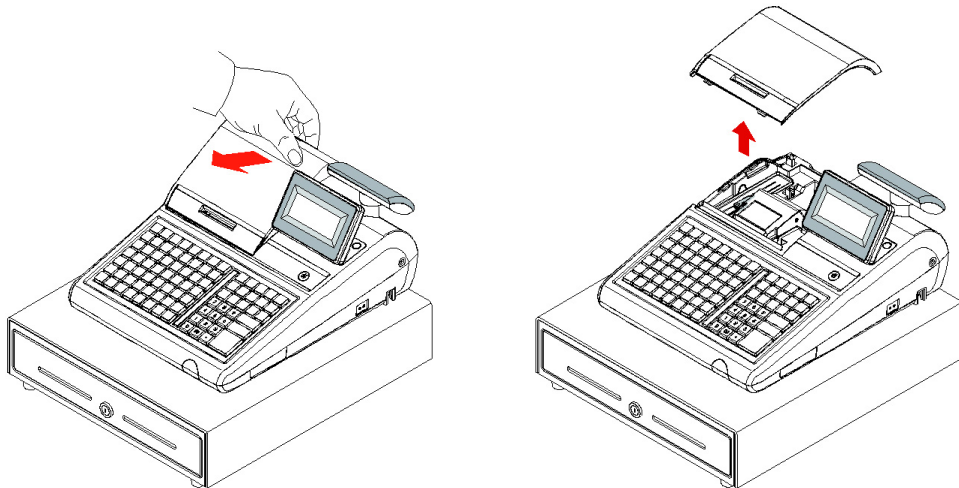
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## Unpacking

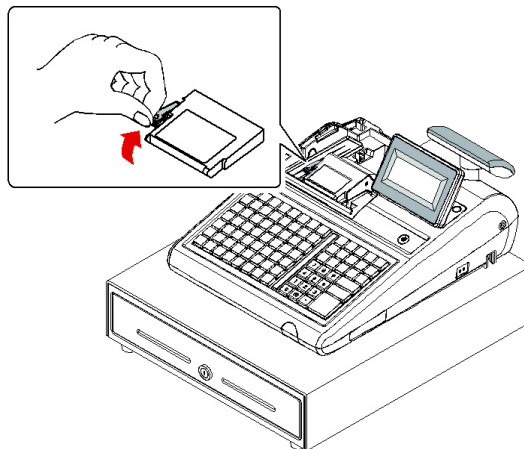
1. Unpack and unwrap the cash register.
2. Locate in the packing the following items:
  - 1 roll of paper
  - 1 rewind spindle (ER-940/ER-945 only)
  - 2 sets of control keys
3. Remove the cardboard protectors from the cash drawer.
4. Plug the register into a grounded outlet (three-prong), turn the power switch on, insert a control key and turn the key to the **REG** control lock position.

## Installing the Paper

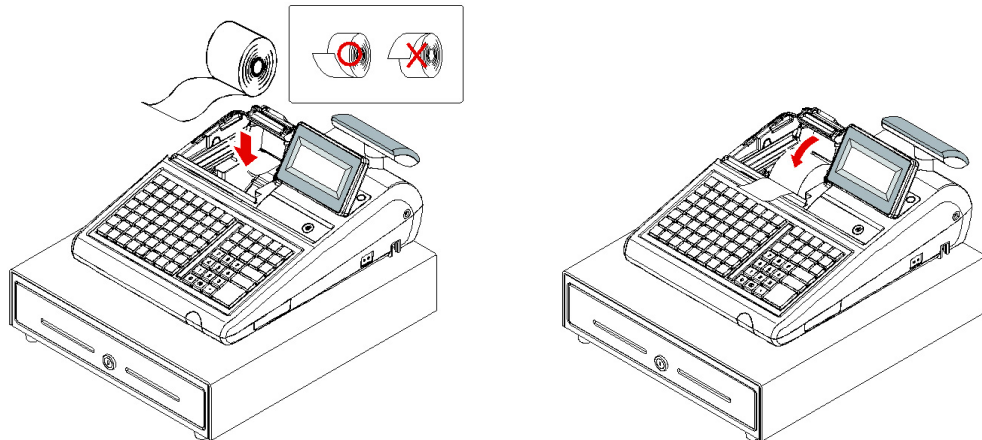
1. Remove the printer cover.



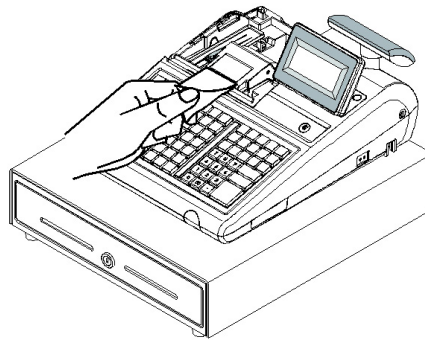
2. Push the blue cap lever and then lift up to open the paper cover.



3. Ensure that the paper is being fed from the bottom of the roll and then close the paper cover slowly until it locks firmly.



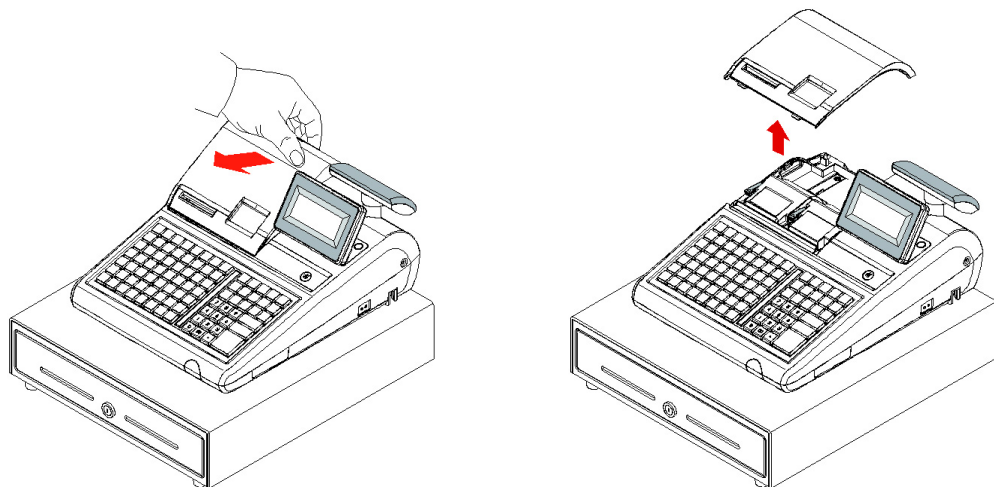
4. Pass the leading edge of the paper through the tear-bar slot. Tear off the excess paper. Replace the printer cover.



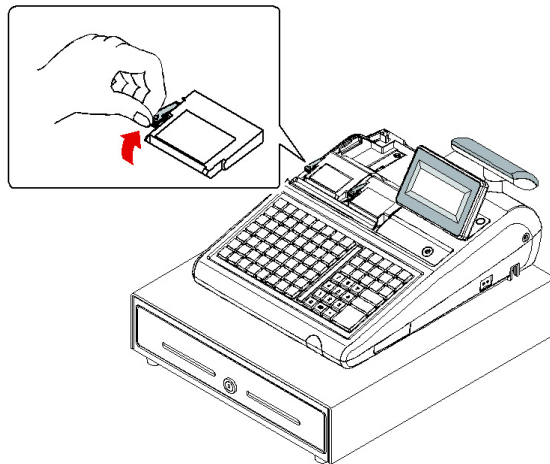
## Models with Two Printer Stations

The ER-940 and ER-945 models are equipped with separate printers for receipt and journal. Paper loading for these models is shown below:

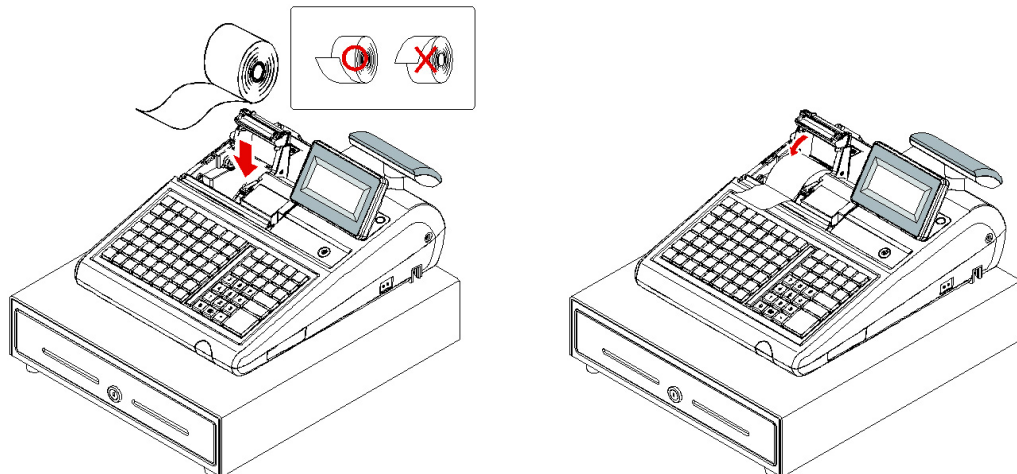
1. Remove the printer cover.



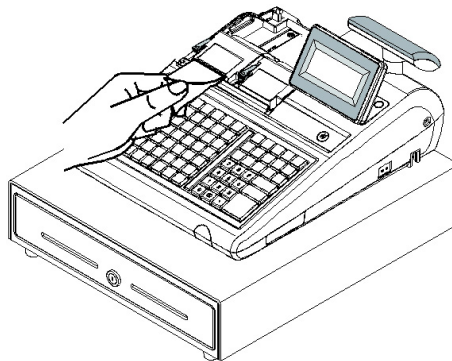
2. Push the blue cap lever and then lift up to open the paper cover.



3. Ensure that the paper is being fed from the bottom of the roll and then close the paper cover slowly until it locks firmly

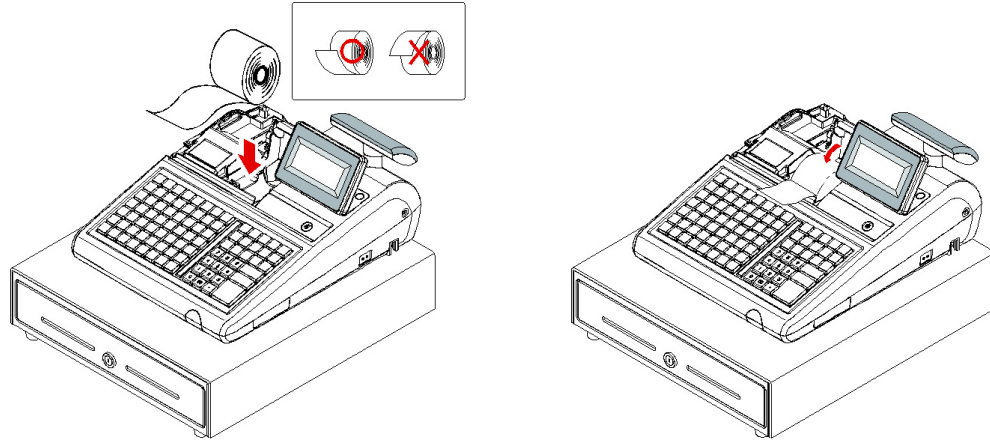


4. Pass the leading edge of the paper through the tear-bar slot. Tear off the excess paper.

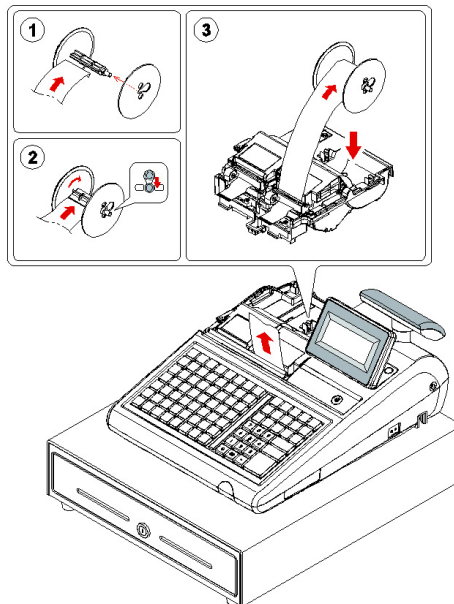




5. Push the blue cap lever and then lift up to open the journal paper cover.
6. Ensure that the paper is being fed from the bottom of the roll and then close the paper cover slowly until it locks firmly.



7. If you wish to use the printer to print a sales journal, insert the paper into the paper take-up spool. Wind the paper two or three turns around the spool shaft and install the spool in the mount and insure that the paper is being fed from the bottom of the roll.



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## Clearing Memory

Before you use your ER-900 for the first time, you **must** perform a memory all clear to insure that all totals and counters are cleared and that the default program is installed.

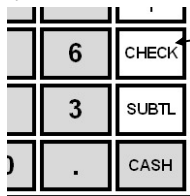
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**CAUTION:** The procedures described in this area are security sensitive. Clearing the ER-900 memory after the register is put into service will erase all programming as well as totals and counters. Do not share this information with unauthorized users and distribute the special SERVICE-Mode key only to those you may want to perform these functions.

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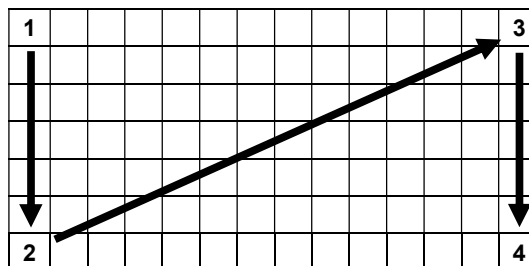
### ER-920/ER-940 Memory All Clear

1. Turn the power switch located on the right side of the register to the **OFF** position.
2. Turn the control lock to the **S** position.
3. Press and hold the key position where the **CHECK** key is located on the default keyboard layout:



**ER-920 and ER-940**  
Press and hold the  
**CHECK** key position  
during power-up in **S**  
mode.

4. Continue to hold the **CHECK** key while turning the power switch to the **ON** position. The message "RAM ALL CLEAR" displays.
5. Press the upper left key of the keyboard, then the lower left key, then the upper right key, and finally press the lower right key.



**ER-920**  
**ER-940**

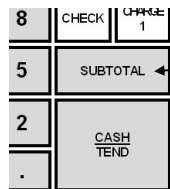
6. After a short delay, the printer will print the message: "Please Wait..." displays. Memory is cleared, the default program is installed and the RAM CLEAR receipt is printed. The display now reads: "PRINTER 2STATION; Y=CASH N=CLEAR".
7. If you have an ER-920 (one printer station), press **CLEAR**.  
If you have an ER-940 (two printer stations), press **CASH**.
8. The display now reads: "AUTO CUT ?; Y=CASH N=CLEAR".

Press **CLEAR**.

9. The display now reads: "SERVICE MODE; CLOSED". The RAM Clear procedure is complete.

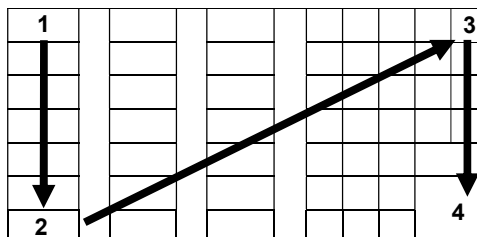
## ER-925/ER-945 Memory All Clear

1. Turn the power switch located on the right side of the register to the **OFF** position.
2. Turn the control lock to the **S** position.
3. Press and hold the key position where the **CHECK** key is located on the default keyboard layout:

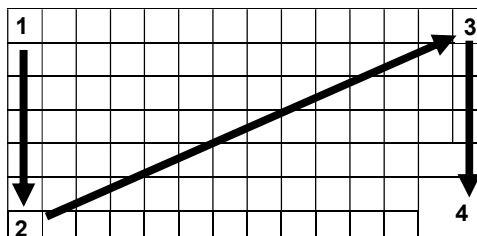


**ER-925 and ER-945**  
Press and hold the  
**SUBTOTAL** key position  
during power-up in **S** mode.

4. Continue to hold the **SUBTOTAL** key while turning the power switch to the **ON** position. The message "RAM ALL CLEAR" displays.
5. Press the upper left key of the keyboard, then the lower left key, then the upper right key, and finally press the lower right key.



**ER-925/ER-945**  
**Default**  
**Configuration**  
**(21 PLU Keys)**



**ER-925/ER-945**  
**Expanded**  
**(63 PLU keys)**

**Note:** In the default configuration, there are 21 double-width PLU keys. Under each key, the left-most key is inactive and the right-most key is active. The four-key sequence shown with the default configuration will set the keyboard in the default 21-PLU key configuration. When the keyboard is expanded, the four-key sequence shown will set the keyboard in the expanded configuration.

**If you wish to build a custom configuration, you will want to perform a memory clear for the expanded configuration, and then assign each key position individually.**

6. After a short delay, the printer will print the message: "Please Wait..." displays. Memory is cleared, the default program is installed and the RAM CLEAR receipt is printed. The display now reads: "PRINTER 2STATION; Y=CASH N=CLEAR".
7. If you have an ER-925 (one printer station), press **CLEAR**.  
If you have an ER-945 (two printer stations), press **CASH**.

8. The display now reads: “AUTO CUT ?; Y=CASH N=CLEAR”.  
Press **CLEAR** or **CASH**.
9. The display now reads: “USB=SERIAL4; Y=CASH N=CLEAR”.  
Press **CLEAR** or **CASH**.
10. The display now reads: “SERVICE MODE; CLOSED”. The RAM Clear procedure is complete.

### ***RAM Clear Receipt Example***

```
DATE 07/01/2011 MON TIME 08:37  
  
=====
```

RAM ALL CLEAR OK !

```
=====
```

RAM (4M) OK

EPROM INFO.

VERSION : STD 01.003  
CHECKSUM : FFAA  
BOOT/APP : 6A7A/9530  
PLUS USED: 300/2000  
SEP. 01. 2011

CLERK 00        000001 00000

---

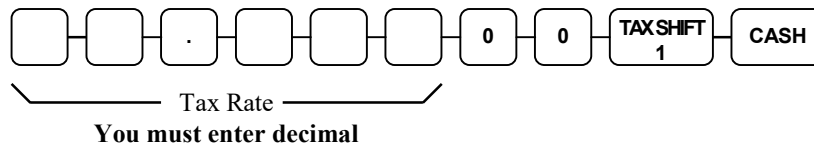
## Straight Percentage Tax Rate Programming

When tax requirements may be met using a straight percentage rate, use the following method to program a tax as a straight percentage.

### ***Programming Straight Percentage Tax Rates and Status***

1. Turn the control lock to the **PGM** position.
2. If the tax is a percentage rate, enter the tax rate with a decimal. (0.000-99.999). It is not necessary to enter preceding zeros, but you must enter the decimal. For example, for 6%, enter 06.000 or 6.000.
3. Enter **00**. (Entries here set tax options for value added tax and or Canadian GST. See “Straight Percentage Tax Rate Programming” on page 121 for details.)
4. Press the appropriate Tax Shift key for the tax you are programming.
5. Press the **CASH** key to end programming.

### ***Tax Rate Programming Flowchart***

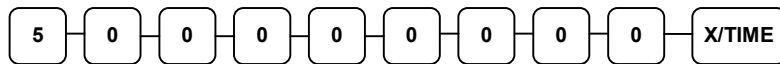


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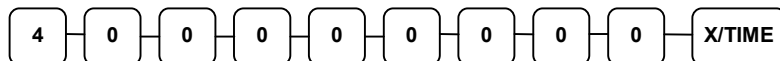
## Programming Tax & Preset Status for Keyboard PLUs

Tax status and preset status for PLUs is set as part of the PLU Status Program, where many other PLU options are set as well. For many basic users, tax and preset status are the only necessary settings, so a short cut program sequence is shown here. If you need to review other PLU status options, go to “Program 100 - PLU Status Programming” on page 123 for detailed instructions.

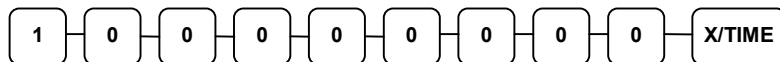
1. Turn the control lock to the **P** position.
2. To begin the program, enter **1 0 0**, press the **SUBTL** key.
3. Press a PLU key on the keyboard.
4. For an open-entry PLU taxable by tax rate 1, enter the nine digits as shown and press the **X/TIME** key:



For a preset PLU taxable by tax rate 1, enter:



For an open-entry, non-taxable PLU, enter:



To return the PLU to the default, non-taxable, preset, status, enter:



5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.

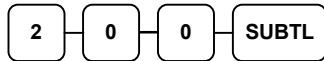


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## Programming a Price for a Preset Keyboard PLU

If a PLU is open, set the HALO (high amount lock out) here. If a PLU is preset set the preset price here.

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **2 0 0**, press the **SUBTL** key.



3. Press a PLU key on the keyboard.
4. If the PLU is open, enter a HALO of up to 7 digits. If the PLU is preset, enter a preset price. (Note: Do not enter the decimal. The maximum preset price you can enter is \$50,000.00.) Press the **X/TIME** key.



5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.



## Programming a Descriptor for Keyboard PLUs

The default method of programming a descriptor will differ depending upon the specific ER-900 Series model you are programming.

**ER-920 & ER-940** models feature a flat keyboard. The default descriptor program method is by the Alpha Keyboard Overlay.

**ER-925 & ER-945** models feature a raised-key keyboard. The default descriptor program method is by descriptor codes. Note that if you have purchased the expanded keyboard version of one of these models, descriptor entry by overlay method is optional. Consult with your dealer to determine the correct method of descriptor entry for your model.

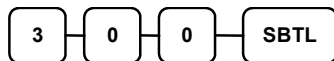
### ***Descriptor Programming by Overlay Method for Flat Keyboard Models***

Locate the Alpha Keyboard overlay included in your register's accessory package. Install the overlay under the protective rubber overlay. The overlay will look like the example below:

	1	11	21	31	41	51	61	71	81	91	FEED	JOURNAL FEED			
	2	12	22	32	42	52	62	72	82	92					
'	"	<	>	-	+	=	:	?							
!	@	#	\$	%	^	&	*	(	)						
q	w	e	r	t	y	u	i	o	p						
a	s	d	f	g	h	j	k	l	;		CLEAR	PLU	X/TIME		
z	x	c	v	b	n	m	,	.	/		7	8	9		
CAP	DOUBLE	SPACE	SPACE	SPACE	SPACE	SPACE	CAP	DOUBLE	BACK		4	5	6		
	9	19	29	39	49	59	69	79	89	99		1	2	3	SUBTL
	10	20	30	40	50	60	70	80	90	100		0	00	.	CASH

**Note:** You can program descriptors up to 18 characters, however only the first 16 will appear on the display.

1. Turn the control lock to the **PGM** position
2. To begin the program, enter **3 0 0**, press the **SUBTL** key.



3. Press a **PLU** key on the keyboard you wish to program.
4. Type up to 18 descriptors on the overlay and press the **X/TIME** key.
5. To program additional **PLUs**, repeat from step 3, or press the **CASH** key to finalize the program.



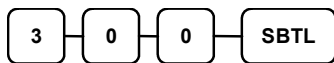


### Descriptor Programming by Overlay Method for Raised Key Models

Descriptor programming by overlay is available on raised-key models if you have installed the keyboard expansion kit.

A	H	O	V	#	)	"	SPACE		FEED	JOURNAL FEED			
B	I	P	W	\$	-	,	SPACE						
C	J	Q	X	%	+	.	CAP		CLEAR	PLU	X/TIME		
D	K	R	Y	^	=	/	DOUBL E		7	8	8		
E	L	S	Z	&	;	<	BACK		4	5	5	SUBTOTAL	
F	M	T	!	*	:	>			1	2	2	CASH TEND	
G	N	U	@	(	'	?			0	00	.		

1. Turn the control lock to the **PGM** position
2. To begin the program, enter **3 0 0**, press the **SUBTL** key.



3. Press a **PLU** key on the keyboard you wish to program
4. Type up to 18 descriptors on the overlay and press the **X/TIME** key.
5. To program additional **PLUs**, repeat from step 3, or press the **CASH** key to finalize the program.

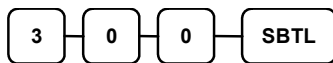


## Descriptor Programming by Code Method for Raised Key Models

Descriptor programming by overlay is available on raised-key models if you have installed the keyboard expansion kit.

A	H	O	V	FEED	JOURNAL FEED		SPACE	
B	I	P	W				CAP	
C	J	Q	X	CLEAR	PLU	X/TIME	DOUBL E	
D	K	R	Y	7	8	8	BACK	
E	L	S	Z	4	5	5	SUBTOTAL	
F	M	T	.	1	2	2	CASH TEND	
G	N	U	-	0	00	.		

1. Turn the control lock to the **PGM** position
2. To begin the program, enter **3 0 0**, press the **SUBTL** key.



3. Press a PLU key on the keyboard you wish to program
4. Enter codes from the Descriptor Code Chart below. Enter up to 18 descriptors on the overlay and press the **X/TIME** key.
5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.



### Descriptor Code Chart

CHAR	Ç	ü	é	â	ä	à	å	ç	ê	ë
CODE	001	002	003	004	005	006	007	008	009	010
CHAR	è	ï	î	ì	Ä	Å	É	æ	Æ	ô
CODE	011	012	013	014	015	016	017	018	019	020
CHAR	ö	ò	û	ù	ÿ	ö	Ü	ç	£	¥
CODE	021	022	023	024	025	026	027	028	029	030
CHAR	€	SPACE	!	"	#	\$	%	&	'	(
CODE	031	032	033	034	035	036	037	038	039	040
CHAR	)	*	+	,	-	.	/	0	1	2
CODE	041	042	043	044	045	046	047	048	049	050
CHAR	3	4	5	6	7	8	9	:	;	<
CODE	051	052	053	054	055	056	057	058	059	060
CHAR	=	>	?	@	A	B	C	D	E	F
CODE	061	062	063	064	065	066	067	068	069	070
CHAR	G	H	I	J	K	L	M	N	O	P
CODE	071	072	073	074	075	076	077	078	079	080
CHAR	Q	R	S	T	U	V	W	X	Y	Z
CODE	081	082	083	084	085	086	087	088	089	090
CHAR							a	b	c	d
CODE	091	092	093	094	095	096	097	098	099	100
CHAR	e	f	g	h	i	j	k	l	m	n
CODE	101	102	103	104	105	106	107	108	109	110
CHAR	o	p	q	r	s	t	u	v	w	x
CODE	111	112	113	114	115	116	117	118	119	120
CHAR	y	z	BACK SPACE			Double				
CODE	121	122	123			999				



# Operations

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## Function Key Descriptions

Keys are listed in alphabetical order. Many of the keys described below are not included on the default keyboard. See “Function Key Assignment Programming” on page 103 to add or change programmable keys.

<b><u>Keyboard Legend</u></b>	<b><u>Description</u></b>
<b>#/NS</b>	Use as a non-add key to print a numeric entry (up to 9-digits) on the receipt and journal. This entry will not add to any sales totals. The #/NS key is also used to open the cash drawer without making a sale.
<b>X/TIME</b>	Use to multiply a quantity of items or calculate split pricing on PLU entries.
<b>00, 0-9, Decimal</b>	Use to make numeric entries in <b>REG, X, Z, VOID, or PGM</b> positions. The decimal key is used for decimal or scale multiplication, when setting or entering fractional percentage discounts, or when programming fractional tax rates. Do not use the decimal key when making amount entries into PLUs.
<b>ADD CHECK</b>	Use to combine individual trays (such as in a cafeteria situation). Each tray subtotal can advance the consecutive number, depending on programming.
<b>CANCEL</b>	Cancels a transaction without updating PLU, or function key totals. The Cancel function may only be used prior to tendering. Once tendering begins, the Cancel function may no longer be used. The <b>CANCEL</b> key corrects the appropriate totals and counters and the Financial report records total of transactions canceled.

## **Keyboard Legend**

## **Description**

### **CASH**

Use to finalize cash sales. Calculates the sale total including tax and opens the cash drawer. Change computation is allowed by entering an amount before pressing the **CASH** key. The cash drawer will open only if the amount tendered is equal to or greater than the total amount of the sale. Post tendering is also available should a second change calculation be necessary. Re-enter the tendered amount and press the **CASH** key to show the new change computation.

Press the **CASH** key a second time to issue a buffered receipt when the receipt on/off function is OFF.

### **CHECK**

Use to finalize check sales. Calculates the sale total including tax, finalizes the sale, and opens the cash drawer. Change computation is allowed by entering an amount before pressing the **CHECK** key. The cash drawer will open only if the amount tendered is equal to or greater than the total amount of the sale. Change issued will be subtracted from the cash-in-drawer total.

### **CHECK CASHING**

Use to exchange a check for cash. Cash-in-drawer and check-in-drawer totals are adjusted.

### **CHECK ENDORSEMENT**

Use to print a check endorsement message on an optional slip printer after a check has been tendered. See "Programming the Receipt/Check Endorsement Message" on page 190 to program an endorsement message.

### **CHARGE (1-8)**

Use to finalize charge sales. Calculates the sale total including tax, finalizes the sale, and opens the cash drawer. Change computation is allowed by entering an amount before pressing the **CHARGE** key. The cash drawer will open only if the amount tendered is equal to or greater than the total amount of the sale. Change issued will be subtracted from the cash-in-drawer total.

### **CHECK #**

The **CHECK #** key is used to begin a new, or access an existing balance (hard check) or itemized bill (soft check).

Check track numbers that are entered manually may be set at a fixed length of one to nine digits. Check track numbers assigned automatically will begin with #1.

Existing checks are accessed by entering the check track number and pressing the **CHECK #** key.

### **CLEAR**

Use to clear entries made into the 10 key numeric pad or **X/TIME** key before they are printed. Also used to clear error conditions.

## Keyboard Legend

## Description

### **CLERK**

The register will not operate in register mode unless a clerk has been signed on. Direct or secret code sign on procedures accomplishes clerk sign-on.

All entries made on the register will report to one of the 10 clerk totals. When a clerk is signed on, all entries following will add to that clerk's total until another clerk is signed on.

To sign a clerk off, enter 0 (zero) and then press the **CLERK** key. The "CLOSED" message displays. The register cannot be operated until another clerk is signed on. The current clerk must first be signed off before another clerk may be signed on.

### **CONV (1-4)**

The currency conversion function, allowed after subtotal, converts and displays the new subtotal at a preprogrammed exchange rate. Tendering is allowed after using the currency conversion function. Change is calculated and issued in home currency. The amount of foreign currency tendered is stored in a separate total on the Financial report, but not added to the drawer total.

### **EAT-IN TAKE OUT DRIVE THRU**

Eat-In, Take Out and Drive Thru are subtotal functions. In areas that have different tax rules for eat-in and take out sales, the **EAT-IN**, **TAKE OUT** and **DRIVE THRU** keys can be programmed to automatically charge or exempt taxes.

Sales may not be split between Eat-In, Take Out and Drive Thru.

The **EAT-IN**, **TAKE OUT** and **DRIVE THRU** keys maintain separate totals on the Financial report.

### **ERROR CORR**

Use to correct the last entry. The **ERROR CORR** key corrects the appropriate totals and counters.

### **F/S SHIFT**

When pressed before a PLU entry, the **F/S SHIFT** key reverses the preprogrammed food stamp status of the PLU. For example, an item not food stamp eligible can be made food stamp eligible.

### **F/S SUB**

Displays the amount of the sale that is food stamp eligible.

### **F/S TEND**

Use to tender food stamps for eligible sales.

### **FINALIZE**

Pressing before closing a check will close the account and the account number will no longer be reported on the open check report. The system option for charge posting must be set to "Y" in order to use this function.

### **GUEST #**

Use to enter the count of guests served.

### **JOURNAL FEED**

Advances the journal paper one line, or continuously until the key is released.

### **MACRO (1-10)**

Macro keys may be programmed to record, and then later perform, up to 50 keystrokes. For example, a macro key could be set to tender (preset tender) a common currency, such as \$5 into the cash key.

## **Keyboard Legend**

## **Description**

### **MDSE RETURN**

Used to return or refund merchandise. Returning an item will also return any tax that may have been applied.

### **MODIFIER (1-5)**

A modifier key alters the next PLU registered, either by changing the code number of the PLU so that a different item is registered, or by adding the modifier descriptor (and not changing the code of the subsequent PLU.)

### **P/BAL**

Use to enter the amount of an outstanding balance.

### **PAID OUT (1-3)**

Use to record money taken from the register to pay invoices, etc. The paid out amount subtracts from the cash-in-drawer total. Paid outs are allowed outside of a sale only.

### **% 1 - % 5**

Up to five % keys may be placed on the keyboard. Each % key is set with a specific function, such as item discount or surcharge, or sale discount or surcharge. The percent rate may be entered or preprogrammed, or the percent keys can be programmed with a negative open or preset price, thus acting as coupon keys.

### **PLU**

The **PLU** key is used to register price lookups by number entry. PLUs can be programmed open or preset, and positive or negative.

### **PAYMENT**

Press to make a payment, partial payment, or pre-payment while posting to a check (account). If the payment amount exceeds the check balance, a credit balance will be maintained. The system option for charge posting must be set to "Y" in order to use this function.

### **PAY TENDER**

Functions like the Payment key, except if the payment amount exceeds the check balance, the overpayment will be issued as change and the account balance will be zeroed. The system option for charge posting must be set to "Y" in order to use this function.

### **PRINT CHECK**

Use to print a guest check. The check can be printed on an optional (RS-232C) printer, or can be printed on the receipt printer. The **PRINT CHECK** key can be set to automatically service the check.

### **PROMO**

The **PROMO** key allows you to account for promotional items, as in "buy two, get one free". Pressing this key will remove an item's cost from the sale, but will include the sale of the item in the item's sales counter.

### **RECT FEED**

Advances the receipt paper one line, or continuously until the key is released.

### **RCPT ON/OFF**

When 'OFF' no receipt will print during a sale. (If the receipt is off, a buffered receipt is available by pressing the **CASH** key a second time.)



## **Keyboard Legend**

## **Description**

### **RECD ACCT (1-3)**

The RA (received on account) key is used to record media loaned to the cash drawer, or payments received outside of a sale. The cash drawer will open. The amount received adds to the cash-in-drawer total.

### **SCALE**

Use to make weight entries. When a scale is attached, press the scale key to show the weight in the display, then press (or enter) a PLU to multiply the weight times the price. When a scale is not attached, you can enter the weight (using the decimal key for fractions). PLUs may be programmed to require an entry through the scale key.

### **SERVICE**

Use to store Previous Balance or Check/Table tracking transactions.

### **SUBTL**

Displays subtotal of sale including tax. Must be pressed prior to a sale discount or sale surcharge.

### **TABLE #**

Tracks the current balance for a guest check or table.

### **TARE**

Tares are container weights. If you are using the scale function, you can preset up to 5 different tare weights. The tare can be subtracted automatically when a specific PLU is registered, or manually inputting the tare number and pressing the **TARE** key can subtract the tare. Tare #5 can be programmed for entering tare weights manually.

### **TAX EXEMPT**

Press the **TAX EXEMPT** key to exempt tax 1, tax 2, tax 3, and/or tax 4 from the entire sale.

### **TAX (1-4) SHIFT**

When pressed before a PLU entry, the tax shift keys reverse the tax status of the PLU, i.e., a PLU with non-tax status would become taxable or a PLU with tax status would become non-taxable.

### **TIP**

The **TIP** key allows a gratuity to be added to a guest check before payment. The tip amount is deducted from the Cash-in-Drawer amount for the Clerk/Cashier closing the guest check.

The **TIP** key may be programmed as either a percentage or amount. If programmed as a percentage, tax programming defines whether the percentage is calculated on the net amount, or the amount after taxes.

### **VOID**

Use to correct an item entered earlier within a sale. The **VOID** key corrects the appropriate totals and counters. To correct the last item, use the **ERROR CORR** key. For void operations outside of a sale (Transaction Void), use the VOID position on the control lock. The Financial report records totals for each type of void separately.

### **VALIDATION**

If you are using an optional slip printer, you can press the **VALIDATION** key to print a three-line validation on a separate form or piece of paper. Any item registration, discount or payment may be validated

**Keyboard Legend**

**WASTE**

**Description**

Allows control of inventory by accounting for items that must be removed from stock due to spoilage, breakage or mistakes. Press the **WASTE** key before entering wasted items, and then press the **WASTE** key again to finalize. The **WASTE** key may be under manager control, requiring the control lock to be in the X position. The **WASTE** key is not allowed within a sale.

## Clerk Sign-On/Sign-Off

See "System Option Programming" to review your clerk options: (System option #2 allows you to select direct or code entry sign on, option #3 allows you to select stay-down or pop-up operation, and option #26 allows you select clerk interrupt operations.)

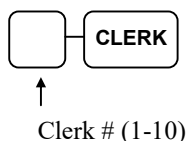
Depending on how your register has been programmed, sign-on will take place only at the beginning of a shift (stay-down), or may have to be repeated for each transaction (pop-up). Normally, if your register has been programmed for stay-down clerks, the clerk currently signed on must be signed off before another clerk may be signed on. If you have selected the clerk interrupt option, a new clerk can be signed on in the middle of a transaction. In this circumstance, the initial transaction is suspended. When the interrupt transaction is completed, the suspended transaction can be continued.

Check with your store manager to see which options have been selected for your register.

Before any transaction may take place, a clerk must be signed on. Clerk sign-on is accomplished in one of two ways:

### Direct Sign-On

If the direct sign-on method is selected, enter the clerk number and press the clerk key.



To sign the clerk off, enter 0 (Zero) and press the clerk key.

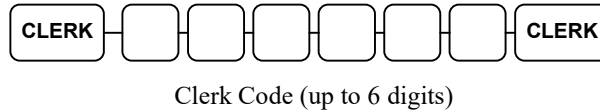


DATE 06/14/2011 SUN TIME 08:37			
=====			
CLERK LOG IN			
=====			
CLERK 1	01		
CLERK LOG IN TIME	09:06		
CLERK 1	000001	00001	

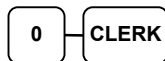
DATE 06/14/2011 SUN TIME 08:37			
=====			
CLERK LOG OUT			
=====			
CLERK 1	01		
CLERK LOG OUT	09:06		
CLERK 1	000001	00001	

## Coded Sign-On

If the code entry sign-on method is selected, press the clerk key, enter the clerk code, and then press the clerk key again.



To sign the clerk off, enter 0 (Zero) and press the clerk key.



---

## Receipt On and Off

The **RECEIPT ON/OFF** function key may or may not be located on your keyboard. (The **RECEIPT ON/OFF** key is not located on the default keyboard.)

### ***If the RECEIPT ON/OFF Key is Not Located on the Keyboard***

1. Turn the control lock to the **X** position.
2. To turn the receipt *off*, enter **9 9**, press the **SUBTL** key. Enter **1**, press **CASH**.



3. To turn the receipt *on*, enter **9 9**, press the **SUBTL** key. Enter **0**, press **CASH**.



### ***If the RECEIPT ON/OFF Key is Located on the Keyboard***

1. Press the **RECEIPT ON/OFF** key once to turn the receipt *off*.
2. Press the **RECEIPT ON/OFF** key again to turn the receipt *on*.

---

## PLU Registrations

All sales registrations on *ER-900* are made into open or preset PLUs.

- In place of traditional department keys, keyboard PLU keys are located directly on the keyboard. Keyboard PLU keys can be programmed to access a specific PLU. In the default configuration Keyboard PLU key #1 will access PLU #1. See “Program 1000 - NLU Code Number Programming” on page 196 if you wish to change the PLU assigned to a Keyboard PLU key. For example, you could have keyboard PLU key #1 access PLU #2345.
- When more items or categories are needed than the number of PLUs available on the keyboard, registrations can be into PLUs by entering the PLU code number and pressing the **PLU** key on the keyboard, or if an optional scanner is used, items can be registered by scanning the item.

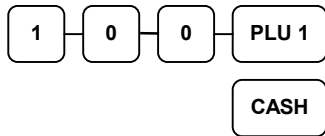
This system simplifies reporting by listing all items (regardless of how they are entered) on the PLU report, while reporting for groups of items or categories is available from the Group report.

### Keyboard PLU Entries

As you make PLU registrations, you can follow your entries by viewing the display.

In the following examples:

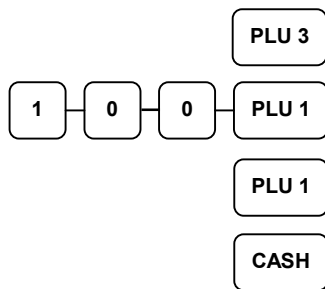
- PLU1 is programmed for open entries, and is taxable by Tax 1.
- PLU2 is programmed for open entries, and is taxable by Tax 2.
- PLU3 is programmed with a preset price of \$3.00, and is taxable by Tax 1 and Tax 2.
- Tax 1 is programmed at 5%; Tax 2 is programmed at 10%.



```

DATE 06/14/2011 SUN TIME 08:37
PLU1 T1                $1.00
TAX1                   $0.05
TOTAL                  $1.05
CASH                   $1.05
CLERK 1                000001 00001
  
```

**Open Keyboard  
PLU Entry**



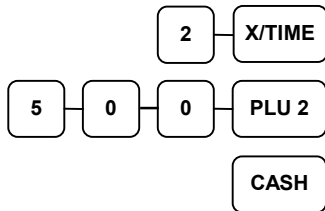
```

DATE 06/14/2011 SUN TIME 03:15
PLU3 T12              $3.00
PLU1 T1                $1.00
PLU1 T1                $1.00
TAX1                   $0.25
TAX2                   $0.30
TOTAL                  $5.55
CASH                   $5.55
CLERK 1                000001 00001
  
```

**Single Preset  
PLU**

**Single Open PLU**

**Repeat PLU Item**

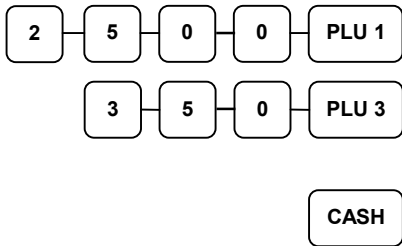


```

DATE 06/14/2011 SUN TIME 03:15
2X @5.00
PLU2 T2                $10.00
TAX2                   $1.00
TOTAL                  $11.00
CASH                   $11.00
CLERK 1                000001 00001
  
```

**Multiple Quantity  
of a PLU Entry**

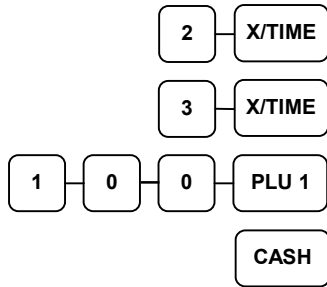
**Note:** PLU program setting must be made to allow this override.  
Turn Key Lock to the **X** position if set for manager control.



DATE 06/14/2011 SUN TIME 03:15			
PLU1 T1		\$25.00	
PLU3 T12		\$3.50	
TAX1		\$1.43	
TAX2	\$0.35		
TOTAL		\$30.28	
CASH	\$30.28		
CLERK 1		000001	00001

**HALO Override on PLU Entry**

**Preset Override of a Keyboard PLU**



DATE 06/14/2011 SUN TIME 03:15			
2@3FOR	@1.00		
PLU1 T1		\$0.67	
TAX1	\$0.03		
TOTAL		\$0.70	
CASH		\$0.70	
CLERK 1		000001	00001

**Split Pricing PLU Entry**

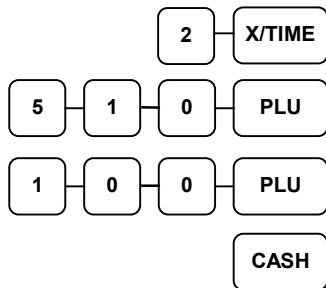
## Numeric PLU Entries

In the following examples:

- PLU510 is programmed open, and is taxable by Tax 1.
- PLU520 is programmed open, and is taxable by Tax 2.
- PLU530 is programmed with a preset price of \$1.50, and is taxable by Tax 1 and Tax 2.
- PLU540 is programmed with a preset price of \$2.50, and is non-taxable.

<div style="display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">5</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">4</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">PLU</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">CASH</div> </div>	<p>DATE 06/14/2011 SUN TIME 03:15</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td>#540</td> <td style="text-align: right;">\$2.50</td> </tr> <tr> <td>TOTAL</td> <td style="text-align: right;">\$2.50</td> </tr> <tr> <td>CASH</td> <td style="text-align: right;">\$2.50</td> </tr> <tr> <td>CLERK 1</td> <td style="text-align: right;">000001 00001</td> </tr> </table>	#540	\$2.50	TOTAL	\$2.50	CASH	\$2.50	CLERK 1	000001 00001	<p><b>Preset PLU Entry</b></p>		
#540	\$2.50											
TOTAL	\$2.50											
CASH	\$2.50											
CLERK 1	000001 00001											
<div style="display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">5</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">1</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">PLU</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">1</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">PLU</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">CASH</div> </div>	<p>DATE 06/14/2011 SUN TIME 03:15</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td>#510 T1</td> <td style="text-align: right;">\$1.00</td> </tr> <tr> <td>TAX1</td> <td style="text-align: right;">\$0.05</td> </tr> <tr> <td>TOTAL</td> <td style="text-align: right;">\$1.05</td> </tr> <tr> <td>CASH</td> <td style="text-align: right;">\$1.05</td> </tr> <tr> <td>CLERK 1</td> <td style="text-align: right;">000001 00001</td> </tr> </table>	#510 T1	\$1.00	TAX1	\$0.05	TOTAL	\$1.05	CASH	\$1.05	CLERK 1	000001 00001	<p><b>Single Open PLU Entry</b></p>
#510 T1	\$1.00											
TAX1	\$0.05											
TOTAL	\$1.05											
CASH	\$1.05											
CLERK 1	000001 00001											
<div style="display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">5</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">4</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">PLU</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">PLU</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">CASH</div> </div>	<p>DATE 06/14/2011 SUN TIME 03:15</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td>PLU540</td> <td style="text-align: right;">\$2.50</td> </tr> <tr> <td>PLU540</td> <td style="text-align: right;">\$2.50</td> </tr> <tr> <td>TOTAL</td> <td style="text-align: right;">\$5.00</td> </tr> <tr> <td>CASH</td> <td style="text-align: right;">\$5.00</td> </tr> <tr> <td>CLERK 1</td> <td style="text-align: right;">000001 00001</td> </tr> </table>	PLU540	\$2.50	PLU540	\$2.50	TOTAL	\$5.00	CASH	\$5.00	CLERK 1	000001 00001	<p><b>Single Preset PLU Entry</b></p> <p><b>Repeat Entry</b></p>
PLU540	\$2.50											
PLU540	\$2.50											
TOTAL	\$5.00											
CASH	\$5.00											
CLERK 1	000001 00001											





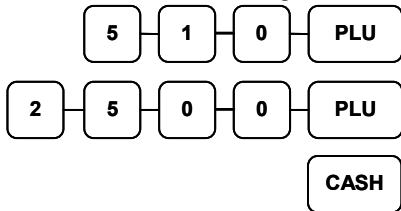
```

DATE 06/14/2011 SUN TIME 03:15

2X      @1.00
#510 T1                $2.00
TAX1                $0.10
TOTAL                $2.10
                    CASH      $2.10
CLERK 1                000001 00001
  
```

**Multiple Quantity  
of a Open PLU  
Entry**

**Note:** PLU program setting must be made to allow this override. Turn Key Lock to the X position if set for manager control.

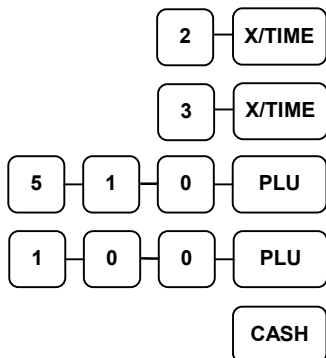


```

DATE 06/14/2011 SUN TIME 03:15

PLU510 T1            $25.00
TAX1                 $1.25
TOTAL                $26.25
CASH                 $26.25
CLERK 1                00001 00000
  
```

**HALO Override  
on PLU Entry**



```

DATE 06/14/2011 SUN TIME 03:15

2@3FOR @1.00
PLU510 T1                $0.67
TAX1                 $0.03
TOTAL                $0.70
CLERK 1                00001 00000
  
```

**Split Pricing PLU  
Entry**

## Modifier Entries

Pressing a modifier key alters the next PLU registered, either by changing the code number of the PLU so that a different item is registered, or by just adding the modifier descriptor and registering the same PLU. See "Modifier 1-5" in the "Program Mode Programming" chapter in order to determine how the modifier key will affect the PLU entry.

Modifiers can be:

- *stay down* so that registrations will be modified by the same modifier until another modifier is selected,
- *pop-up after each item* to register, for example large, medium or small soft drink,
- *pop-up after each transaction* to register, for example, toppings of various pizza sizes.

See "System Options" in the "Program Mode Programming" chapter to select stay down/pop-up status.

### Pop-Up Modifier Key Affecting PLU Code

1. Press a preset PLU key. For example, press PLU 1 with a price of \$1.00.

PLU 1

2. Press the **MOD 1** key.

MOD 1

3. Press the same PLU key. In this example the modifier 1 will add the digit 1 to the third PLU # position, resulting in the registration of PLU #101.

PLU 1

4. Press another PLU key. In this example press PLU 2 with a price of \$1.50.

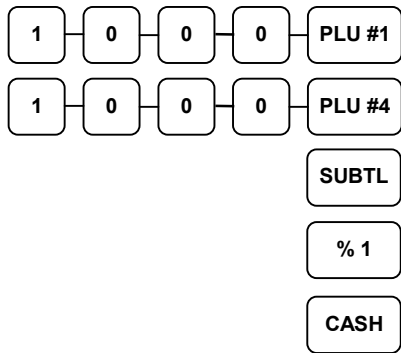
DATE 06/14/2011 SUN TIME 03:15		
PLU1		\$1.00
#101	\$2.00	
PLU2		\$1.50
TOTAL		\$4.50
CASH	\$4.50	
CLERK 1	000001	00001

## Percentage Key (%) Registrations

There is one percentage key on the default *ER-925/945* keyboard; there are four percentage keys on the default *ER-920/940* keyboard. Through "Function Key Assignment Programming" (see page 103) up to five percentage keys may be placed on the keyboard. Each key is individually programmable to add or subtract, from an individual item or from a sale total, amounts (coupons) or percentages. You can also program the percentage key taxable or non-taxable, so that sales taxes are calculated on the net, or gross amount of the item or sale.

The operation examples in this section show the percentage key in a variety of configurations. See "%1-%5 Function Key Options" on page 180 to assign a specific function to each percentage key.

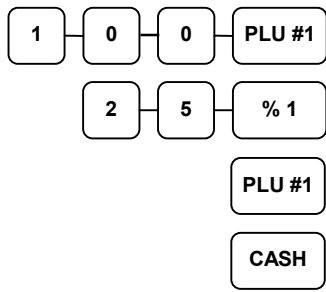
<div style="display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">1</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">PLU 1</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">%1</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">CASH</div> </div>	<pre> DATE 06/14/2011 SUN TIME 03:15 PLU1 T1                \$1.00 % 1                    10.000% AMOUNT T1              \$0.10 TAX1                   \$0.06 TOTAL                  \$1.16 CASH                   \$1.16 CLERK 1                000001 00001                     </pre>	<p><b><i>Preset 10% Surcharge on an Item</i></b></p>
<div style="display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">1</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">PLU 1</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">SUBTL</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">% 1</div> </div> <div style="margin-top: 10px; display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 10px;">CASH</div> </div>	<pre> DATE 06/14/2011 SUN TIME 03:15 PLU1 T1                \$1.00 % 1                    -10.000% AMOUNT T1              -0.10 TAX1                   \$0.05 TOTAL                  \$0.95 CASH                   \$0.95 CLERK 1                000001 00001                     </pre>	<p><b><i>Preset 10% Discount on a Sale</i></b></p>



DATE 06/14/2011 SUN TIME 03:15

PLU1 T1	\$10.00
PLU4	\$10.00
% 1	10.00%
AMOUNT T1	\$2.00
TAX1	\$0.55
TOTAL	\$22.55
CASH	\$22.55
CLERK 1	000001 00001

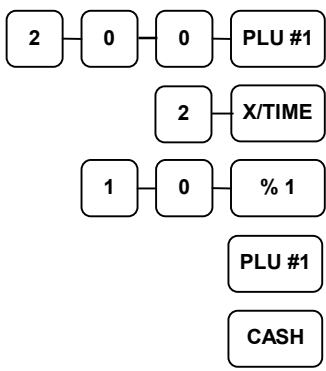
**Preset 10%  
Surcharge on a  
Sale**



DATE 06/14/2011 SUN TIME 03:15

PLU1 T1	\$1.00
PLU1 CT1	-0.25
TAX1	\$0.04
TOTAL	\$0.79
CASH	\$0.79
CLERK 1	000001 00001

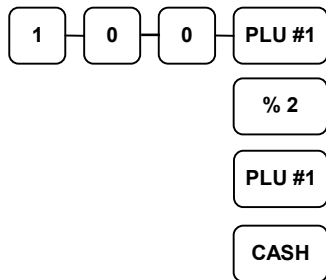
**Store Coupon  
Entry  
(Open Amount  
Discount on an  
Item)**



DATE 06/14/2011 SUN TIME 03:15

PLU1 T1	\$2.00
2X @0.10	
PLU1 CT1	-0.20
TAX1	\$0.09
TOTAL	\$1.89
CASH	\$1.89
CLERK 1	000001 00001

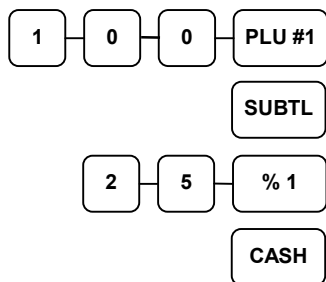
**Multiple Store  
Coupon Entry  
(Open Amount  
Discount on an  
Item)**



DATE 06/14/2011 SUN TIME 03:15

PLU1 T1	\$1.00
PLU1 CT1	-0.50
TAX1	\$0.03
TOTAL	\$0.53
CASH	\$0.53
CLERK 1	000001 00001

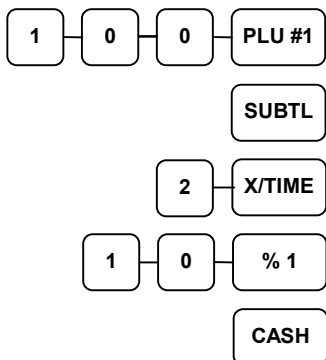
**Preset Store  
Coupon  
(Preset Amount  
Discount on an  
Item)**



DATE 06/14/2011 SUN TIME 03:15

PLU1 T1	\$1.00
%1 T1	-0.25
TAX1	\$0.04
TOTAL	\$0.79
CASH	\$0.79
CLERK 1	000001 00001

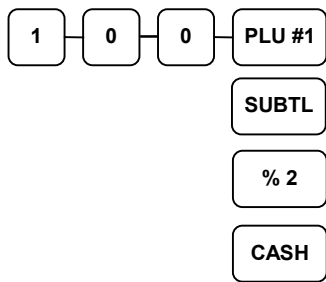
**Vendor Coupon  
Entry  
(Open Amount  
Discount on a  
Sale)**



DATE 06/14/2011 SUN TIME 03:15

PLU1 T1	\$1.00
2X @0.10	
%1 T1	-0.20
TAX1	\$0.04
TOTAL	\$0.84
CASH	\$0.84
CLERK 1	000001 00001

**Multiple Vendor  
Coupon Entry  
(Open Amount  
Discount on a  
Sale)**



```

DATE 06/14/2011 SUN TIME 03:15

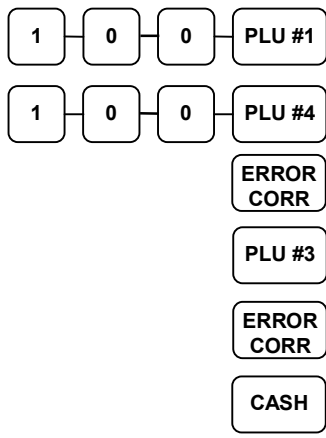
PLU1 T1                $1.00
%1 T1                  -0.50
TAX1                   $0.03
TOTAL                  $0.53
CASH                   $0.53
CLERK 1                000001 00001
  
```

**Preset Vendor  
Coupon Entry  
(Preset Amount  
Discount on a  
Sale)**

## Void and Correction Operations

### Error Correct

The error correct function voids the last item entered, provided no other key has been pressed.



```

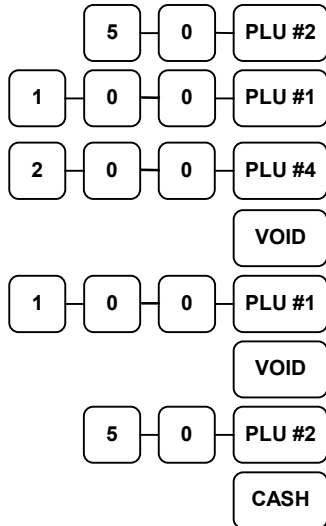
DATE 06/14/2011 SUN TIME 03:15

PLU1 T1                $1.00
PLU4                   $2.00
ERRCORR-----
PLU4                   -2.00
PLU3 T12               $3.00
ERRCORR-----
PLU3 T12               -3.00
TAX1                   $0.05
TOTAL                  $1.05
CASH                   $1.05
CLERK 1                000001 00001
  
```

**Error Correction**

## Previous Item Void

The void function allows the correction of any item previously entered in the current transaction.



DATE 06/14/2011 SUN TIME 03:15	
PLU2 T2	\$0.50
PLU1 T1	\$1.00
PLU4	\$2.00
VOID-----	
PLU1 T1	-1.00
VOID-----	
PLU2 T2	-0.50
TOTAL	\$2.00
CASH	\$2.00
CLERK 1	000001 00001

**Previous Item  
Void**

## Merchandise Return

Merchandise returns may be registered as part of a separate transaction, or as part of a transaction where other merchandise is sold. Press the **RETURN** key before entering the related PLU. Tax is credited if the item being returned is taxable.

			<b>RETURN</b>	DATE 06/14/2011 SUN TIME 03:15	
5	0	0	<b>PLU #1</b>	RETURN*****	<b>Merchandise Return</b>
			<b>RETURN</b>	PLU1 T1 -5.00	
			<b>RETURN</b>	RETURN*****	<b>Multiple Item Merchandise Return</b>
		3	<b>X/TIME</b>	3X @2.00	
			<b>PLU #4</b>	PLU4 -6.00	
2	0	0	<b>PLU #4</b>	TAX1 -0.25	
			<b>CASH</b>	TOTAL -11.25	
				CASH -11.25	
				CLERK 1 000001 00001	

			<b>RETURN</b>	DATE 06/14/2011 SUN TIME 03:15	
1	0	0	<b>PLU #4</b>	RETURN*****	<b>Merchandise Return of Discounted Merchandise</b>
			<b>PLU #4</b>	PLU4 -1.00	
			<b>%1</b>	%1 -10.000%	
			<b>CASH</b>	AMOUNT \$0.10	
				TOTAL -0.90	
				CASH -0.90	
				CLERK 1 000001 00001	



## VOID Control Lock Position (Transaction Void)

Most operations that can be performed with the control lock in the REG position, can also be done with the control lock in the **VOID** position. **VOID** position operations will adjust all sale totals, and the **VOID** (Transaction Void) position carries its own total on the Financial report.

<table border="0"> <tr> <td style="border: 1px solid black; padding: 2px;">1</td> <td style="border: 1px solid black; padding: 2px;">0</td> <td style="border: 1px solid black; padding: 2px;">0</td> <td style="border: 1px solid black; padding: 2px;">PLU #1</td> </tr> <tr> <td style="border: 1px solid black; padding: 2px;">2</td> <td style="border: 1px solid black; padding: 2px;">0</td> <td style="border: 1px solid black; padding: 2px;">0</td> <td style="border: 1px solid black; padding: 2px;">PLU #4</td> </tr> <tr> <td colspan="3"></td> <td style="border: 1px solid black; padding: 2px;">CASH</td> </tr> </table>	1	0	0	PLU #1	2	0	0	PLU #4				CASH	<div style="border: 1px solid black; padding: 5px;"> <p>DATE 06/14/2011 SUN TIME 03:15</p> <table border="0"> <tr> <td>PLU1 T1</td> <td style="text-align: right;">\$1.00</td> </tr> <tr> <td>PLU4</td> <td style="text-align: right;">\$2.00</td> </tr> <tr> <td>TAX1</td> <td style="text-align: right;">\$0.05</td> </tr> <tr> <td>TOTAL</td> <td style="text-align: right;">\$3.05</td> </tr> <tr> <td>CASH</td> <td style="text-align: right;">\$3.05</td> </tr> <tr> <td>CLERK 1</td> <td style="text-align: right;">000001 00001</td> </tr> </table> </div>	PLU1 T1	\$1.00	PLU4	\$2.00	TAX1	\$0.05	TOTAL	\$3.05	CASH	\$3.05	CLERK 1	000001 00001	<p><b>Original Transaction</b></p>
1	0	0	PLU #1																							
2	0	0	PLU #4																							
			CASH																							
PLU1 T1	\$1.00																									
PLU4	\$2.00																									
TAX1	\$0.05																									
TOTAL	\$3.05																									
CASH	\$3.05																									
CLERK 1	000001 00001																									
<table border="0"> <tr> <td style="border: 1px solid black; padding: 2px;">1</td> <td style="border: 1px solid black; padding: 2px;">0</td> <td style="border: 1px solid black; padding: 2px;">0</td> <td style="border: 1px solid black; padding: 2px;">PLU #1</td> </tr> <tr> <td style="border: 1px solid black; padding: 2px;">2</td> <td style="border: 1px solid black; padding: 2px;">0</td> <td style="border: 1px solid black; padding: 2px;">0</td> <td style="border: 1px solid black; padding: 2px;">PLU #4</td> </tr> <tr> <td colspan="3"></td> <td style="border: 1px solid black; padding: 2px;">CASH</td> </tr> </table>	1	0	0	PLU #1	2	0	0	PLU #4				CASH	<div style="border: 1px solid black; padding: 5px;"> <p>DATE 06/14/2011 SUN TIME 03:15</p> <p>VOID MODE*****</p> <table border="0"> <tr> <td>PLU1 T1</td> <td style="text-align: right;">-1.00</td> </tr> <tr> <td>PLU4</td> <td style="text-align: right;">-2.00</td> </tr> <tr> <td>TAX1</td> <td style="text-align: right;">-0.05</td> </tr> <tr> <td>TOTAL</td> <td style="text-align: right;">-3.05</td> </tr> <tr> <td>CASH</td> <td style="text-align: right;">-3.05</td> </tr> <tr> <td>CLERK 1</td> <td style="text-align: right;">000001 00001</td> </tr> </table> </div>	PLU1 T1	-1.00	PLU4	-2.00	TAX1	-0.05	TOTAL	-3.05	CASH	-3.05	CLERK 1	000001 00001	<p><b>Transaction Void of Original Transaction</b></p>
1	0	0	PLU #1																							
2	0	0	PLU #4																							
			CASH																							
PLU1 T1	-1.00																									
PLU4	-2.00																									
TAX1	-0.05																									
TOTAL	-3.05																									
CASH	-3.05																									
CLERK 1	000001 00001																									

## Cancel

Press the **CANCEL** key anytime during a transaction to cancel that transaction. (This is not a tender key.) Transactions of up to a maximum of 49 items may be canceled.

The only total affected is the Cancel total, to which the total of all positive entries is added.

2	1	0	PLU #1	<pre>DATE 06/14/2011 SUN TIME 03:15 PLU1 T1                \$2.00 PLU1 T1                \$3.00 PLU4                   \$1.00 CANCEL***** CLERK 1                000001 00001</pre>	<b><i>Canceled Transaction</i></b>
3	1	0	PLU #1		
1	0	0	PLU #4		
<b>CANCEL</b>					

---

# Subtotal Operations

## Subtotal

Press the **SUBTL** key at anytime during a transaction to view the total due, including tax and after adjustments. The display will indicate **Sub** for subtotal.

## Add Check (Tray Subtotal)

In a cafeteria, use the **ADD CHECK** key to add multiple trays that are paid by a single individual (i.e. Dad pays all the trays for the family.)

Press the **ADD CHECK** key after each order, and **SUBTL** for the total of all orders. Finalize with any tender key as you would a normal sale.

<div style="display: flex; align-items: center; gap: 5px;"><div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">4</div><div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div><div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div><div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">PLU #1</div></div> <div style="margin-top: 10px; text-align: center;"><div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">ADD CHECK</div></div>	<p>DATE 06/14/2011 SUN TIME 03:15</p> <table border="0" style="width: 100%;"><tr><td>PLU1 T1</td><td style="text-align: right;">\$4.00</td></tr><tr><td>TAX1</td><td style="text-align: right;">\$0.20</td></tr><tr><td>TOTAL</td><td style="text-align: right;">\$4.20</td></tr><tr><td>ADDCHK</td><td style="text-align: right;">\$4.20</td></tr><tr><td>CLERK 1</td><td style="text-align: right;">000001 00001</td></tr></table>	PLU1 T1	\$4.00	TAX1	\$0.20	TOTAL	\$4.20	ADDCHK	\$4.20	CLERK 1	000001 00001	<p><b>First Check Added</b></p>
PLU1 T1	\$4.00											
TAX1	\$0.20											
TOTAL	\$4.20											
ADDCHK	\$4.20											
CLERK 1	000001 00001											
<div style="display: flex; align-items: center; gap: 5px;"><div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">5</div><div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div><div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div><div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">PLU #1</div></div> <div style="margin-top: 10px; text-align: center;"><div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">ADD CHECK</div></div>	<p>DATE 06/14/2011 SUN TIME 03:15</p> <table border="0" style="width: 100%;"><tr><td>PLU1 T1</td><td style="text-align: right;">\$5.00</td></tr><tr><td>TAX1</td><td style="text-align: right;">\$0.25</td></tr><tr><td>TOTAL</td><td style="text-align: right;">\$5.25</td></tr><tr><td>ADDCHK</td><td style="text-align: right;">\$5.25</td></tr><tr><td>CLERK 1</td><td style="text-align: right;">000002 00001</td></tr></table>	PLU1 T1	\$5.00	TAX1	\$0.25	TOTAL	\$5.25	ADDCHK	\$5.25	CLERK 1	000002 00001	<p><b>Second Check Added</b></p>
PLU1 T1	\$5.00											
TAX1	\$0.25											
TOTAL	\$5.25											
ADDCHK	\$5.25											
CLERK 1	000002 00001											
<div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-top: 10px;">CASH</div>	<p>DATE 06/14/2011 SUN TIME 03:15</p> <table border="0" style="width: 100%;"><tr><td>TOTAL</td><td style="text-align: right;">\$9.45</td></tr><tr><td>CASH</td><td style="text-align: right;">\$9.45</td></tr><tr><td>CLERK 1</td><td style="text-align: right;">000003 00001</td></tr></table>	TOTAL	\$9.45	CASH	\$9.45	CLERK 1	000003 00001	<p><b>Payment for Both Checks</b></p>				
TOTAL	\$9.45											
CASH	\$9.45											
CLERK 1	000003 00001											

## Eat-In/Take-Out/Drive Thru Operations

In a restaurant, **EAT-IN**, **TAKE-OUT** and **DRIVE THRU** keys can be set up to provide totals for each type of sale. The **EAT-IN**, **TAKE-OUT** and **DRIVE THRU** keys may also be set up to remove taxes. For example, if your state charges sales tax for food consumed on the premises, while not charging sales tax for food taken home, sales tax can be exempted with the **TAKE-OUT** key. See "DRIVE THRU / EAT IN / TAKE OUT - Function Key Options" on page 163 to set up tax status for these keys.

After registering all items, press **EAT-IN**, **TAKE-OUT** or **DRIVE THRU** (as you would use the Subtotal key), and then finalize the sale as you normally would.

<div style="display: flex; align-items: center; margin-bottom: 5px;"> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 5px;">1</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 5px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 5px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-left: 5px;">PLU #1</div> </div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-bottom: 5px; width: fit-content; margin-left: 100px;">PLU #3</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-bottom: 5px; width: fit-content; margin-left: 100px;">EAT IN</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; width: fit-content; margin-left: 100px;">CASH</div>	<pre> DATE 06/14/2011 SUN TIME 03:15 PLU1 T1                \$1.00 PLU3 T12                \$3.00 ===== EATIN ===== TAX1                    \$0.20 TAX2                    \$0.30 TOTAL                   \$4.50 CASH                    \$4.50 CLERK 1                 000001 00001                     </pre>	<p><b>EAT IN</b> <b>Transaction (Tax is Charged)</b></p>
<div style="display: flex; align-items: center; margin-bottom: 5px;"> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 5px;">1</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 5px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 5px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-left: 5px;">PLU #1</div> </div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-bottom: 5px; width: fit-content; margin-left: 100px;">PLU #3</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-bottom: 5px; width: fit-content; margin-left: 100px;">TAKE OUT</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; width: fit-content; margin-left: 100px;">CASH</div>	<pre> DATE 06/14/2011 SUN TIME 03:15 PLU1 T1                \$1.00 PLU3 T12                \$3.00 ===== TKOUT ===== TOTAL                   \$4.00 CASH                    \$4.00 CLERK 1                 000001 00001                     </pre>	<p><b>TAKE OUT</b> <b>Transaction (Tax is Removed from Taxable Items)</b></p>
<div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-bottom: 5px; width: fit-content; margin-left: 100px;">PLU #3</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-bottom: 5px; width: fit-content; margin-left: 100px;">DRIVE THRU</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; width: fit-content; margin-left: 100px;">CASH</div>	<pre> DATE 06/14/2011 SUN TIME 03:15 PLU3 T12                \$3.00 ===== DVTHR ===== TOTAL                   \$3.00 CASH                    \$3.00 CLERK 1                 000001 00001                     </pre>	<p><b>DRIVE THRU</b> <b>Transaction (Tax is Removed from Taxable Items)</b></p>

# Tax Shift Operations

When tax shift operations are performed, the appropriate tax will display before the entry.

- To charge a tax or taxes on a non-taxable item press the appropriate tax shift key or keys prior to making the non-taxable PLU entry.
- To except a tax or taxes on a taxable item press the appropriate tax shift key or keys prior to making the taxable PLU entry.
- To except a tax or taxes from an entire sale, press the appropriate tax shift key or keys prior to finalizing the transaction.

<div style="display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">2</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">PLU #4</div> </div> <div style="margin-top: 5px; text-align: center;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; width: fit-content; margin: 0 auto;">TAX 1 SHIFT</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; width: fit-content; margin: 0 auto;">CASH</div> </div>	<pre> DATE 06/14/2011 SUN TIME 03:15  PLU4 T1                \$2.00 TAX1                   \$0.10 TOTAL                  \$2.10 CASH                   \$2.10 CLERK 1                000001 00001                     </pre>	<p><b>To Charge Tax On A Non-Taxable PLU</b></p>
<div style="display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">2</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">PLU #1</div> </div> <div style="margin-top: 5px; text-align: center;"> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; width: fit-content; margin: 0 auto;">TAX 1 SHIFT</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; width: fit-content; margin: 0 auto;">CASH</div> </div>	<pre> DATE 06/14/2011 SUN TIME 03:15  PLU1                   \$2.00 TOTAL                  \$2.00 CASH                   \$2.00 CLERK 1                000001 00001                     </pre>	<p><b>To Except Tax On A Taxable PLU</b></p>

1	0	0	PLU #1
2	0	0	PLU #3
			SUBTL
			TAX 1 SHIFT
			TAX 2 SHIFT
			SUBTL
			CASH

```

DATE 06/14/2011 SUN TIME 03:15
PLU1 T1                $1.00
PLU3 T12               $2.00
TOTAL                  $3.00
CASH                   $3.00
CLERK 1                000001 00001
  
```

**To Except  
Specific Taxes  
On Entire Sale**

1	0	0	PLU #1
2	0	0	PLU #3
			SUBTL
			TAX EXEMPT
			SUBTL
			CASH

```

DATE 06/14/2011 SUN TIME 03:15
PLU1 T1                $1.00
PLU3 T12               $2.00
TOTAL                  $3.00
CASH                   $3.00
CLERK 1                000001 00001
  
```

**To Except Tax  
On Entire Sale  
with Pre-  
Programmed Tax  
Exempt Key**

# Tendering Operations

## Cash

1 0 0 PLU #1  
 2 0 0 PLU #4  
 CASH

DATE 06/14/2011 SUN TIME 03:15

PLU1 T1	\$1.00
PLU4	\$2.00
TAX1	\$0.05
TOTAL	\$3.05
CASH	\$3.05
CLERK 1	000001 00001

**Cash Tender  
(exact amount of  
purchase)**

1 0 0 PLU #1  
 2 0 0 PLU #4  
 SUBTL  
 4 0 0 CASH

DATE 06/14/2011 SUN TIME 03:15

PLU1 T1	\$1.00
PLU4	\$2.00
TAX1	\$0.05
TOTAL	\$3.05
CASH	\$4.00
CHANGE	\$0.95
CLERK 1	000001 00001

**Cash Tender with  
Change**

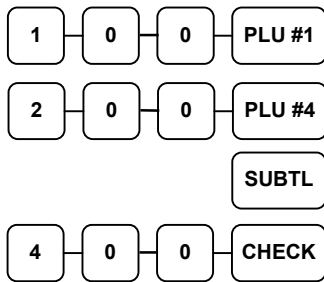
## Check

1 0 0 PLU #1  
 2 0 0 PLU #4  
 CHECK

DATE 06/14/2011 SUN TIME 03:15

PLU1 T1	\$1.00
PLU4	\$2.00
TAX1	\$0.05
TOTAL	\$3.05
CHECK	\$3.05
CLERK 1	000001 00001

**Check Tender  
(exact amount of  
purchase)**

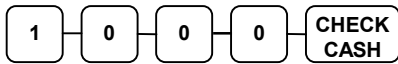


```

DATE 06/14/2011 SUN TIME 03:15

PLU1 T1          $1.00
PLU4             $2.00
TAX1             $0.05
TOTAL            $3.05
CHECK            $4.00
CHANGE           $0.95
CLERK 1         000001 00001
  
```

**Check Tender  
with Change**



```

DATE 06/14/2011 SUN TIME 03:15

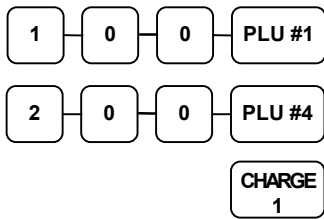
*** CHKCASH ***

CHECK            $10.00
CASH             -10.00
CLERK 1         000001 00001
  
```

**Check Cashing**

**Charge**

Tendering and over tendering into charge keys is allowed.



```

DATE 06/14/2011 SUN TIME 03:15

PLU1 T1          $1.00
PLU4             $2.00
TAX1             $0.05
TOTAL            $3.05
CHARGE1          $3.05
CLERK 1         000001 00001
  
```

**Charge Total**



## Split Tender

The drawer will not open until the final balance has been paid.

2	0	0	PLU #1
3	0	0	PLU #1
1	0	0	PLU #4
			SUBTL
2	0	0	CASH
1	0	0	CHECK
			CHARGE 1

DATE 06/14/2011 SUN TIME 03:15		
PLU1 T1		\$2.00
PLU1 T1		\$3.00
PLU4		\$1.00
TAX1		\$0.25
TOTAL		\$6.25
CASH		\$2.00
TOTAL		\$4.25
CHECK		\$2.00
TOTAL		\$2.25
CHARGE1		\$2.25
CLERK 1	000001	00001

**Cash, Check &  
Charge  
Payments on the  
Same  
Transaction**

## Post Tendering

Post tendering is available for computing change after a sale has been finalized. (See option #6 in "System Option Programming" on page 138 to enable post tendering.) The second cash entry is compared to the sale total and the difference is displayed. (The CLEAR key must first be pressed for registers programmed with pop-up clerks.)

6	0	0	PLU #1	
			SUBTL	
			CASH	
1	1	5	0	CASH

DATE 06/14/2011 SUN TIME 03:15		
PLU1 T1		\$6.00
TAX1		\$0.30
TOTAL		\$6.30
CASH		\$6.30
CLERK 1	000001	00001

**Post Tender**

---

## Receipt on Request

If a customer requests a receipt after a sale has been finalized, a second depression of the **CASH** key will issue a complete buffered receipt. (See option #6 in "System Option Programming" on page 138 and option #24 in "Print Option Programming" on page 146.)

Note: A maximum of approximately 224 items may be registered in one sale.

---

## Training Mode

A training mode is available so that you can operate the cash register without updating totals and counters. Note the following conditions:

- The receipt and journal print the message "TRAINING MODE BEGIN" when training mode is activated. (See option #13 in "Print Option Programming" on page 146.)
- The receipt and journal print the message "TRAINING MODE END" when training mode is exited.
- The message "TRAINING MODE" prints on each receipt printed while training mode is active.
- The total and counter on the financial report labeled "TRAIN TTL" is updated with the net amount of each training transaction.

### **To Enter Training Mode**

- ◆ Set system option #23 to a value of **1**. See "System Option Programming".

### **To Exit Training Mode**

- ◆ Set system option #23 to a value of **0**. See "System Option Programming".

---

## Clerk Interrupt

Clerk interrupt allows you to temporarily suspend a transaction in progress by allowing a new clerk to sign on and register a new transaction. After the new transaction is complete, the original clerk can sign on, the suspended transaction is recalled and may be completed.

You must select either check (table) tracking or clerk interrupt. You cannot use clerk interrupt with a check tracking system.

### **To Enable Clerk Interrupt**

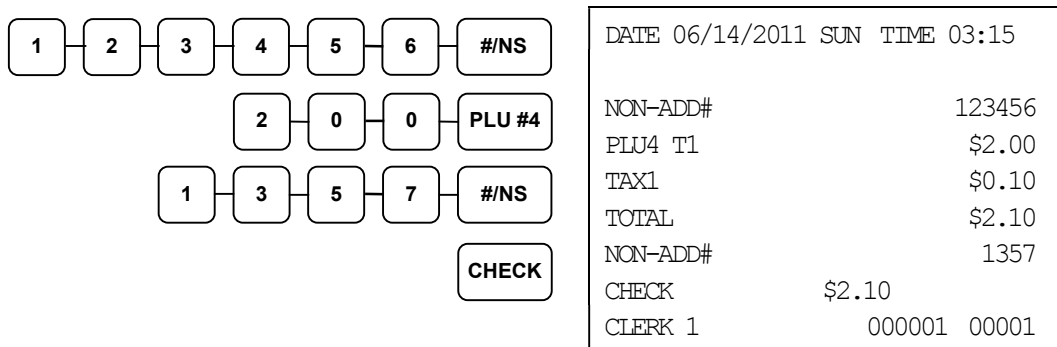
1. Program Clerk Secret Code
2. Set system option #2 to a value of **1**. See "System Option Programming".
3. Set system option #26 to a value of **1**. See "System Option Programming".

---

## Non-Add Number

With the **#/NS** key, you can enter a memo number at any time and print the number on the receipt, journal, or validation. The non-adding number is not added to the sale, nor is it added to any register total, except the **#** key total itself. You can enter a number up of up to 9 digits. For example:

- Enter a number prior to a PLU entry to print a record of the item's SKU number.
- Enter a number prior to a Check tender to print a record of the check number.
- Enter a number prior to a Charge to print a record of the charge account number.



The diagram illustrates the sequence of keypad presses and the resulting receipt. The keypad sequence is as follows:

- Row 1: 1, 2, 3, 4, 5, 6, #/NS
- Row 2: 2, 0, 0, PLU #4
- Row 3: 1, 3, 5, 7, #/NS
- Row 4: CHECK

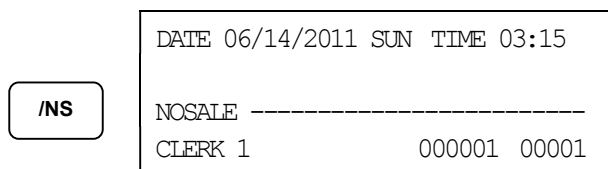
The receipt shows the following information:

```
DATE 06/14/2011 SUN TIME 03:15
NON-ADD# 123456
PLU4 T1 $2.00
TAX1 $0.10
TOTAL $2.10
NON-ADD# 1357
CHECK $2.10
CLERK 1 000001 00001
```

---

## No Sale

Outside of a transaction you can press the **#/NS** key to open the cash drawer. The number of no sales are counted and reported on the financial report. The no sale function can also be placed under management control, requiring the control key to be in the **X** position.



The diagram illustrates the sequence of keypad presses and the resulting receipt. The keypad sequence is as follows:

- Row 1: #/NS

The receipt shows the following information:

```
DATE 06/14/2011 SUN TIME 03:15
NOSALE -----
CLERK 1 000001 00001
```

---

## Received on Account

Use the **RECD ACCT** key to record payments or loans to the cash drawer. You can enter more than one type of payment to the drawer. The Received on Account function can only be used outside of a transaction.

				RA
1	2	5	0	CASH
2	0	0	0	CHECK
				RA

DATE 06/14/2011 SUN TIME 03:15

RA1		
CASH		\$12.50
CHECK		\$20.00
RA1		\$32.50
CLERK 1	00001	00000

---

## Paid Out

Use the **PAID OUT** key to record payments or loans from the cash drawer. You can enter more than one type of payment to the drawer. The Paid Out function can only be used outside of a transaction.

				PO
1	2	5	0	CASH
2	0	0	0	CHECK
				PO

DATE 06/14/2011 SUN TIME 03:15

PO1		
CASH		\$12.50
CHECK		\$20.00
P/O		\$32.50
CLERK 1	00001	00000

---

## Table Service Restaurant Operations

### Overview

The *SAM4s ER-900* can be used to add items or receive payments on guest checks using a manual previous balance, hard check, or soft check system. (Note that you must select hard or soft check posting in memory allocation programming. The default selection is soft.)

- If manual previous balance is selected, the check balance is not saved in memory and is input manually by the operator (use the **PBAL** key).
- If a hard check system is selected, only the previous balance is maintained in memory.
- If a soft check system is selected, the check detail is kept in memory until the check is paid. (The maximum size of the soft check is set in memory allocation programming.) When a soft check system is used, the receipt can be used to print the final check that is presented to the customer for payment.

Consolidation of like items can be selected for guest check printing. For example, if three rounds of drinks are served, the check will print:

"**3 TAP BEER**" rather than

"**1 TAP BEER**" three times. (See "Print Option Programming" on page 146.)

---

**Note:** If you wish to print guest check transactions on a slip or a pre-printed guest check, an optional printer must be installed. See your *SAM4s* dealer for more information.

---

## Function Keys and Options

Functions necessary for restaurant operations may not appear on the default keyboard. Any or all of the following functions can be located on the keyboard. See "Function Key Assignment Programming" on page 103 if it is necessary to locate these keys on your keyboard.

<b>CHECK #</b>	<p>The <b>CHECK #</b> key is used to begin a new, or access an existing balance (hard check) or itemized bill (soft check.) Existing checks are accessed by entering the check track number and pressing the <b>CHECK#</b> key. The Check # key may be set with the following options:</p> <ul style="list-style-type: none"> <li>• A check must be started before items may be entered.</li> <li>• The clerk that opens the check has exclusive access.</li> <li>• Only one check may be allowed per table.</li> <li>• The check # may be automatically assigned by the register.</li> <li>• Check track numbers that are entered manually may be set at a fixed length of one to nine digits. Check track numbers assigned automatically will begin with #1.</li> </ul> <p>In a drive thru system, simply pressing the <b>PBAL</b> key will recall the oldest open balance (lowest check track #).</p>
<b>GUEST</b>	Use to enter the count of guests served as part of a guest check. The entry of a guest count can be enforced when opening a guest check, or for all transactions.
<b>P/BAL</b>	Use to enter the amount of an outstanding balance. The <b>P/BAL</b> key will take the recall function if the <i>drive thru</i> feature is enabled in <b>CHECK #</b> key programming.
<b>SERVICE</b>	Use to temporarily finalize Previous Balance or check tracking transactions. (If you are using a hard check system, you must program the <b>SERVICE</b> key for the port where the slip printer is connected.)
<b>TABLE</b>	You can enforce the entry of a table number for guest check transactions, or for all transactions. If you are tracking guest check balances, the balance can be recalled either by entering the check number or the table number.
<b>PRINT CHECK</b>	Use to print a soft check. The check can be printed on an optional (RS-232C) printer, or can be printed on the receipt printer. The <b>PRINT CHECK</b> key can be set to automatically service the check.
<b>TIP</b>	<p>The <b>TIP</b> key allows a gratuity to be added to a guest check before payment. (The <b>TIP</b> key is only used in guest check operations.) The tip amount is deducted from the Cash-in-Drawer amount for the Clerk/Cashier closing the guest check.</p> <p>The <b>TIP</b> key may be programmed as either a percentage or amount. If programmed as a percentage, tax programming defines whether the percentage is calculated on the net (taxable = no) amount, or the amount after taxes.</p>

## Posting Guest Checks Manually with the Previous Balance Key

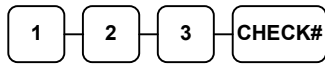
The previous balance key is used to enter the amount of the previous balance before adding new items or making payments.

<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">1</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">P/BAL</div> </div> <div style="display: flex; justify-content: space-around; align-items: center; margin-top: 10px;"> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">1</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">PLU #1</div> </div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-top: 10px; width: fit-content; margin-left: auto;">SERVICE</div>	<p>DATE 06/14/2011 SUN TIME 03:15</p> <table border="0" style="width: 100%;"> <tr><td>PBAL</td><td style="text-align: right;">\$0.00</td></tr> <tr><td>PLU4</td><td style="text-align: right;">\$10.00</td></tr> <tr><td>SERVICE</td><td style="text-align: right;">\$10.00</td></tr> <tr><td>BFD</td><td style="text-align: right;"><b>\$10.00</b></td></tr> <tr><td>CLERK 1</td><td style="text-align: right;">000001 00001</td></tr> </table>	PBAL	\$0.00	PLU4	\$10.00	SERVICE	\$10.00	BFD	<b>\$10.00</b>	CLERK 1	000001 00001	<b>Starting a Check</b>		
PBAL	\$0.00													
PLU4	\$10.00													
SERVICE	\$10.00													
BFD	<b>\$10.00</b>													
CLERK 1	000001 00001													
<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">1</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">P/BAL</div> </div> <div style="display: flex; justify-content: space-around; align-items: center; margin-top: 10px;"> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">1</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">PLU #1</div> </div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px; margin-top: 10px; width: fit-content; margin-left: auto;">SERVICE</div>	<p>DATE 06/14/2011 SUN TIME 03:15</p> <table border="0" style="width: 100%;"> <tr><td>PBAL</td><td style="text-align: right;">\$10.00</td></tr> <tr><td>PLU1 T1</td><td style="text-align: right;">\$1.00</td></tr> <tr><td>TAX1</td><td style="text-align: right;">\$0.05</td></tr> <tr><td>SERVICE</td><td style="text-align: right;">\$1.05</td></tr> <tr><td>BFD</td><td style="text-align: right;"><b>\$11.05</b></td></tr> <tr><td>CLERK 1</td><td style="text-align: right;">000001 00001</td></tr> </table>	PBAL	\$10.00	PLU1 T1	\$1.00	TAX1	\$0.05	SERVICE	\$1.05	BFD	<b>\$11.05</b>	CLERK 1	000001 00001	<b>Adding to an Existing Check</b>
PBAL	\$10.00													
PLU1 T1	\$1.00													
TAX1	\$0.05													
SERVICE	\$1.05													
BFD	<b>\$11.05</b>													
CLERK 1	000001 00001													
<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">1</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">1</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">5</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">P/BAL</div> </div> <div style="display: flex; justify-content: space-around; align-items: center; margin-top: 10px;"> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">2</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; width: 30px; height: 30px; text-align: center; line-height: 30px;">0</div> <div style="border: 1px solid black; border-radius: 5px; padding: 2px 5px;">CASH</div> </div>	<p>DATE 06/14/2011 SUN TIME 03:15</p> <table border="0" style="width: 100%;"> <tr><td>PBAL</td><td style="text-align: right;">\$11.05</td></tr> <tr><td>CHECKS PAID</td><td style="text-align: right;">\$11.05</td></tr> <tr><td>TOTAL</td><td style="text-align: right;">\$11.05</td></tr> <tr><td>CASH</td><td style="text-align: right;">\$20.00</td></tr> <tr><td>CHANGE</td><td style="text-align: right;">\$8.95</td></tr> <tr><td>CLERK 1</td><td style="text-align: right;">000001 00001</td></tr> </table>	PBAL	\$11.05	CHECKS PAID	\$11.05	TOTAL	\$11.05	CASH	\$20.00	CHANGE	\$8.95	CLERK 1	000001 00001	<b>Paying a Check</b>
PBAL	\$11.05													
CHECKS PAID	\$11.05													
TOTAL	\$11.05													
CASH	\$20.00													
CHANGE	\$8.95													
CLERK 1	000001 00001													

## Soft Check

### Opening a Soft Check

1. Enter the number of the guest check, press the **CHECK #** key:



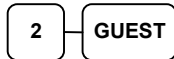
or, press the **CHECK #** key to automatically assign a check #:



2. If required, enter the table number and press the **TABLE** key:



3. If required, enter the number of guests and press the **GUEST** key:



4. Register the items you wish to sell.
5. To total the posting, press **SERVICE**:



Receipt Example:

DATE 08/15/2011 SUN TIME 08:33		
CHECK #	<b># 1 2 3</b>	
PEAL	\$0.00	
TABLE	#3	
GUEST	#2	
LIQUOR T1	\$7.00	
STEAK T2	\$10.00	
TAX1		\$0.35
TAX2		\$1.00
SERVICE	\$18.35	
BEWD	<b>\$ 1 8 . 3 5</b>	
CLERK 1	000011	00001

---

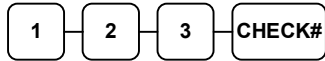
**Note:** If a table number entry is required for all guest checks, and checks are assigned by register, the check will be assigned by the register when the table # is entered.

---



### Adding to a Soft Check

1. Enter the number of the guest check, press the **CHECK #** key:



or, if you entered a table number, enter the table number and press the **TABLE** key:



2. Register the next items you wish to sell.
3. To total the posting, press **SERVICE**:



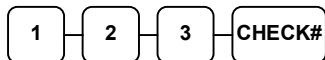

---

**NOTE: Tax are recalculated and printed to reflect total taxes for all items posted on the check.**

---

### Printing a Soft Check

1. Enter the number of the guest check, press the **CHECK #** key:



or, if you entered a table number, enter the table number and press the **TABLE** key:



2. Press **PRINT CHECK** to print the complete check. If programmed to do so, the **PRINT CHECK** key will automatically service the check:



The number of times each check has been printed is counted and printed on the check

Receipt Example:

DATE 08/15/2011 SUN TIME 08:33	
CHECK #	<b>#123</b>
PRAL	\$18.19
TABLE	#3
GARLIC BREAD T2	\$2.00
TAX1	\$0.35
TAX2	\$1.20
SERVICE	\$2.20
BFWD	<b>\$20.55</b>
CLERK 1	000012 00001

Sample of soft check printed on the receipt:

DATE 08/15/2011 SUN TIME 08:33	
CHECK #	<b>#123</b>
LIQUOR T1	\$7.00
STEAK T2	\$10.00
GARLIC BREAD T2	\$2.00
TAX1	\$0.46
TAX2	\$0.87
SERVICE	\$0.00
BFWD	<b>\$20.33</b>
	CHK # : 1
CLERK 1	000012 00001

## Paying a Soft Check

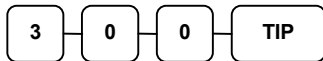
1. Enter the number of the guest check, press the **CHECK #** key:



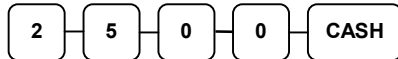
or, if you entered a table number, enter the table number and press the **TABLE** key:



2. If necessary, add additional items. If you wish to add a tip, press **SUBTL**, then enter the tip amount and press the **TIP** key:



3. Pay the balance, as you would normally tender a transaction, with **CASH**, **CHECK**, or one of the **CHARGE** functions. If the tender is greater than the balance due, change is displayed.



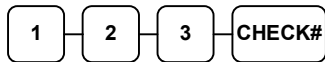
Sample of soft check printed on the receipt:

DATE	08/15/2011	SUN	TIME	08:33
CHECK #	<b># 1 2 3</b>			
LIQUOR T1	\$7.00			
STEAK T2	\$10.00			
GARLIC BREAD T2	\$2.00			
TIP		\$3.00		
TAX1		\$0.46		
TAX2		\$0.87		
CHECKS PAID	\$23.33			
TOTAL	\$23.33			
CASH	\$25.00			
CHANGE	\$1.67			
	CHK # : 2			
CLERK 1	000013	00001		

## Hard Check

### Opening a Hard Check

1. Enter the number of the guest check, press the **CHECK #** key:



or, press the **CHECK #** key to automatically assign a check:



2. If required, enter the table number and press the **TABLE** key:



3. If required, enter the number of guests and press the **GUEST** key:



4. Register the items you wish to sell.
5. Place a slip in an optional slip printer, the check will print automatically when you press **SERVICE**:

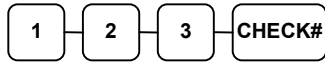


Receipt Example:

THANK-YOU CALL AGAIN	
DATE 08/15/2011 SUN TIME 08:33	
CHECK #	<b>#123</b>
PBAL	\$0.00
TABLE	#3
GUEST	#2
LIQUOR T1	\$7.00
STEAK T2	\$10.00
TAX1	\$0.46
TAX2	\$0.73
SERVICE	\$18.19
BFWD	<b>\$18.19</b>
CLERK 1	000011 00001

### Adding to a Hard Check

1. Enter the number of the guest check, press the **CHECK #** key:



or, if you entered a table number, enter the table number and press the **TABLE** key:



2. Register the next items you wish to sell.
3. Place a slip in an optional slip printer, the check will print automatically when you press **SERVICE**:



### Receipt Example:

```
DATE 08/15/2011 SUN TIME 08:33  
  
CHECK #          #123  
PBAL             $18.19  
TABLE            #3  
GARLIC BREAD T2    $2.00  
TAX1                          $0.46  
TAX2                          $0.87  
SERVICE           $2.15  
BEWD              $20.33  
CLERK 1           000012 00001
```

## Paying a Hard Check

1. Enter the number of the guest check, press the **CHECK #** key:

1 2 3 CHECK#

or, if you entered a table number, enter the table number and press the **TABLE** key:

3 TABLE

2. If necessary, add additional items. If you wish to add a tip, press **SUBTL**, then enter the tip amount and press the **TIP** key:

SUBTL

3 0 0 TIP

3. Pay the balance, as you would normally tender a transaction, with **CASH**, **CHECK**, or one of the **CHARGE** functions. If the tender is greater than the balance due, change is displayed.

2 5 0 0 CASH

Sample of Hard Check postings printed on an optional printer:

DATE	12/01/2011	WED
CHECK #		<b>#123</b>
PBAL		\$0.00
LIQUOR T1		\$7.00
STEAK T2		\$10.00
TAX1		\$0.46
TAX2		\$0.73
SERVICE		\$18.19
BFWD		<b>18.19</b>
No.000017 REG 01 KELLY		TIME 09:15
PBAL		\$18.19
GARLIC BREAD T2		\$2.00
TAX1		\$0.46
TAX2		\$0.87
SERVICE		\$2.15
BFWD		<b>20.33</b>
No.000019 REG 01 KELLY		TIME 09:47
PBAL		\$20.33
TIP		\$3.00
TAX1		\$0.46
TAX2		\$0.87
CHECKS PAID		\$23.33
CASH		\$25.00
CHANGE		\$1.67
No.000021 REG 01 KELLY		TIME 10:16

## Fast Food Drive Thru

For fast food drive thru windows, the *ER-900* has the capability of storing orders when they are taken, and then recalling the next order automatically at the payment window.

- The **PBAL** function becomes a recall function when the drive thru feature is enabled in the **CHECK #** function key program. Press the **PBAL** key to recall the lowest tracking number balance.
- Orders are stored by first pressing the **CHECK #** key to automatically assign the next tracking number, then pressing **SERVICE**. (A macro sequence key could be created to execute both functions sequentially.)

See "Function Key Programming" on page 153.

### Taking a Drive Thru Order

1. Register the items you wish to sell.
2. Press the **CHECK #** key to begin an automatically assigned check:

**CHECK#**

3. To store the posting, press **SERVICE**:

**SERVICE**

Receipt Example:

```
DATE 08/15/2011 SUN TIME 08:33  
  
HAMBURGER      $2.00  
FRIES          $1.00  
CHECK #        # 3  
PBAL           $0.00  
SERVICE       $3.00  
BEWD           $3.00  
CLERK 1       000011 00001
```

### Paying a Drive Thru Order

1. Press the **PBAL** key:

**PBAL**

2. If necessary, add additional items, register discounts or coupons.
3. Pay the balance, as you would normally tender a transaction, with **CASH**, **CHECK**, or one of the **CHARGE** functions. If the tender is greater than the balance due, change is displayed.

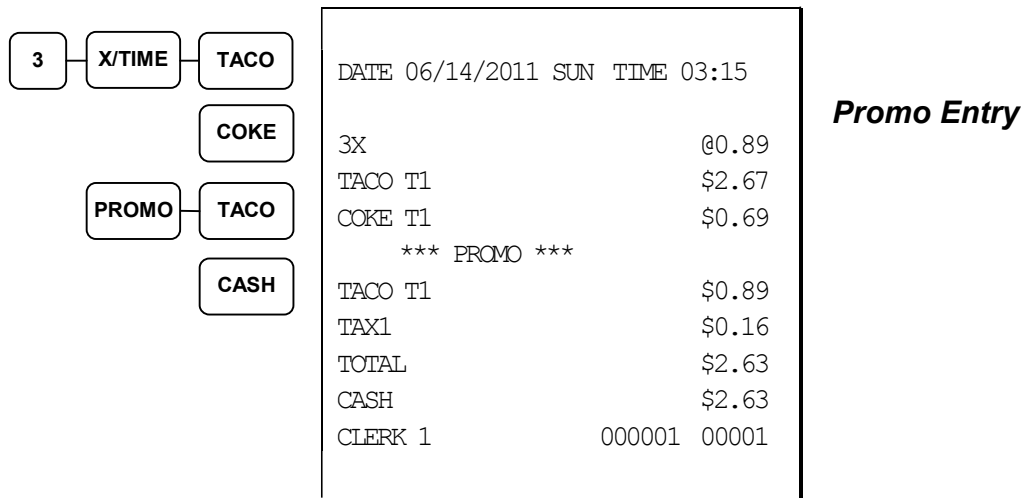
5 0 0 CASH

Receipt Example:

```
DATE 08/15/2011 SUN TIME 08:33  
  
CHECK #        # 3  
PBAL           $3.00  
CHECKS PAID    $3.00  
TOTAL          $3.00  
CASH           $5.00  
CHANGE        $2.00  
CLERK 1       000012 00001
```

## Promo Function

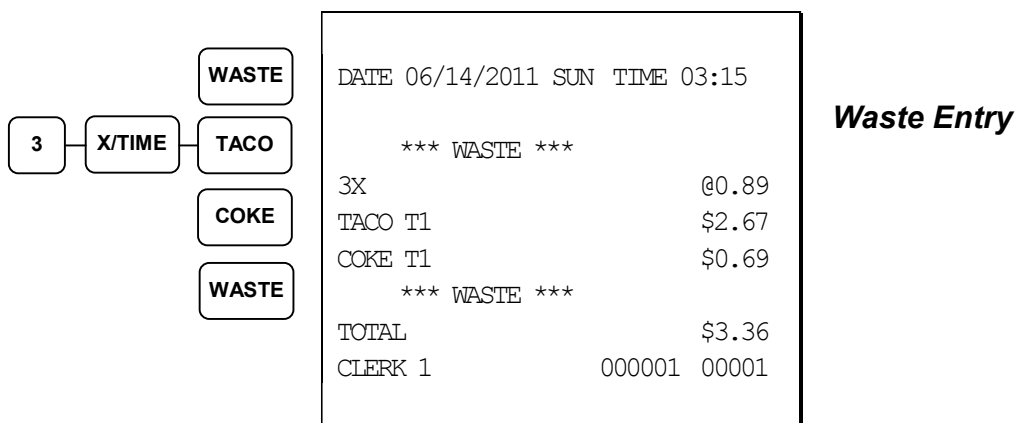
The **PROMO** key allows the operator to account for promotional items (i.e. buy two, get one free). By design, this key will remove the items cost from the sale, but not the count. In the example of buy two, get one free, the reported count remains three items, but the customer is only charged for two.



## Waste Function

The **WASTE** key allows control of inventory by accounting for items that must be removed from stock due to spoilage, breakage, or mistakes. With manager control, the **WASTE** key requires the control lock to be in the **X** position. The **WASTE** key is not allowed within a sale.

Waste operations begin and end with by pressing the **WASTE** key.



---

## Charge Posting Operations

The ER-900 check tracking system can be used to post charges and payments to house accounts. This posting system is ideal for small resorts, campgrounds, motels/hotels or retail stores that accept house charges.

Charge posting features include:

- Manual balance posting, soft check posting, or hard check posting. For house account posting, the hard check posting method with an optional slip printer is recommended. (Because house accounts are usually maintained over a period of time, the soft check system may not have the memory capacity to track the ongoing account activity.)
- Payments can be posted before charges are posted and credit balances can be carried forward.
- Overpayments can be issued as change or carried forward.
- Managers can control access to new account numbers or closing accounts.
- Zero balance accounts can remain active.
- The total of outstanding accounts prints at the end of the open check report and also on the Financial report. (The total is not reset when the financial report is cleared.)
- The total of house account charges (Service Total) and payments are reported to facilitate accounts receivable balancing.

In order to implement this system, you must enable the charge posting features (see “System Option Programming” on page 138”). You must also assign the necessary function keys for your application.

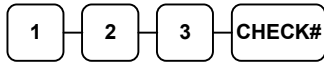


### Charge Posting Function Keys

<b>CHECK # (ACCT #)</b>	The <b>CHECK #</b> key is used to begin a new, or access an existing balance (hard check) or itemized bill (soft check.) Existing checks are accessed by entering the check track number and pressing the <b>CHECK#</b> key. You may wish to reprogram the descriptor of the <b>CHECK #</b> key to <b>ACCT#</b> .
<b>P/BAL</b>	Use to manually enter the amount of an outstanding balance. The <b>P/BAL</b> key is not used when hard or soft check posting is used.
<b>SERVICE (HOUSE CHR)</b>	Use to temporarily finalize Previous Balance or house account transactions. (If you are using a hard check system, you must program the <b>SERVICE</b> key for the port where the slip printer is connected.) You may wish to reprogram the descriptor of the <b>SERVICE</b> key to <b>HOUSE CHR</b> .
<b>PAYMENT</b>	Press to make a payment, partial payment, or pre-payment while posting to a check (account). If the payment amount exceeds the check balance, a credit balance will be maintained.
<b>PAY TEND</b>	The <b>PAY TEND</b> key functions like the <b>PAYMENT</b> key, except if the payment amount exceeds the check balance, the overpayment will be issued as change and the account balance will be zeroed.
<b>PRINT CHECK</b>	Use to print a soft check. The check can be printed on an optional (RS-232C) printer, or can be printed on the receipt printer. The <b>PRINT CHECK</b> key can be set to automatically service the check.
<b>FINALIZE</b>	Pressing the <b>FINALIZE</b> key before closing a check will close the account and the account number will no longer be reported on the open check report.

## Opening an Account

1. Enter the number of the account and press the **CHECK #** key. You may be required to turn the key lock to the **MGR** position.

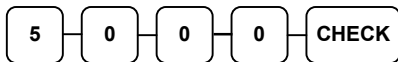


## Accepting an Advance Payment

2. Press the **PAYMENT** key.



3. Enter the amount of the payment and press the appropriate tender key; cash, check or charge.



4. Press the **SERVICE** key to finalize and store the balance.



Sample of Hard Check postings printed on an optional printer:

DATE	12/01/2011	WED
CHECK #		<b>#123</b>
PBAL		\$0.00
PAYMENT		\$50.00
CHECK		\$50.00
SERVICE		\$0.00
BFWD		<b>-50.00</b>
No.000017	REG 01 KELLY	TIME 09:15
DATE	12/01/2011	WED
PBAL		\$50.00
ROOM		\$75.00
SERVICE		\$75.00
BFWD		<b>25.00</b>
No.000019	REG 01 KELLY	TIME 09:47
DATE	12/01/2011	WED
PBAL		\$25.00
CHANGE		\$5.00
TENDER		\$30.00
CASH		\$25.00
SERVICE		\$0.00
BFWD		<b>\$0.00</b>
No.000021	REG 01 KELLY	TIME 10:16

---

### ***Posting New Charges***

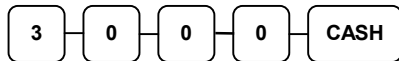
5. Enter the number of the account and press the **CHECK #** key.
6. Enter items purchased.
7. Press the **SERVICE** key to finalize and store the balance.

### ***Accepting an Overpayment and Issuing Change***

8. Enter the number of the account and press the **CHECK #** key.
9. Press the **PAY TEND** key.



10. Enter the amount of the payment and press the appropriate tender key; cash, check or charge.



11. Press the **SERVICE** key to finalize and store the balance.

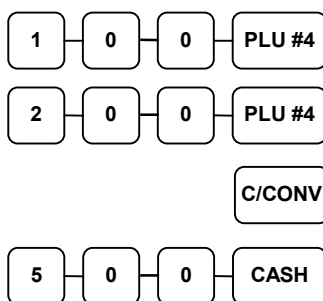
# Currency Conversion

If you normally accept currency from a neighboring nation, you can program the *SAM4s ER-900* to convert the subtotal of a sale to the equivalent cost in the foreign currency. Four foreign currency conversion keys are available. See "Function Key Assignment Programming" on page 103 to place currency conversion keys on the keyboard. You also need to program the conversion factor. For example, if the US dollar (home currency) is worth 1.3720 Canadian dollars (foreign currency), the conversion factor is 1.3720. See "Instructions for Currency Conversion Rate - Program 90" on page 156 to set a conversion rate.

---

**Note:** The change due is computed in home currency!

---



DATE 06/14/2011 SUN TIME 03:15	
PLU1	\$1.00
PLU4	\$2.00
TOTAL	\$3.00
CONV1	@5.00
CHANGE RATE	#1.3720
HOME AMT	\$3.64
CHANGE	\$0.64
CLERK 1	000001 00001

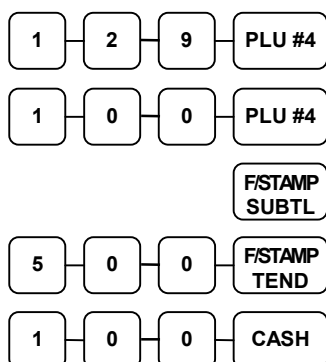
**Currency  
Conversion  
Transaction**

# Food Stamp Operations

**Note:** All food stamp payments are now made through EBT payments. The ER-900 does not have the capability to integrated EBT transactions. Where food stamps are used, the payment must be processed through a standalone POS payment terminal. At the ER-900, the payment would be entered into the F/S TEND function key.

The SAM4s ER-900 can be set up to sort food stamp eligible merchandise and accept food stamp payments. See "Function Key Assignment Programming" on page 103 to place the necessary function keys (F/S SHIFT, F/S SUB, F/S TEND) on the keyboard. You will also need to set food stamp eligibility status for each open or preset PLU (see "Program 100 - PLU Status Programming" on page 123.)

- If necessary, you can use the **F/S SHIFT** key to shift the pre-programmed eligibility status for any item as it is entered. For example, while produce is normally food stamp eligible, certain produce department items, such as birdseed, cannot be paid for with food stamps. In this case, program the produce PLU as food stamp eligible, then press **F/S SHIFT** before registering a non-eligible produce item.
- If a customer chooses to pay with food stamps (EBT), press the **F/S SUB** key to display a total of food stamp eligible merchandise.
- Tender food stamp payments into the **F/S TEND** key. Since all food stamp payments are now made by EBT, always tender the exact amount.



DATE 06/14/2011 SUN TIME 03:15	
PLU1 F	\$1.29
PLU4	\$1.00
TOTAL	\$2.29
F/S TOTAL	\$1.29
F/D TEND	5.00
F/S CRT AMT	\$0.71
TOTAL	\$0.29
CASH	\$1.00
CHANGE	\$0.71
FD/S CHANGE	\$3.00
CLERK 1	000001 00001

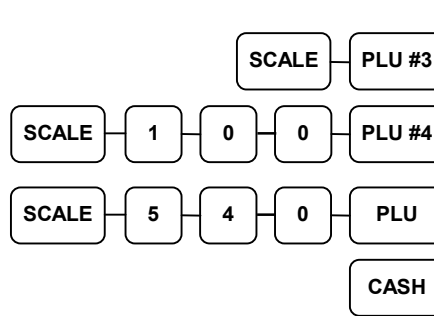
**Food Stamp  
Payment  
Transaction**

## Scale Operations

The *SAM4s ER-900* can be interfaced to an optional load-cell scale, allowing direct entry of an item's weight by using the **SCALE** key. If you attempt an entry into a PLU that has been programmed to require scale entry (see "Program 100 - PLU Status Programming" on page 123.) an error tone will sound and you will be prompted to make a scale entry.

### Direct Scale Entry

Place a product on the scale and press the **SCALE** key to display the weight on the cash register. Then make the appropriate PLU entry.



DATE 06/14/2011 SUN TIME 03:15	
1.50 lb @ 3.00	
PLU3 T12	\$4.50
1.75 lb @ 1.00	
PLU 4	\$1.75
1.25 lb @ 2.50	
PLU540	\$3.13
TAX1	\$0.23
TAX2	\$0.45
TOTAL	\$10.06
CASH	\$10.06
CLERK 1	000001 00001

**Preset Keyboard PLU**

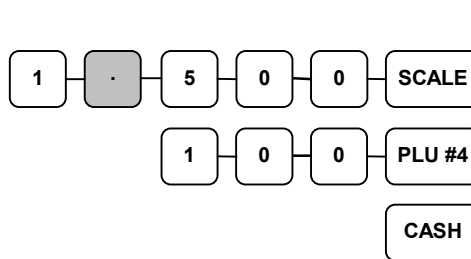
**Open Keyboard PLU**

**Preset PLU**

### Manual Weight Entry

**NOTE:** Manual weight entry can be used only when a scale is not interfaced.

Operators can make manual weight entries if the item has been programmed to accept them (see "Program 100 - PLU Status Programming" on page 123). You must use the decimal key to enter fractional manual weights.

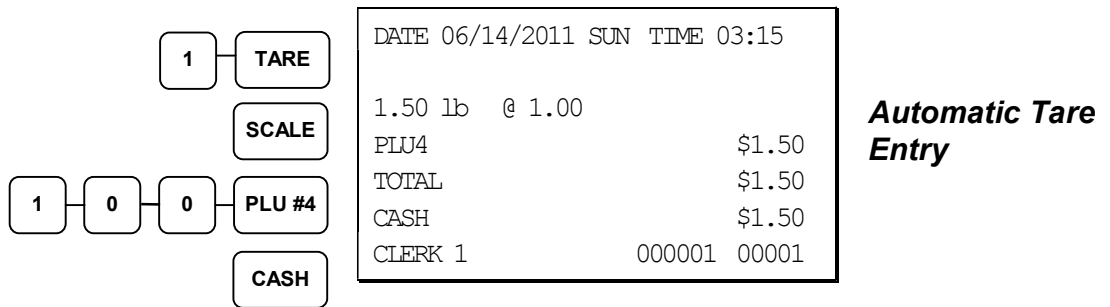


DATE 06/14/2011 SUN TIME 03:15	
1.50 lb @ 1.00	
PLU4	\$1.50
TOTAL	\$1.50
CASH	\$1.50
CLERK 1	000001 00001

**Manual Scale Entry**

## Scale with Automatic Tare Entry

Place a product on the scale, enter the preprogrammed tare number and press the **TARE** key and then the **SCALE** key. The weight, less the tare, will appear on the cash register display. Then make the appropriate PLU entry.



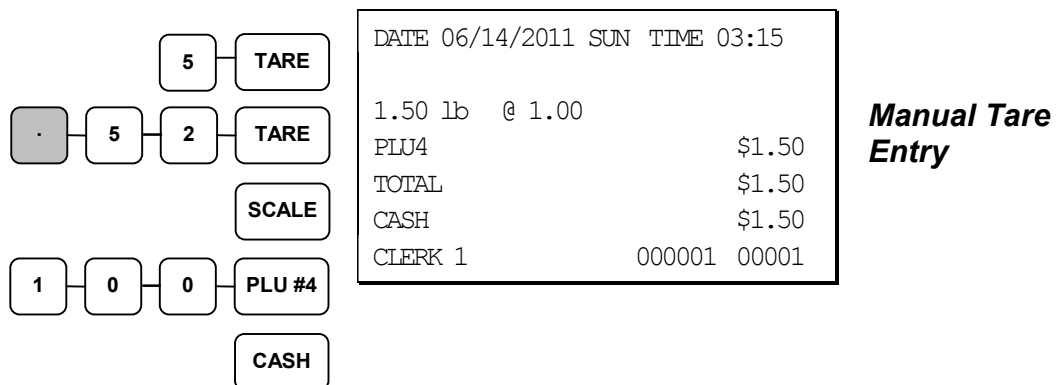
The diagram illustrates the automatic tare entry process. On the left, a sequence of button presses is shown: a '1' key, a 'TARE' key, a 'SCALE' key, a '1' key, a '0' key, a '0' key, a 'PLU #4' key, and a 'CASH' key. On the right, a cash register display shows the following information:

DATE 06/14/2011 SUN TIME 03:15	
1.50 lb @ 1.00	
PLU4	\$1.50
TOTAL	\$1.50
CASH	\$1.50
CLERK 1	000001 00001

**Automatic Tare Entry**

## Scale with Manual Tare Entry

Tare #5 can be used to manually enter tare weights. Place a product on the scale, enter **5** and press the **TARE** key. Enter the tare weight (using the decimal key), press the **TARE** key and then the **SCALE** key. The tare weight will display. Press the **SCALE** key again, and the weight, less the tare will display. Then make the appropriate PLU entry.



The diagram illustrates the manual tare entry process. On the left, a sequence of button presses is shown: a decimal key (represented by a grey box with a dot), a '5' key, a '2' key, a 'TARE' key, a 'SCALE' key, a '1' key, a '0' key, a '0' key, a 'PLU #4' key, and a 'CASH' key. On the right, a cash register display shows the following information:

DATE 06/14/2011 SUN TIME 03:15	
1.50 lb @ 1.00	
PLU4	\$1.50
TOTAL	\$1.50
CASH	\$1.50
CLERK 1	000001 00001

**Manual Tare Entry**

---

## Validation

Validation is possible if an optional slip printer is connected to one of the available RS-232C ports. Use VALIDATION key (keycode #401) to print a three-line validation on a separate form or piece of paper. Any item registration, discount or payment may be validated. Validation can be done after virtually any operation, and validation can be set to be compulsory after selected functions, including:

- Add Check
- Cash
- Charge
- Check
- Check cash
- Drive Thru/Eat In/Take Out
- Error Correct
- Food Stamp Tender
- Merchandise Return
- Paid Out
- Received on Account
- Service
- Tax Exempt
- Waste
- % Key Functions

### ***Validation Notes:***

1. See Function Key Programming to set compulsory validation.
2. When validating a payment, system option #20 determines whether the sale amount or tender amount is validated.
3. When validating a void or correction, the validation prints an abbreviation to identify the type of void. The key below defines the type of correction:
  - a. VD = Error Correct
  - b. VD2 = Void Key
  - c. VD3 = Void Mode
  - d. VD4 = Cancel



---

## Not Found PLU

The “Not Found PLU” feature is available for use when an optional scanner is used to input PLUs. If an item is scanned that is not programmed in the PLU file, the operator has the option to input the price of the item and assign it the same descriptor and properties of another PLU, or enter the descriptor and tax status independently. This provides a simple mechanism for building an item file for a low-cost scanning installation.

### Not Found PLU: Quick Entry

Action	Display	Notes
1. Scan or input PLU	NOT FOUND PLU STOP:0 SAVE:1	
2. Press 1	INPUT PRICE PRESS X/TIME key	
3. Enter the item price; press X/TIME	SELECT COPY PLU	
4. Touch a PLU on Keyboard (or enter PLU # and press the PLU key)	<i>The item is registered and displayed</i>	The item is added to the PLU file with the price as entered and the descriptor and options of the PLU that was entered as the COPY PLU.

### Not Found PLU: Detail Entry

Action	Display	Notes
1. Scan or input PLU	NOT FOUND PLU STOP:0 SAVE:1	
2. Press 1	INPUT PRICE PRESS X/TIME key	
3. Enter the item price; press X/TIME	SELECT COPY PLU	
4. Enter 0; press PLU	DESC	
5. Enter the item descriptor: press X/TIME.	TAXABLE	You must enter descriptor by descriptor code. (If using Quick Entry, you can enter descriptors later using the PC Utility.)
6. Enter the tax status (from digits N1 & N2 of the PLU Status Program) press X/TIME.	<i>The item is registered and displayed</i>	For example, enter 40 for taxable by tax rate 1. Note that the item is assigned by default to PLU Group 1.

### Not Found PLU Report

Turn the key lock to **X** or **Z**: enter **15** and press **SUBTOTAL**. Note: Up to 50 not found PLU items can be retained. When capacity is reached, you must clear (**Z**) the Not Found PLU report.



# Management Functions

---

## Introduction

All Management Functions take place with the control lock in the **X** position. In this way only those with the correct key will have access to these functions. Some register operations may be programmed to require the control lock in the **X** position in order to operate. All reports require a key that will access the **X** or **Z** position.

---

## Cash Declaration

If compulsory cash declaration is required, you must declare the count of the cash drawer prior to taking **X** or **Z** financial and clerk reports.

You can enter the cash drawer total in one step, or to facilitate the counting of the cash drawer, you can enter each type of bill/coin and checks separately and let the register act as an adding machine. You can also use the **X/TIME** key to multiply the denomination of currency times your count.

Either way you choose to enter cash, the register will compare your declaration with the expected cash and check in drawer totals and print the over or short amounts on the report.

For example:

1. Turn the control lock to the **X** or **Z** position (depending upon the type of report you are taking.)

2. Enter **90** and press the **SUBTL** key.

9 0 SUBTL

3. Enter the total of cash.

9 8 7 6 CASH

4. Enter the total of checks.

2 0 0 0 CHECK

5. Press the **CASH** key to total the declaration.

CASH

DATE 06/14/2011 SUN TIME 03:15		
*** CASH DECLARATION ***		
CASH		\$98.76
CHECK		\$20.00
INPUT AMT		\$118.76
DRAWER TTL		\$23.53
DIFFERENCE		-95.23
CLERK 1	00001	00000

Or, enter each denomination separately:

1. Turn the control lock to the **X** or **Z** position (depending upon the type of report you are taking.)

2. Enter **90** and press the **SUBTL** key.

9 0 SUBTL

3. Enter the total of pennies:

7 6 CASH

4. If you wish you can multiply the count times the denomination.

Enter, for example:

3 0 X/TIME

5 CASH

5. Enter the remaining cash separately by denomination.

6. Enter each check:

1 2 0 0 CHECK

8 0 0 CHECK

7. Press the **CASH** key to total the declaration.

CASH

DATE 06/14/2011 SUN TIME 03:15		
*** CASH DECLARATION ***		
CASH		\$0.76
CASH		\$1.50
CHECK		\$12.00
CHECK		\$8.00
INPUT AMT		\$22.26
DRAWER TTL		\$23.53
DIFFERENCE	-1.27	
CLERK 1	00001	00000

---

## System Reports

System reports are divided into two basic categories:

- **X** reports, which read totals without resetting
- **Z** reports, which read totals and reset them to zero

Most reports are available in both categories. Some reports, such as the Cash-in-Drawer report and the From-To PLU report are available only as **X** reports.

Some reports also provide identical but separate *period to date* reports. These reports maintain a separate set of totals which may be allowed to accumulate over a period of days, weeks, months, or even years. **X2** reports read period to date totals without resetting, and **Z2** reports read period to date totals and reset them to zero. Period to date totals are updated each time a **Z1** report is completed.

A complete list of available reports is presented in a chart on the following page.

See “Sample Reports” on page 203 for an example of each report.

Registers programmed with pop-up clerks must be signed on in the **REG** control lock position prior to taking reports.

### Running a Report – General Instructions

1. Refer to the “Report Table” on the following page.
2. Select a report type and the report mode.
3. Turn the control lock to the position indicated.
4. Enter the key sequence for the report you have selected.

## Report Table

Report Type	Report Number	Report Mode	Control Lock Position	Key Sequence
<b>Financial</b>	1	X	X	1 – SUBTL
		Z	Z	1 – SUBTL
		X2	X	201 – SUBTL
		Z2	Z	201 – SUBTL
<b>Time</b>	2	X	X	2 – SUBTL
		Z	Z	2 – SUBTL
		X2	X	202 – SUBTL
		Z2	Z	202 – SUBTL
<b>All PLU</b>	3	X	X	3 – SUBTL
		Z	Z	3 – SUBTL
		X2	X	203 – SUBTL
		Z2	Z	203 – SUBTL
<b>All Clerk</b>	4	X	X	4 – SUBTL
		Z	Z	4 – SUBTL
		X2	X	204 – SUBTL
		Z2	Z	204 – SUBTL
<b>Group</b>	5	X	X	5 – SUBTL
		Z	Z	5 – SUBTL
		X2	X	205 – SUBTL
		Z2	Z	205 – SUBTL
<b>All STOCK</b>	6	X	X	6 – SUBTL
		Z	Z	6 – SUBTL
<b>Daily Sales</b>	8	X2	X	208 – SUBTL
		Z2	Z	208 – SUBTL
<b>Individual Clerk Report</b>	9	X	X	9-SUBTL-#-CLERK-#-CLERK
		X2	X	209-SUBTL-#-CLERK-#-CLERK
<b>Open Table/Check</b>	11	X	X	11 – SUBTL
		Z	Z	11 – SUBTL
<b>From/To PLU</b>	13	X	X	13-SUBTL XXXX – PLU – XXXX – PLU
		X2	X	213-SUBTL XXXX – PLU – XXXX – PLU
<b>From/To STOCK</b>	14	X	X	14-SUBTL XXXX –PLU – XXXX – PLU
<b>DRAWER TOTAL</b>	111	X	X	111-SUBTL

**Electronic Journal Reports**

<b>PRINT ALL EJ</b>	300	X	X	<b>300 -SUBTL</b>
<b>PRINT EJ CASH</b>	301	X	X	<b>301 -SUBTL</b>
<b>PRINT EJ CHECK</b>	302	X	X	<b>302 -SUBTL</b>
<b>PRINT EJ CHARGE</b>	303	X	X	<b>303 -SUBTL</b>
<b>PRINT EJ %</b>	304	X	X	<b>304 -SUBTL</b>
<b>PRINT EJ RA/PO</b>	305	X	X	<b>305 -SUBTL</b>
<b>PRINT EJ RETURN</b>	306	X	X	<b>306 -SUBTL</b>
<b>PRINT EJ EC/VOID</b>	307	X	X	<b>307 -SUBTL</b>
<b>PRINT EJ NO SALE</b>	308	X	X	<b>308 -SUBTL</b>
<b>PRINT EJ CANCEL</b>	309	X	X	<b>309 -SUBTL</b>
<b>PRINT EJ BY CLERK</b>	401 – 15	X	X/Z	<b>401-415 SUBTL (depends on Max Clerk)-SUBTL</b>
<b>EJ RESET</b>	399	Z	Z	<b>399- SUBTL</b>



# S-Mode Programming

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## Overview

A separate key, marked “C” will access the hidden S key lock position one position clockwise from the PGM key lock position.

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**Caution:** For information security, distribute the “C” key only to owners or managers who will need to use these procedures.

---

The following secure procedures are performed in the S-Mode.

- Self Tests
- Clearing Memory
- EPROM Information
- Memory Allocation
- Function Key Assignment Programming
- Updating Firmware Program
- SD Card Utilities
- Load/Save Receipt Images

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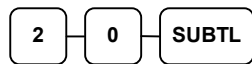
# Clearing Memory

## Memory All Clear

Before you use your ER-900 for the first time, you **must** perform a memory all clear to insure that all totals and counters are cleared and that the default program is installed. Go to “Clearing Memory” on page 26 to complete the procedure.

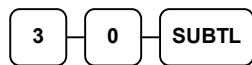
## Clear All Totals and Counters

1. Turn the control lock to the **S** position.
2. Enter **20** and press the **SUBTL** key.



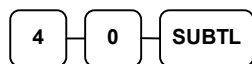
## Clear Grand Total

1. Turn the control lock to the **S** position.
2. Enter **30** and press the **SUBTL** key.



## Clear PLU File

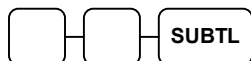
1. Turn the control lock to the **S** position.
2. Enter **40** and press the **SUBTL** key. A confirmation dialog will ask “ARE YOU SURE”. Press **CASH** to continue or **CLEAR** to abort the process.



## Self Tests

Self-tests can be performed to check the functions of the register.

1. Turn the control lock to the **S** position.
2. Enter the test number from the chart below and press the **SUBTL** key.



Test	Key Sequence	Results/Instructions
Printer	<b>10 SUBTL</b>	The receipt printer generates a printer test pattern and the drawer will open at the end of the test.
Display	<b>11 SUBTL</b>	Displays illuminate a test pattern.
Keyboard	<b>12 SUBTL</b>	Press any key. The key's current function is displayed. Turn key lock to end the test.
Mode Lock	<b>13 SUBTL</b>	Turn the mode lock to display the lock position. Return the key to S to end the test.
RS232C Port 1 RS232C Port 2 RS232C Port 3 RS232C Port 4	<b>14 SUBTL</b> <b>24 SUBTL</b> <b>34 SUBTL</b> <b>44 SUBTL</b>	Loop back connector must be connected. Displays "232 Port Good" if successful; displays "232 Port No Good" and sounds an error if unsuccessful (or if loop back is not connected).
Endless Printing	<b>16 SUBTL</b>	The receipt prints a sample ticket and opens the cash drawer. The print is repeated until the key lock is turned.
MCR Test	<b>17 SUBTL</b>	Swipe a card. The printer prints card track data.
SD Card	<b>19 SUBTL</b>	Insert a SD card. Checks SD card operation.

---

## Memory Allocation

The memory allocation program determines how memory is divided to support the following features:

1. PLUs - you must allocate a **minimum of 300 PLUs**, a maximum of approximately 20000 is determined by available memory.
2. Clerks – you must allocate **at least 1 clerk**, with a maximum of 99. (Note you also must allocate at least one guest check for each clerk.)
3. Groups – you must allocate **at least 1 group**, with a maximum of 99.
4. Guest Checks – you can allocate a maximum of approximately 200 hard or soft checks
5. Soft Check Lines – you can allocate a maximum of 100 lines per check
6. Check Type – select hard or soft checks
7. Levels – allocate one or two price levels.
8. Mix & Match Discount Tables – default is 10 you can allocate a maximum of 100.
9. Electronic Journal – Default is 1000 lines; maximum is 1000 lines.

### ***Important Memory Allocation Notes***

1. Memory variable maximums are theoretical. For example, if all other variables are at or near zero, then 20000 PLUs are possible. Note check memory, especially soft check memory, and clerk memory consume considerable memory.
2. Using the clerk interrupt feature requires allocation of at least one guest check for each clerk and sufficient soft check lines to support the interrupted transaction (i.e. if 20 soft check lines are allocated, a transaction with up to 20 lines can be interrupted.) See system option flag # 26 to select clerk interrupt operations instead of table management (check tracking) operations.
3. All models default to 1000 lines of electronic journal. For models with journal printers, you may wish to set electronic journal to “0” so that memory may be used for other options.

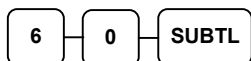
## Memory Capacity

Maximum memory of 4 mb is standard. No additional expansion is available.

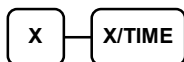
## Memory Allocation Program

Once you have determined the memory variables you wish to set, you can set them in the memory allocation program. If you attempt to allocate more options than memory, the message “MEMORY ALLOCATION SIZE OVER” will print on the receipt and journal. *Setting memory allocation will require some trial and error; the register will not allow over-allocation.*

1. Turn the control lock to the **S** position.
2. To Allocate Memory, enter **6 0** and press the **SUBTL** key.



3. Refer to the chart below and enter a digit to represent allocated area and press the **X/TIME** key.



4. Enter the desired allocation.

Note for the CHECK TYPE entry: enter **0** for soft check or enter **1** for hard check.

X	Allocated Area
1	PLU
2	CLERK
3	GROUP
4	CHECK#
5	SOFT CHECK LINES
6	CHECK TYPE : Hard(1), Soft(0)
7	# of PRICE LEVELS
8	MIX & MATCH
9	ELECTRONIC JOURNAL LINES



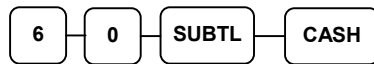
5. Repeat from step 3 to allocate another area, or press the **CASH** key to finalize the program. If the allocation is accepted, the printer will print the new allocation. If the allocation is not accepted, the message “ALLOCATION OVER” will display.



## Memory Allocation Program Scan

You can read the current memory allocation with the following sequence:

1. Turn the control lock to the **S** position.
2. Enter **6 0**, press the **SUBTL** key and then press the **CASH** key.



```
DATE 04/02/2011 FRI TIME 08:37
=====
TTL AVAIL : 303104 Bytes
TTL USED  : 277575 Bytes
-----
1.ALLOCATED PLU IS :2000
2.ALLOCATED CLERK IS :15
3.ALLOCATED GROUP IS :20
4.ALLOCATED CHECK IS :10
5.ALLOCATED CHK LINE IS :50
6.ALLOCATED HARD(N),SOFT(Y):Y
7.ALLOCATED LEVEL IS : 1
8.ALLOCATED M&M IS :20
9.ALLOCATED EJ LINE IS : 1000
=====
CLERK 1      000001 00001
```

---

## Function Key Assignment Programming

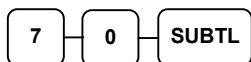
Function keys may be relocated, inactivated or changed with this program. For example, you may wish to add functions, such as **PREVIOUS BALANCE** and **SERVICE**, which may not be placed on the default keyboard. Or perhaps, you may wish to remove a function, such as **CANCEL**, for security reasons.

Please note the following limitations:

- If you assign a duplicate of a function code, the duplicate will function exactly as the original - you will not get separate totals and counters on reports for the duplicated key.
- You can reassign keys only in locations that are programmable. See "Keyboards" on page 17 to determine the key locations that are fixed and cannot be changed.

### *To Assign a Function Key to a Location*

1. Turn the control lock to the **S** position.
2. Enter **7 0** and press the **SUBTL** key.



3. Refer to "Function Key Codes" on page 103 to find the code for the key you wish to assign. Enter the code and press the location you wish to program. Repeat this step to assign another key.



Key Code

4. Press the **CASH** key to finalize key assignment programming.



## Function Key Codes

Code	Function	Code	Function	Code	Function	Code	Function
1	NLU 1	327	CHARGE 5	355	NOT USED	383	REC ON ACCT 2
300	NLU 300	328	CHARGE 6	356	MACRO 1	384	REC ON ACCT 3
301	Numeric 1	329	CHARGE 7	357	MACRO 2	385	SUBTL
302	Numeric 2	330	CHARGE 8	358	MACRO 3	386	SCALE
303	Numeric 3	331	CHECKCASHING	359	MACRO 4	387	SERVICE
304	Numeric 4	332	ENDORSE	360	MACRO 5	388	TABLE #
305	Numeric 5	333	CHECK TEND	361	MACRO 6	389	TARE
306	Numeric 6	334	CHECK #	362	MACRO 7	390	TAKE OUT
307	Numeric 7	335	CLEAR (ESC)	363	MACRO 8	391	TAX EXEMPT
308	Numeric 8	336	CLERK #	364	MACRO 9	392	TAX SHIFT 1
309	Numeric 9	337	CURR.CONV.1	365	MACRO 10	393	TAX SHIFT 2
310	Numeric 0	338	CURR. CONV.2	366	RETURN	394	TAX SHIFT 3
311	Numeric 00	339	CURR. CONV.3	367	MOD 1	395	TAX SHIFT 4
312	DECIMAL	340	CURR. CONV.4	368	MOD 2	396	NOT USED
313	#/NS	341	DRIVE THRU	369	MOD 3	397	TIP
314	%1	342	EAT-IN	370	MOD 4	398	VOID
315	%2	343	ERR CORRECT	371	MOD 5	399	WASTE
316	%3	344	F/S SHIFT	372	P/BAL	400	NOT USED
317	%4	345	F/S SUB	373	NOT USED	401	VALIDATION
318	%5	346	F/S TEND	374	NOT USED	402-441	NOT USED
319	XTIME	347	NOT USED	375	PAID OUT 1	442	FINALIZE
320	ADD CHECK	348	NOT USED	376	PAID OUT 2	443	PAYMENT
321	CANCEL	349	GUEST	377	PAID OUT 3	444	PAY TENDER
322	CASH	350	PLU	378	RECEIPT FEED	445	PRICE INQ
323	CHARGE 1	351	PRICE LEVEL 1	379	NOT USED	446	RECEIPT ON/OFF
324	CHARGE 2	352	PRICE LEVEL 2	380	PRINT CHECK	447	INACTIVE
325	CHARGE 3	353	NOT USED	381	PROMO	448	NON ADD
326	CHARGE 4	354	NOT USED	382	REC ON ACCT 1	449	JOURNAL FEED (2-Station Models)

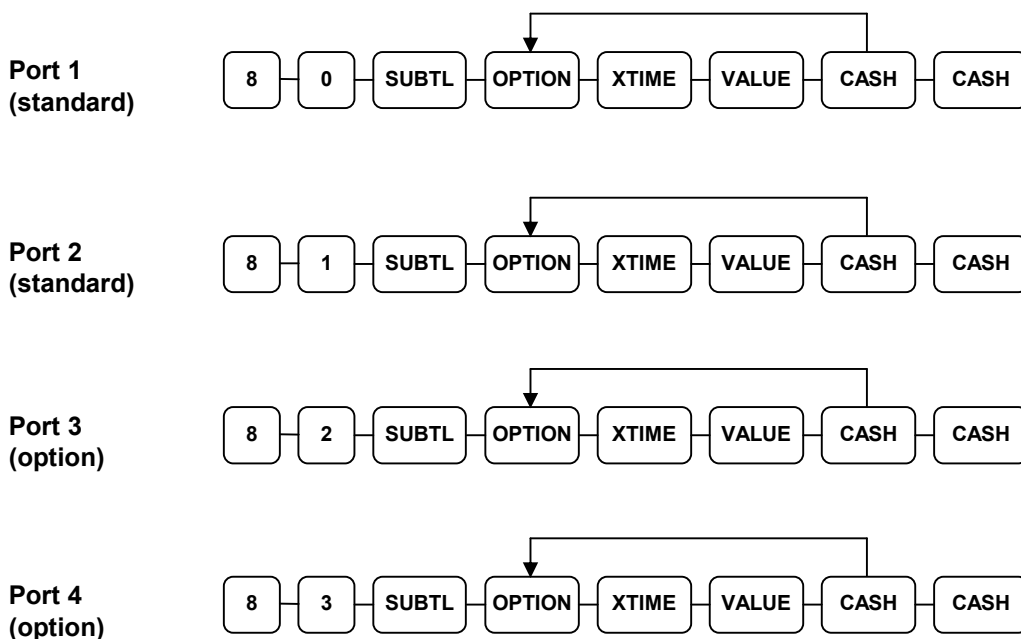


---

## RS-232 Communication Option Programs

You must define the device(s) attached to the RS-232C communications ports, and the options for the device(s).

1. Turn the control lock to the **S** position.
2. Enter **8 0** (enter **8 1** to program the second port; **8 2** for the optional third port; and **8 3** for the optional fourth port) and press the **SUBTL** key.
3. Refer to the chart RS-232C option chart that follows and enter the address number of the option you wish to program and press the **X/TIME** key. (For example enter **5** to select the device that will be connected.)
4. Enter the value that represents your selection and press the **CASH** key. (for example, if you are programming the device (address 5) enter **6** if the device is a scanner.)
5. Repeat from step 2 for additional options you wish to program.
6. Press **CASH** to exit the program.



## RS-232 Option Chart

Address	Option	Value	Selection
1	Baud Rate	0	9600 BPS
		1	1200 BPS
		2	2400 BPS
		3	4800 BPS
		4	19200 BPS
		5	38,200 BPS
		6	57,600 BPS
		7	115,200 BPS
2	Parity	0	NONE
		1	ODD
		2	EVEN
3	Data Bits	0	8 BITS
		1	7 BITS
4	Stop Bits	0	1 BIT
		1	2 BIT
5	Device Function	0	NONE
		1	PC
		2	SCALE
		3	Remote Journal (TVS Interface)
		4	Remote Printer
		5	Liquor Dispenser
		6	Scanner
		7	COIN
		8	EFT Device
9	Pole Display		
6	Initial Feeding Line KP	0 - 20	
7	End Feeding Line KP	0 - 20	
8	Initial Feeding Line Slip	0 - 20	
9	Print Line On Guest Check	0 - 50	
10	Scale Type	0	NCI
		1	CAS

Address	Option	Value	Selection
11	Printer Type	0	NONE
		1	SAM4s ELLIX10
		2	SAM4s ELLIX20
		3	SRP-270/270, SNBC M280
		4	SRP-350, SNBC R580/2002NP/880NP
		5	CITIZEN 3550
		6	CITIZEN 810
		7	CITIZEN 230
		8	EPSON TM T88-2
		9	EPSON U200
		10	EPSON U295
		11	EPSON U300
		12	EPSON U325
		13	EPSON U375
		14	STAR SP-200
		15	STAR SP-298
		16	STAR SP-300
17	STAR TSP-200		
12	Display Type	0	EPSON
		1	ICD
13	EFT TYPE	0	EFT GLED
		1	EFT INGE
		2	EFT ZVT700
14	EFT CONFIG BYTE	0-127	
15	EFT CURRENCY	0	NONE
		1	DM
		2	EURO
16	EFT PASSWORD	0 – 99999999	

---

# SD Card Utilities

## Program Backup and Restore

You can use an SD flash memory card to backup and restore the full program. The program data is saved in a separate folder named with the store name be programmed in system option #30.

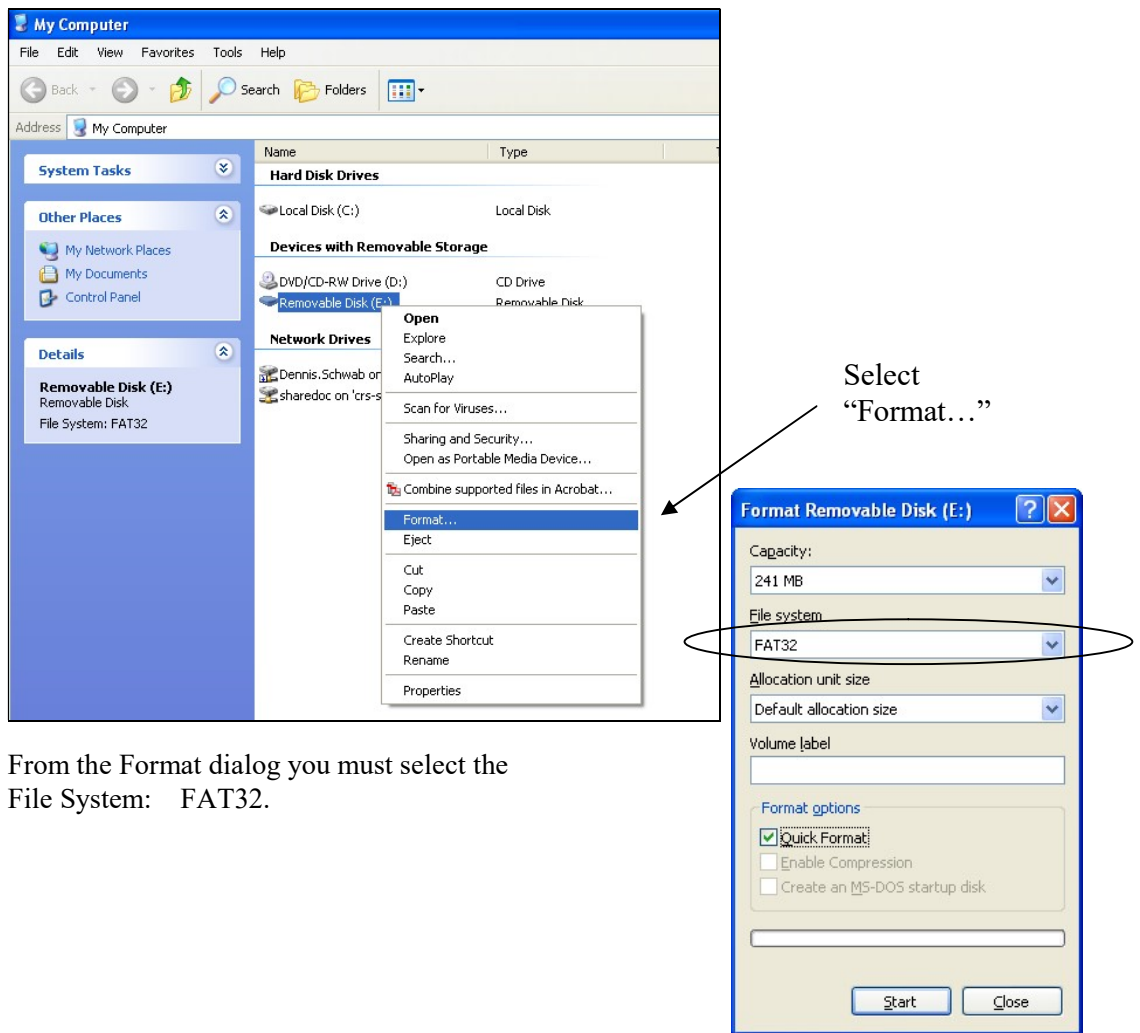
The SD card can also be used to save reports, which can then be viewed on a PC using the ER-900 PC Utility. The report data is saved in a separate folder named with current date and time.

**NOTE:** SD cards must be formatted as FAT 32.

**Note:** *If you are Using an SD Card for the First Time . . .*

Caution: Formatting the SD card will clear all data on the SD card and prepare it for use.

1. Start Windows Explorer.
2. Select the SD card drive, right click and select *Format*. (Win XP screen shown; slightly different procedures are used with different operating systems.)



3. From the Format dialog you must select the File System: FAT32.

## Backing Up the Program to an SD Card

**CAUTION:** When backing up and restoring data, the store name must be programmed in system option #30.

1. Turn the control lock to the **S** position.
2. To backup the program to SD, enter **1 0 0**, press the **SUBTOTAL** key.



## Restore Program from the SD Card

**CAUTION:** Memory allocation must be set the same as the saved program. Be sure to print out the memory allocation so that it can be re-entered before restoring the program.

1. Turn the control lock to the **S** position.
2. To load the entire program to the register from the SD card, enter **1 1 0**, press the **SUBTOTAL** key.



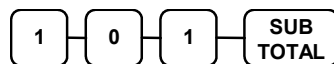
3. Beginning at software version 1.019, you can restore program areas separately. Enter the 3-digit code from the table below and press the **SUBTOTAL** key.

Code	Program Area	Code	Program Area
141	PLU only	142	Group only
143	Tax only	144	System only
145	Print only	146	Function key only
147	Clerk only	148	Logo only
149	FIN Report Logo	150	CLK Report Logo
151	Stock only	152	Macro only
153	MISC only	154	MNM only

## Saving Reports to an SD Card

Reports saved are the current X1 readings.

1. Turn the control lock to the **S** position.
2. To backup Reports to SD, enter **1 0 1**, press the **SUBTOTAL** key.



---

## Load/Save Receipt Images

You can load a preamble and postamble image for your ER-900 receipt. Before loading, the images must be converted by the PC Utility to .img format. After conversion, they can be loaded directly by connecting a PC to the ER-900 or by copying the images to a SD card and loading (or saving the image) using the SD utility program described here.

---

**Note that after loading the images, you must set Print Options #21 and #22 to activate the image printing.**

---

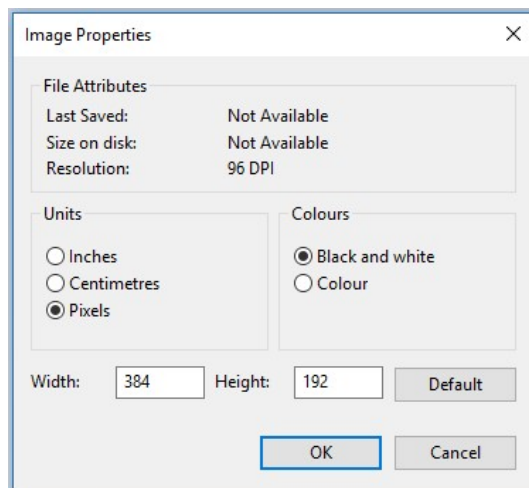
### 1. Preparing a Graphic Logo Bitmap for an ER-900 Series

---

**The image must be black/white, 384 x 192 pixels, and 10 Kbytes or less in size.**

---

1. Open MS Paint.
2. Open the image file you wish to use.
3. Choose **Properties** from the **File** menu. The **Properties** dialog box displays.

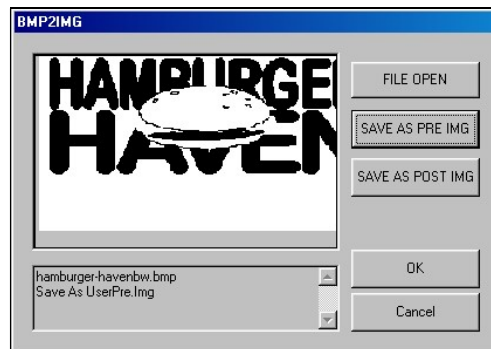


4. The image dimensions must be no larger than 384 pixels wide by 192 pixels high. If the image size in pixels is greater than the maximum, you must resize your image.
  - a. Click **OK** to exit the Properties dialog.
  - b. Select your image. (Choose **Select All** from the **Select** menu.)
  - c. Using the handles of the selected image, resize the image. Keep the image in the upper left corner of the screen.
  - d. Choose **Properties** from the **File** menu. The **Properties** dialog box displays again. Enter 384 in the **Width** field; enter 192 in the **Height** field; select **Pixels** as the unit. Click **OK** to exit the dialog box.
  - e. Your image will be cropped to the 384 x 192 pixel size. If you cropped part of the image you wish to keep, you can undo (Ctrl + Z) and try again. You may have to experiment a bit to resize the image inside the 384 x 192 pixel limit.

5. After the image is sized, select **Black and white** in the **Properties** dialog.
6. Save your image as type “Monochrome Bitmap (\*.bmp,\*.dib)” and confirm that the size is 10k or less. If you resized your original image, you may wish to rename when you save, so that you preserve a copy of the original image.

## 2. Use the PC Utility to Convert the Image

1. Install the *ER-900 PC Utility* on your PC.
2. At your PC, start the ER-900 PC Utility. (Select **Start, Programs, SHC PC UTILITY, ER-900 PC UTILITY.**) The **Store Setting** dialog box displays.
3. If you are starting the ER-900 PC Utility for the first time, you must define a store name, or if a store is already defined, you can select the store from the drop down list. After the store is defined or selected, click **Close**. The PC Utility program starts.
4. Move the .bmp logos you wish to use into the store directory (i.e. C:\ER-900PC\storename.)
5. At the PC Utility, choose **Convert Logo Image** from the **Utility** menu. The Bmp dialog box displays.
6. Click **FILE OPEN**. Select the bitmap image you wish to use from the **Open** dialog and click the **Open** command button.
7. Click the **SAVE AS PRE IMG** or **SAVE AS POST IMG** button.



8. When the image is selected, click **OK**. Verify that the message “Save As UserPre.Img” or “Save As UserPost.Img” displays. If the file is too large, and cannot be loaded, the message “File Size Error” displays.

## 3. Download the Images by PC

1. At the PC Utility, choose **PreAmble Image** from the **DownProgram(PC->ECR)** menu to load the **Preamble Image** to the register.
2. At the PC Utility, choose **PostAmble Image** from the **DownProgram(PC->ECR)** menu to load the **Postamble Image** to the register.

## 4. Copy the Images to an SD Card

The PC Utility will create two image files:

- USERPRE.IMG
- USERPOST.IMG

They will be located in your PC at:

C:\ER-900PC\Store Name

Copy the mages to the following path on your SD card:

SD\ER900\PgmBack\Store Name

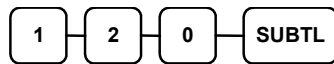
---

**Important:** In the path: C:\ER-900PC\Store Name, the store name is the name you have defined as the store in the PC Utility. Note: You must use the same store name in the ER-900 Series ECR at System Option #30.

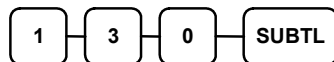
---

## 5. Load the Images by SD Card

1. Insert the SD card in the register's SD slot. Note: The SD slot is located in the printer compartment of the ER-900. Remove the security screw to access the slot.
2. Turn the control lock to the S position.
3. To load the **Preamble Image** to the register from the SD card, enter **1 2 0**, press the **SUBTOTAL** key.

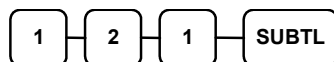


4. To load the **Postamble Image** to the register from the SD card, enter **1 3 0**, press the **SUBTOTAL** key.

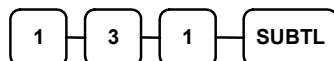


## 6. Saving Images from an ER-900 to an SD Card

1. Insert the SD card in the register's SD slot. Note: The SD slot is located in the printer compartment of the ER-900. Remove the security screw to access the slot.
2. Turn the control lock to the S position.
3. To save the **Preamble Image** from the register to the SD card, enter **1 2 1**, press the **SUBTOTAL** key.



4. To save the **Postamble Image** from the register to the SD card, enter **1 3 1**, press the **SUBTOTAL** key.





---

## Flash ROM Updates

The ER-900 register software is loaded in Flash ROM. This program may occasionally be updated by the manufacturer. Your SAM4s dealer can update the software if necessary.

The Flash ROM can be loaded through by SD card or by using a PC Update Program (NEWNET\_DOWN.exe.)

---

**CAUTION: Flash ROM update by either method must be done by a qualified, trained technician. DO NOT POWER OFF OR ABORT any program loading once it has started. Failure to follow the procedures exactly may cause the program to load incompletely and for the register to fail completely.**

---

### Flash ROM Update by SD

The ER-900 Flash ROM program is contained in a file named NEWNET.bin. This file contains both the Boot program area and the Application program area.

1. At your PC, format the SD Card for FAT32. (See the “*Note: If you are Using an SD Card for the First Time . . .*” on page 108.)
2. Create a folder named update in the root of the SD card.
3. Copy NEWNET.bin to: SD:/update/.
4. Insert the SD card into the register. (The SD slot is located inside the printer compartment. Remove the security screw and open the flap securing the SD slot. Insert the SD card until you hear a click and the SD card is locked in.)

### Boot Area Update

1. At the ER-900, turn the control lock to the **S** position.
2. Power off the ER-900.
3. Press and hold the Numeral **1** key on the keyboard. While continuing to hold the Numeral **1** key, turn on the power switch.
4. Release the Numeral **1** Key.
5. The display will flash, slowly at first. After a few seconds a rapid beep-beep-beep will be heard, and the display will flash rapidly. The boot update is now complete
6. Turn the ECR power switch OFF and proceed directly to the next step: Application Update.

### Application Area Update

7. Set the control lock to the **S** position.
8. Press and hold the Numeral **2** key on the keyboard. While continuing to hold the Numeral **2** key, turn on the power switch.
9. Release the Numeral **2** Key.

10. The display will flash (Current program is being erased), after a few seconds, the display will continue to flash, but at a slower rate. This continues for about 1-minute while the new program is being loaded. When the load is complete, a rapid beep-beep-beep will be heard, and the display will flash rapidly.
11. Power the register OFF. The Flash ROM update is complete.
12. Remove the SD card from the register.
13. Perform a memory all clear on the ECR. The ECR is now ready to program or to load a previously saved end-user program.

## Flash ROM Update by PC

### **Update Files**

To complete the firmware update, you will be supplied with the following files:

- NEWNET\_DOWN.exe (The update utility program)
- NEWNET.bin

### **PC Connection Cable**

**YOU MUST USE Port #1.** Use the following cable:

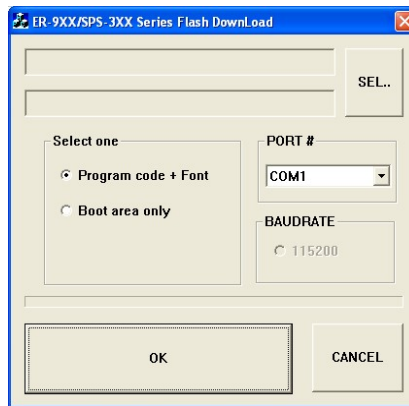
- Part # 522120 (Register DB-9MF COM 1 to PC DB-9F)

### **Update Boot Area**

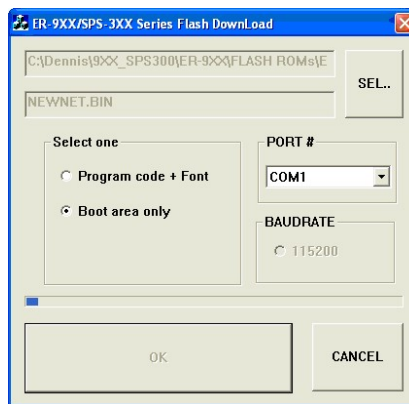
Update instructions included with the .bin file will tell whether both Boot Area and Application Area updates are required. In most cases you may be instructed only to update the Application Area.

1. Connect the Serial Cable From ECR to PC.
2. At the register, turn the control lock to the **S** position.
3. Turn the power switch to the **OFF** position.
4. Press and hold the **CASH** and **CLERK** keys. (Use the keys in their default locations, the upper-right and lower-right keys on the keyboard.)
5. While continuing to hold the **CASH** and **CLERK** keys, turn the power switch to the **ON** position. (The display will illuminate and the error tone will sound beep-beep-beep in quick succession.) Release the keys.

- At the PC, execute the program “NEWNET\_DOWN.exe”. The Download dialog box displays.



- Select the appropriate com port connection at your PC at the PORT# option buttons.
- Click **SEL.** find the folder where the update files are located and select NEWNET.bin.
- Select **Boot Area Only** in the Select One option buttons.
- Press **OK** Button. The download takes about 30 seconds; the scroll bar will track the progress of the download. At the ECR, the display will flash slowly while the update is taking place.



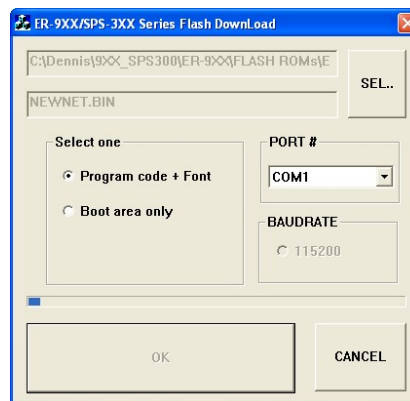
- At the PC, the message **Completed** displays. Click **OK** and the Download program will close. At the ECR, the display will flash rapidly.
- At the ECR, the display will flash rapidly, indicating the update is complete, Turn the power switch to the **OFF**.

### **Update Program Area**

- Connect the Serial Cable From ECR to PC.
- At the register, turn the control lock to the **S** position.
- Turn the power switch to the **OFF** position.
- Press and hold the **CASH** and **CLERK** keys. (Use the keys in their default

locations, the upper-right and lower-right keys on the keyboard.)

5. While continuing to hold the **CASH** and **CLERK** keys, turn the power switch to the **ON** position. (The display will illuminate and the error tone will sound beep-beep-beep in quick succession.) Release the keys.
6. At the PC, execute the program “Download.exe”. The Download dialog box displays.
7. Select the appropriate com port connection at your PC at the PORT# option buttons.
8. Click **SEL.** find the folder where the update files are located and select NEWNET.bin.
9. Select **Program code + font** in the Select One option buttons.
10. Press **OK** Button. The download takes about minutes; the scroll bar will track the progress of the download.



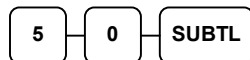
11. The message **Completed** displays. Click **OK** and the Download program will close.
12. The display will flash (Current program is being erased), after a few seconds, the display will continue to flash, but at a slower rate. This continues for about 3 minutes while the new program is being loaded. When the load is complete, a rapid beep-beep-beep will be heard, and the display will flash rapidly. Turn the power switch to **OFF**, the program update is complete.
13. Disconnect the PC cable.
14. Perform a memory all clear on the ECR. The ECR is now ready to program or to load a previously saved end-user program.

---

## Flash ROM Information

The ER-900 register software is loaded in an Flash ROM. This procedure will provide a receipt with the current version, date and checksum for the Flash ROM.

1. Turn the control lock to the **S** position.
2. Enter **50** and press the **SUBTL** key.



3. After a short delay, the register will print a receipt as in the example below:

```
DATE 07/01/2011 FRI TIME 08:37

      EPRM INFO.
VERSION : STD 01.003
CHECKSUM : FFAA
BOOT/APP : 6A7A/9530
PLUS USED : 117/500
SEP. 01 2011

CLERK 1      000001 00001
```



# P-Mode Programming

---

## Default Program

The ER-900 arrives with a default or generic program already installed. Program options are set to 0 (Zero), unless otherwise noted, which means the machine can be operated immediately after a RAM clear procedure is performed.

For example:

- All keyboard PLUs are nontaxable and open, without entry limits by default status programming of "000000000".
- All system options are set to 0 in default programming, unless otherwise noted. Change only the options that will deviate from default programming. There is no need to re-enter an option status of 0, since 0 is its original setting.

All programming (unless otherwise noted) is done with the control lock in the **PGM** position. Each section details a specific area of register programming.

---

## Tax Programming

The ER-900 has the capability to support four separate taxes.

Taxes can be calculated as either a straight percentage rate of between .001% and 99.999%, or a 60 break point tax table. Each tax may be either an add-on tax (added to the cost of a taxable item), or a value added tax (VAT) that is included in the price of the item.

Tax rate 4 may be set to function as the Canadian Goods & Services Tax (GST). If Tax 4 is designated as GST, table programming for the rate is not allowed.

Definitions for tax rates 1, 2, 3 & 4 are made as part of tax programming.

- If you are entering a tax rate (add-on or VAT), see "Straight Percentage Tax Rate Programming" to enter the percentage rate.
- If you are entering a tax table, see "Tax Table Programming" to enter the tax break points.
- If you are entering a Canadian Goods and Services Tax (GST), use tax rate 4 for the GST tax, and use tax rates 1, 2 and/or 3 for any other provincial tax or taxes. See "Straight Percentage Tax Rate Programming" to enter the GST status and percentage rate.

---

**Important Note:** After you have entered your tax program(s), test for accuracy by entering several transactions of different dollar amounts. Carefully check to make sure the tax charged by the cash register matches the tax on the printed tax chart for your area. As a merchant, you are responsible for accurate tax collection. If the cash register is not calculating tax accurately, contact your dealer for assistance.

---



## Straight Percentage Tax Rate Programming

Often, tax requirements may be met using a straight percentage rate. Use the following method to program a tax as a straight percentage.

**Important Note:** Tax program procedures were updated at software version 1.019. At this version it is no longer necessary to have multiple tax shift keys on the keyboard when multiple taxes are used: all tax programming is done through the TAX SHIFT 1 key. Please use the appropriate instructions for the version you are programming.

### Programming Straight Percentage Tax Rates and Status (Up to v1.017)

1. Turn the control lock to the **PGM** position.
2. If the tax is a percentage rate, with a decimal. (0.000-99.999). It is not necessary to enter preceding zeros. For example, for 6%, enter 06.000 or 6.000.
3. For the type of tax:

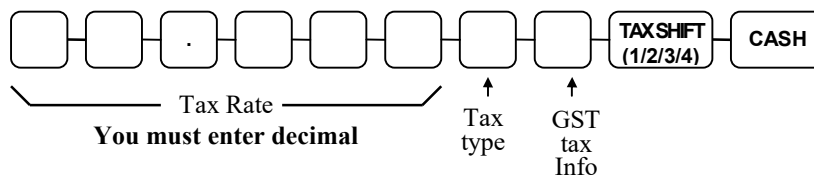
If the tax is a percentage added to the sale (normal add on tax), enter:	<b>0</b>
If the tax is a percentage value added tax (VAT; calculated as part of the sale), enter:	<b>2</b>

4. Enter **0** here for all taxes, unless if you are programming tax 4 as a Canadian GST. If tax 4 is a Canadian GST, enter the sum of the options below:

OPTION	VALUE	=	SUM
GST (tax 4) is taxable by rate 1?	Yes = 1 No = 0		
GST (tax 4) is taxable by rate 2?	Yes = 2 No = 0		
GST (tax 4) is taxable by rate 3?	Yes = 4 No = 0		

5. Press the Tax Shift key for the tax you are programming.
6. Press the **CASH** key to end programming.

### Tax Rate Programming Flowchart



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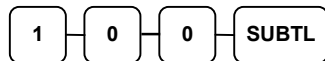
## PLU Programming

All PLUs, whether they are registered by pressing a PLU key on the keyboard, or by entering the PLU number and pressing the **PLU** key, have the same programming options. These options are set through separate programs:

- “Program 100 - PLU Status Programming” determines whether the PLU is open, preset or inactive. Also selected here are tax, food stamp, scale, negative, single item, hash, gallonage, compulsory number entry, compulsory condiment and print options.
- “Program 110 - PLU Auto Tare Programming” allows you to automatically subtract a pre-programmed tare weight when registering a scale PLU.
- “Program 150 - PLU Group Assignment” allows you to select up to three groups where each PLUs sales will accumulate.
- “Program 200 - PLU Price/HALO Programming” determines the PLU price if the PLU is preset, or the high amount lock out (HALO) if the PLU is open.
- “Program 250 - PLU Stock Amount Programming” allows you to add stock to the PLU sales counters for PLUs you have designated as stock keeping PLUs.
- “Program 300 - PLU Descriptor Programming” allows you to set a unique descriptor, up to 18 characters, for each PLU.
- “Program 350 - PLU Link Programming” allows you to link a PLU to another PLU, so that registration of the first PLU will automatically trigger registration of the linked PLU.
- “Program 400 – PLU Delete Programming” allows you to delete a PLU.
- “Program 450 – PLU Mix and Match Programming” allows you to designate items eligible for mix and match discounts.

## Program 100 - PLU Status Programming

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 0 0**, press the **SUBTL** key.



3. Select the PLU or PLUs you wish to program in one of the following ways:

- Press a PLU key on the keyboard or scan the item.



- If sequential PLUs are to receive the same status, press the first PLU key and then press the last PLU key.



- Enter the number of the PLU (up to 15 digits) and press the **PLU** key.



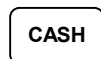
- Enter the number of the first PLU in a range of PLUs that are to receive the same setting; press the **PLU** key. Enter the last number in the range; press the **PLU** key.



4. Refer to the "PLU Status Chart" to determine the values for **N1** through **N9**. (If an address offers more than one option, add the values for each option and enter the sum. For example, if you wish the PLU to be taxable by rates 2 and 4, add the values for your choices, 1 + 4, and enter the sum "5" for address N2.) Enter the values you have selected, press the **X/TIME** key. (**You do not need to enter preceding zeros.** For example, if you are only selecting a value for **N9**, just enter that value.)



5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.



### PLU Status Chart

Address	Program Option	Value	=	Sum
N1	PLU is preset?	Yes = 0 No = 1		
	PLU is override preset ?	Yes = 0 No = 2		
	PLU is taxable by rate 1?	Yes = 4 No = 0		
N2	PLU is taxable by rate 2?	Yes = 1 No = 0		
	PLU is taxable by rate 3?	Yes = 2 No = 0		
	PLU is taxable by rate 4?	Yes = 4 No = 0		
N3	PLU is food stamp eligible?	Yes = 1 No = 0		
	PLU is negative item?	Yes = 2 No = 0		
	PLU is hash?	Yes = 4 No = 0		
N4	PLU is single item?	Yes = 1 No = 0		
	Compulsory non-add number?	Yes = 2 No = 0		
	PLU is gallonage?	Yes = 4 No = 0		
N5	PLU is stock?	Yes = 1 No = 0		
	PLU is inactive?	Yes = 2 No = 0		
	PLU is scalable?	Yes = 4 No = 0		
N6	PLU is auto-scale entry?	Yes = 1 No = 0		
	PLU is a condiment?	Yes = 2 No = 0		
	Compulsory condiment entry?	Yes = 4 No = 0		
N7	Print PLU on receipt?	Yes = 0 No = 1		
	Not Used	0		
	Print PLU on check?	Yes = 0 No = 4		
N8	Print item's price on receipt?	Yes = 0 No = 1		
	Print item's price on check?	Yes = 0 No = 2		
	PLU is disabled PROMO function?	Yes = 4 No = 0		
N9	PLU counter is not reset when a PLU Z report is done?	Yes = 1 No = 0		
	PLU is preset override in MGR control?	Yes = 2 No = 0		
	Disable Void & Return	Yes = 4 No = 0		

**PLU Options - Reference Information**

<b>Option</b>	<b>Description</b>
PRESET OVERRIDE	If <b>Yes</b> , you can enter a price to override the preset price.
FOOD STAMP ELIGIBLE	Select <b>Yes</b> to accumulate a total of food stamp eligible items in the current sale. The total can be viewed by pressing the <b>F/S SUB</b> key and food stamps can be tendered with the <b>F/S TEND</b> key.
HASH	Items designated with HASH status add to the current sale, but do not add to the registers grand total. HASH items may or may not add to the net sales total - see system option programming. Use hash for lottery sales or bottle deposits.
SINGLE ITEM	Select <b>Yes</b> for a single item PLU. Single item PLUs automatically total as a cash sale immediately after the PLU entry. Single item PLUs are used to speed up one item sales.
NON-ADD # COMP	Select <b>Yes</b> to enforce the entry of a non-add number before a registration can be made.
GALLONAGE ITEM	Select <b>Yes</b> to compute gallons sold. The gallons sold will print along with the price entry on the receipt. The total gallons sold will accumulate in the PLU counter. You must program the price per gallon (in tenths of a cent, i.e. \$1.299 for \$1.29 and 9/10) in the PRICE/HALO field.
STOCK ITEM	Select <b>Yes</b> if you wish to track the number of items remaining in stock using the Stock report.
SCALEABLE	If <b>Yes</b> , the PLU will work only when you are multiplying a weight from an optional scale or when multiplying a manually entered weight. (For example, enter weight, press <b>SCALE</b> , then register PLU.)
AUTO SCALE	Select <b>Yes</b> if you wish entries into this PLU to be automatically multiplied by the weight on the optional scale.
CONDIMENT	Select <b>Yes</b> if you wish the item to act like a condiment on the kitchen printer. Items with this status will satisfy the requirements of items with compulsory condiment status.
COMPULSORY CONDMNT	Select <b>Yes</b> if you wish to force the entry of a condiment after this item is entered.
PRINT ON RECEIPT PRINT ON CHECK	Select <b>No</b> if you wish to suppress printing of the item at the designated location.
PRT PRICE ON RCPT	Select <b>No</b> if you wish to suppress printing of the item's price on the receipt.
PRT PRICE ON CHK	Select <b>No</b> if you wish to suppress printing of the item's price on the check.
DISABLE PROMO	Select <b>Yes</b> to block the PROMO function on this PLU.

<b>Option</b>	<b>Description</b>
COUNTER NOT RESET	Select <b>Yes</b> if you do not wish to reset the PLU item counter on the Z PLU report.
PRESET OVERRIDE IN MGR CONTROL	If preset override is <b>Yes</b> , then you can force manager control for preset override.

## Program 110 - PLU Auto Tare Programming

**Note:** Tare #5 can be used for open tare entries.

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 1 0**, press the **SUBTL** key.



3. Select the PLU or PLUs you wish to program in one of the following ways:

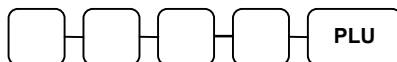
- Press a PLU key on the keyboard or scan the item.



- If sequential PLUs are to receive the same status, press the first PLU key and then press the last PLU key.



- Enter the number of the PLU (up to 15 digits) and press the **PLU** key.



- Enter the number of the first PLU in a range of PLUs that are to receive the same setting; press the **PLU** key. Enter the last number in the range; press the **PLU** key.



4. Enter a value (1-5) to indicate the number of the preprogrammed tare weight you want to automatically subtract when the PLU is used for scale entry (using an optional scale), and then press the **X/TIME** key. Enter 0 to disable automatic tare subtraction.



5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.



## Program 150 - PLU Group Assignment

Each PLU may report to any three of 99 groups. Group totals appear on reports, so that you can track sales of different types of items. A group can also be used to designate items that are to print on an optional kitchen printer. **The first of the three groups to which a PLU can be assigned determines kitchen printer routing.**

---

**Note:** The PLU will report to group "1", if not programmed to report to another group.

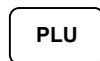
---

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 5 0**, press the **SUBTL** key.



3. Select the PLU or PLUs you wish to program in one of the following ways:

- Press a PLU key on the keyboard or scan the item.



- If sequential PLUs are to receive the same status, press the first PLU key and then press the last PLU key.



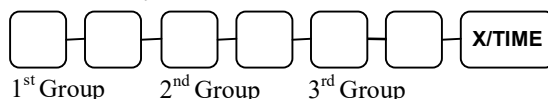
- Enter the number of the PLU (up to 15 digits) and press the **PLU** key.



- Enter the number of the first PLU in a range of PLUs that are to receive the same setting; press the **PLU** key. Enter the last number in the range; press the **PLU** key.



4. Enter up to three 2-digit numbers representing the groups where you wish to add the PLUs sales, i.e. enter **1 0** for group 10 or enter **0 4** for group four. Press the **X/TIME** key.



1<sup>st</sup> Group      2<sup>nd</sup> Group      3<sup>rd</sup> Group

5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.





## Program 200 - PLU Price/HALO Programming

If a PLU is open, set the HALO (high amount lock out) here. If a PLU is preset set the preset price here. If a PLU is set with gallonage status, enter the price per gallon here. (Enter price per gallon in tenths of a penny, i.e. 1299 for \$1.29 9/10 per gallon.)

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **2 0 0**, press the **SUBTL** key.



3. Select the PLU or PLUs you wish to program in one of the following ways:

- Press a PLU key on the keyboard or scan the item.



- If sequential PLUs are to receive the same price, press the first PLU key and then press the last PLU key.



- Enter the number of the PLU (up to 15 digits) and press the **PLU** key.



- Enter the number of the first PLU in a range of PLUs that are to receive the same setting; press the **PLU** key. Enter the last number in the range; press the **PLU** key.



4. If the PLU is open, enter a HALO of up to 7 digits. If the PLU is preset, enter a preset price. (The maximum preset price you can enter is \$50,000.00.)



5. If you have allocated a second price level for PLUs, you **must** enter the second price for the item immediately after you have entered the first price.



6. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.



## Program 250 - PLU Stock Amount Programming

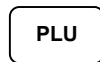
With this program, you can add stock to the PLU sales counters for PLUs you have designated as stock PLUs. See "Program 100 - PLU Status Programming" to set option **N5** to set stock status. The stock number set here can be the amount of stock that is being added to the current level, or optionally, it can be the new total stock level. See option #18 in "System Option Programming" to set this option.

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **2 5 0**, press the **SUBTL** key.



3. Select the PLU or PLUs you wish to program in one of the following ways:

- Press a PLU key on the keyboard or scan the item.



- If sequential PLUs are to receive the same status, press the first PLU key and then press the last PLU key.



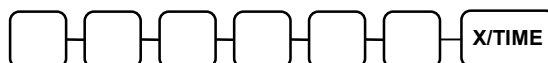
- Enter the number of the PLU (up to 15 digits) and press the **PLU** key.



- Enter the number of the first PLU in a range of PLUs that are to receive the same setting; press the **PLU** key. Enter the last number in the range; press the **PLU** key.



4. Enter the stock amount you wish to add (up to six digits), press the **X/TIME** key.



Stock Amount

5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.



## Program 300 - PLU Descriptor Programming

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Program descriptors by typing descriptors on the alpha keyboard overlay or by entering three digit alpha character codes. To enter descriptors by three digit alpha character codes you must set system option #25 (See “System Option Programming” on page 138).

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**Note:** You can program descriptors up to 18 characters, however only the first 16 will appear on the display.

---

1. Turn the control lock to the **PGM** position
2. To begin the program, enter **3 0 0**, press the **SUBTL** key.



3. Select the PLU you wish to program in one of the following ways:

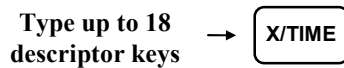
- Press a PLU key on the keyboard or scan the item.



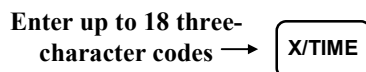
- Enter the number of the PLU (up to 15 digits) and press the **PLU** key.



4. If you are programming using an alpha keyboard overlay, type up to 18 descriptors on the overlay and press the **X/TIME** key.



If you are programming using descriptor codes, enter up to 18 three-character codes and press the X/TIME key. (See “Descriptor Code Chart” on page 134.)



5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.



### ER-925/ER-945 Alpha Keyboard Overlay

**Note:** There is no alpha overlay option for the default 21-PLU Location version of the ER-900 Series. You must use the descriptor code entry method for the 21-key configuration.

A	H	O	V	FEED	JOURNAL FEED		SPACE	
B	I	P	W				CAP	
C	J	Q	X	CLEAR	PLU	X/TIME	DOUBL E	
D	K	R	Y	7	8	8	BACK	
E	L	S	Z	4	5	5	SUBTOTAL	
F	M	T	.	1	2	2	CASH TEND	
G	N	U	-	0	00	.		

A	H	O	V	#	)	"	SPACE		FEED	JOURNAL FEED			
B	I	P	W	\$	-	,	SPACE						
C	J	Q	X	%	+	.	CAP		CLEAR	PLU	X/TIME		
D	K	R	Y	^	=	/	DOUBL E		7	8	8		
E	L	S	Z	&	;	<	BACK		4	5	5	SUBTOTAL	
F	M	T	!	*	:	>			1	2	2	CASH TEND	
G	N	U	@	(	'	?			0	00	.		

**ER-920/ER-940 Alpha Keyboard Overlay**

1	11	21	31	41	51	61	71	81	91	FEED	JOURNAL FEED			
2	12	22	32	42	52	62	72	82	92					
'	"	<	>	-	+	=	:	?						
!	@	#	\$	%	^	&	*	(	)					
q	w	e	r	t	y	u	i	o	p					
a	s	d	f	g	h	j	k	l	;		CLEAR	PLU	X/TIME	
z	x	c	v	b	n	m	,	.	/		7	8	9	
CAP	DOUBL E	SPACE	SPACE	SPACE	SPACE	SPACE	CAP	DOUBL E	BACK		4	5	6	
9	19	29	39	49	59	69	79	89	99		1	2	3	SUBTL
10	20	30	40	50	60	70	80	90	100		0	00	.	CASH

### Descriptor Code Chart

CHAR	Ç	ü	é	â	ä	à	å	ç	ê	ë
CODE	001	002	003	004	005	006	007	008	009	010
CHAR	è	ï	î	ì	Ä	Å	É	æ	Æ	ô
CODE	011	012	013	014	015	016	017	018	019	020
CHAR	ö	ò	û	ù	ÿ	ö	Ü	ç	£	¥
CODE	021	022	023	024	025	026	027	028	029	030
CHAR	€	SPACE	!	"	#	\$	%	&	'	(
CODE	031	032	033	034	035	036	037	038	039	040
CHAR	)	*	+	,	-	.	/	0	1	2
CODE	041	042	043	044	045	046	047	048	049	050
CHAR	3	4	5	6	7	8	9	:	;	<
CODE	051	052	053	054	055	056	057	058	059	060
CHAR	=	>	?	@	A	B	C	D	E	F
CODE	061	062	063	064	065	066	067	068	069	070
CHAR	G	H	I	J	K	L	M	N	O	P
CODE	071	072	073	074	075	076	077	078	079	080
CHAR	Q	R	S	T	U	V	W	X	Y	Z
CODE	081	082	083	084	085	086	087	088	089	090
CHAR							a	b	c	d
CODE	091	092	093	094	095	096	097	098	099	100
CHAR	e	f	g	h	i	j	k	l	m	n
CODE	101	102	103	104	105	106	107	108	109	110
CHAR	o	p	q	r	s	t	u	v	w	x
CODE	111	112	113	114	115	116	117	118	119	120
CHAR	y	z	BACK SPACE			Double				
CODE	121	122	123			999				

## Program 350 - PLU Link Programming

PLU link programming allows you to link a PLU to another PLU, so that registration of the first PLU will automatically trigger registration of the linked PLU. For example, you may wish to link a bottle deposit with the sale of beverages, or you may wish to register a group of items normally sold together.

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **3 5 0**, press the **SUBTL** key.



3. Select the PLU you wish to program in one of the following ways:
  - Press a PLU key on the keyboard or scan the item.



- Enter the number of the PLU (up to 15 digits) and press the **PLU** key.



4. Enter the number of the PLU you wish the PLU linked to; press the PLU key. Or press the PLU key on the keyboard you wish the PLU linked to.



### *If you want to unlink*



5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.



## Program 400 – PLU Delete Programming

**NOTE:** To delete a PLU, all totals for the PLU must be cleared from both Z1 and Z2 reports and Stock reports.)

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **4 0 0**, press the **SUBTL** key.



3. Select the PLU or PLUs you wish to program in one of the following ways:
  - Press a PLU key on the keyboard or scan the item.



- Press the first PLU key that is to be deleted and press the last PLU key.



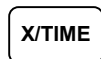
- Enter the number of the PLU you wish to delete and press the **PLU** key.



- Enter the number of the first PLU in a range you wish to delete and press the **PLU** key. Enter the last number in the range; press the **PLU** key.



4. Press **X/TIME** key.



5. To program additional PLUs, repeat from step 3, or press the **CASH** key to finalize the program.





## Program 450 – PLU Mix and Match Programming

If a PLU is eligible for a mix and match discount, enter the mix and match table for the PLU here. See “Mix and Match Discount Programming” on page 181 for more information.

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **4 5 0**, press the **SUBTL** key.



3. Select the PLU or PLUs you wish to program in one of the following ways:

- Press a PLU key on the keyboard or scan the item.



- Enter the number of the PLU (up to 15 digits) you wish to program and press the PLU key.



4. Enter the number of the Mix & Match Table (1-99) and press the **X/TIME** key.



5. To program additional PLUs repeat from step 3, or press the **CASH** key to finalize the program.



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## System Option Programming

Refer to the “System Option Table” to review the system options. Read each option carefully to determine if you wish to make any changes.

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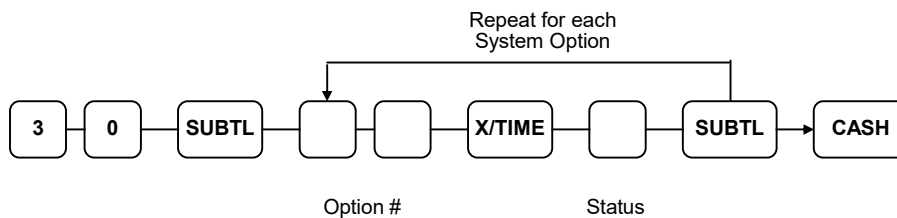
**NOTE:** Typical selections are set as default. After clearing memory all options settings are automatically set to the default setting, therefore there is no need to program unless you are setting an option other than the default.

---

### *Programming a System Option*

1. Turn the control lock to the **PGM** position.
2. Enter **3 0**, press the **SUBTL** key.
3. Enter a system option address and press the **X/TIME** key.
4. Enter the number representing the status you have selected, or if there is more than one decision to be made in an address, add the values representing your choices for each decision and enter the sum. Press the **SUBTL** key.
5. Repeat from step 3 for each system option you wish to change.
6. Press the **CASH** key to end system option programming.

### *System Option Flowchart*



## System Option Table

Note: Default Values are shown in bold type.

Address	SYSTEM OPTION	VALUE	=	SUM
1	Beeper is active?	Yes = <b>0</b> No = 1		
	MCR CLERK SIGN	Yes = 2 No = 0		
	% Function does not affect Net Sales	Yes = 4 No = <b>0</b>		
2	Clerk sign on method is:	Direct entry =	<b>0</b>	
		Code entry =	1	
3	Clerks are:	Pop-up =	1	
		Stay down =	<b>0</b>	
4	Enforce closed drawer for register operation?	Yes = <b>0</b> No = 1		
	Open drawer alarm is active?	Yes = 2 No = <b>0</b>		
5	The number of seconds before the open drawer warning tone sounds (default is <b>30</b> seconds).	1-99		
6	Allow the post tender function?	Yes = 1 No = <b>0</b>		
	Drawer is opened on post tender?	Yes = <b>0</b> No = 2		
	Allow multiple receipts?	Yes = 4 No = <b>0</b>		
7	Cash declaration is compulsory before reports may be taken?	Yes = 1 No = <b>0</b>		
	Allow negative balance sales in the X control lock position only?	Yes = 2 No = <b>0</b>		
8	Allow zero balance sales in the X control lock position only?	Yes = 1 No = <b>0</b>		
	Consecutive number is reset after a financial report?	Yes = 2 No = <b>0</b>		
9	Grand total is reset after a Z Financial report?	Yes = 1 No = <b>0</b>		
	Cash drawer will open when reports are run?	Yes = <b>0</b> No = 2		
	Open drawer during training mode?	Yes = <b>0</b> No = 4		

Address	SYSTEM OPTION	VALUE	=	SUM
10	Decimal place: (0,1,2,3) default=2	0-3		
11	Date format is:	MMDDYY =	0	
		DDMMYY =	1	
		YYMMDD =	2	
12	Percentage and Tax calculations will:	Round up at 0.005 =	0	
		Always round up =	1	
		Always round down =	2	
13	Split price calculations will:	Round up at 0.005 =	0	
		Always round up =	1	
		Always round down =	2	
14	Eat-in/Take-out/Drive Thru procedure compulsory before tendering is allowed?	Yes = 1 No = 0		
	Hash is	Normal =	0	
		Non-add =	2	
15	Reset the Financial report Z counter after a Z1 Financial report?	Yes = 1 No = 0		
	Reset the Time report Z counter after a Z1 Time report?	Yes = 2 No = 0		
	Reset the PLU report Z counter after a Z1 PLU report?	Yes = 4 No = 0		
16	Reset the Clerk report Z counter after a Z1 Clerk report?	Yes = 1 No = 0		
	Reset the Group report Z counter after a Z1 Group report?	Yes = 2 No = 0		
17	Reset the Daily sales report Z counter after a Z2 Daily sales report?	Yes = 1 No = 0		
	Paper sensor is enabled?	Yes = 0 No = 2		
	Split pricing is deactivated?	Yes = 4 No = 0		
18	Enable direct multiplication?	Yes = 1 No = 0		
	Stock counter programming:	Adds to current level =	2	
		Replaces current level =	0	
19	Global Entry Limit: 0 (default) is no limit	0-14		

Address	SYSTEM OPTION	VALUE	=	SUM
20	Allow multiplication by more than one digit?	Yes = 1 No = 0		
	Tender Validation amount is:	Amount tendered =	2	
		Amount of sale =	0	
21	Display “add” price of linked item?	Yes = 1 No = 0		
	Allow sale when stock reaches “0”?	Yes = 0 No = 2		
	Allow Swedish round on subtotal?	Yes = 4 No = 0		
22	Allow Swedish round on cash?	Yes = 1 No = 0		
	Allow Z stock report?	Yes = 0 No = 2		
23	Training mode	Enter =	1	
		Exit =	0	
24	Enable Electronic Journal?	Yes = 1 No = 0		
	Prompt Operator when Electronic Journal is full?	Yes = 0 No = 2		
	Stop Operations when Electronic Journal is full?	Yes = 4 No = 0		
25	Send only Negative Entries to Electronic Journal?	Yes = 1 No = 0		
	Send Reset Report to Electronic Journal?	Yes = 2 No = 0		
	Disable Cash Declaration?	Yes = 4 No = 0		
26	Table Management =	0		
	Clerk Interrupt =	1		
	VAT Shift affects the whole receipt?	Yes = 2 No = 0		
	Not Count in Memory In Void mode	Yes = 4 No = 0		
27	Disable Level Keys?	Level 1 =	1	
		Level 2 =	2	
28	Price level is:	Pop-up after item =	0	
		Pop-up after sale =	1	
		Stay-down =	2	
29	Modifier is:	Pop-up after item =	0	
		Pop-up after sale =	1	
		Stay-down =	2	
30	Store Name (8-characters)			

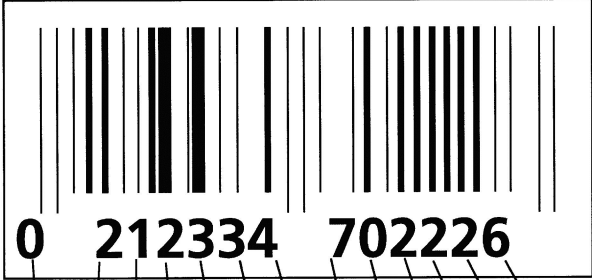
Address	SYSTEM OPTION	VALUE	=	SUM
31	Program descriptors with overlay?	Yes = 1 No = 0		
	Use Journal Take-up Spool? (ER-920/925 only)	Yes = 2 No = 0		
	Use MCR	Yes = 4 No = 0		
32	MSR Track Use:	Track 1 & 2 = Track 3 & 4 =	0 1	
33	Use Dallas	Yes = 1 No = 0		
	Use Auto cutter?	Yes = 2 No = 0		
	Mix & Match is taxable?	Yes = 4 No = 0		
34	Price embedded barcode type:	Disabled = Type 1 = Type 2 = Type 4 = Type 7 =	0 1 3 4 7	
35	Language?	English = Spanish = German =	0 1 2	
36	Require manager to open/close checks?	Yes = 1 No = 0		
	Enable charge posting functions?	Yes = 2 No = 0		
	Send Reports to Remote Printer? (sends to printer with lowest port#)	Yes = 4 No = 0		
37	Reserved	0		
38	Reserved	0		
39	Reserved	0		
40	Disable Not-Found PLU feature?	Yes = 1 No = 0		

## System Options - Reference Information

#	Option	Description
2	Clerk sign on method is Direct Entry or Code Entry	For direct entry, enter the numeric clerk code and press the <b>CLERK</b> key. For code entry, press the <b>CLERK</b> key, enter the clerk code and press the <b>CLERK</b> key.
6	Allow the post tender function	Select <b>Y</b> to allow re-tendering should a second change calculation become necessary. Re-enter the tendered amount and press the <b>CASH</b> key to show the new change computation.
14	Hash is NORMAL or NON-ADD	<b>Normal</b> Hash adds to all totals except the gross and net sales totals on the financial report. <b>Non-add</b> Hash does not add to any totals, except the HASH total on the financial report.
17	Split Pricing is deactivated?	If <b>N</b> , both multiplication and split pricing calculations can be done with the <b>X/TIME</b> key. If <b>Y</b> , only multiplication can be done with the <b>X/TIME</b> key.
18	Enable Direct Multiplication	If <b>Y</b> , you can multiply preset items by simply entering the quantity, then pressing the preset PLU key.
21	Display add price of linked item?	When <b>Y</b> , the customer display shows a total of the item and linked item. For example, if PLU is \$1.00 and is linked to PLU2, which is \$0.25, the display will show \$1.25.
21 22	Allow Swedish round on subtotal? Allow Swedish round on cash?	Swedish rounding rounds as below: .00 - .02 = .00 .03 - .07 = .05 .08 - .09 = .10

#	Option	Description
26	Table Management, or Clerk Interrupt	<p>Clerk Interrupt allows you to temporarily suspend an incomplete transaction by signing on a new clerk. The new clerk can begin a new transaction with the first transaction temporarily suspended. The original transaction can be recalled for completion by signing on the original clerk. You cannot use check/table tracking or charge posting when the clerk interrupt system is implemented.</p> <p>Using the clerk interrupt feature requires allocation of at least 2 guest checks and sufficient soft check lines to support the interrupted transaction (i.e. if 20 soft check lines are allocated, a transaction with up to 20 lines can be interrupted.)</p>
29	Modifier is:  Pop-up after item? Pop-up after sale? Stay-down?	<p>A MODIFIER key alters the next PLU registered, either by changing the code number of the PLU so that a different item is registered, or by adding the modifier descriptor and not changing the code of the subsequent PLU. If you press a modifier key, you have the option of the modifier applying only to the next item (0), having the same modifier apply to any subsequent item registered in the same transaction (1), or having the same modifier apply to any subsequent item on any subsequent transaction (2).</p>
30	Store Name	<p>This is an 8-character alpha/numeric field. Entry is made by alpha overlay or descriptor code, depending upon the method selected. You must set a store name when using an SD card to save/load programs or reports. The name set here must match the name of the folder on the SD card, for example: SD:/ER900/PGMBACK/NAME for program files or SD:/ER900/RPTBACK/NAME for report files. Report files can be viewed using the optional PC Utility. Consult with your SAM4s dealer for details.</p>
31	Program descriptors with overlay/	<p>Defaults to Yes for flat keyboard models; No for raised key models.</p>



#	Option	Description																																																																																																																
34	Price Embedded barcode type	<p>If price embedded barcodes are scanned, choose, type 1, 2, 4, or 7. Definition of types is shown in the chart below.</p> <div style="text-align: center;">  </div> <table border="1" style="margin: 10px auto;"> <thead> <tr> <th>Barcode Format Number</th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> <th>6</th> <th>7</th> <th>8</th> <th>9</th> <th>10</th> <th>11</th> <th>12</th> <th>13</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>D1</td> <td>D2</td> <td>I1</td> <td>I2</td> <td>I3</td> <td>I4</td> <td>I5</td> <td>P1</td> <td>P2</td> <td>P3</td> <td>P4</td> <td>P5</td> <td>C</td> </tr> <tr> <td>2</td> <td>D1</td> <td>D2</td> <td>I1</td> <td>I2</td> <td>I3</td> <td>S</td> <td>P1</td> <td>P2</td> <td>P3</td> <td>P4</td> <td>P5</td> <td>P6</td> <td>C</td> </tr> <tr> <td>3</td> <td>D1</td> <td>D2</td> <td>I1</td> <td>I2</td> <td>I3</td> <td>I4</td> <td>I5</td> <td>I6</td> <td>P1</td> <td>P2</td> <td>P3</td> <td>P4</td> <td>C</td> </tr> <tr> <td>4</td> <td>D1</td> <td>D2</td> <td>I1</td> <td>I2</td> <td>I3</td> <td>I4</td> <td>I5</td> <td>P1</td> <td>P2</td> <td>P3</td> <td>P4</td> <td>P6</td> <td>C</td> </tr> <tr> <td>5</td> <td>D1</td> <td>D2</td> <td>I1</td> <td>I2</td> <td>I3</td> <td>I4</td> <td>P1</td> <td>P2</td> <td>P3</td> <td>P4</td> <td>P5</td> <td>P6</td> <td>C</td> </tr> <tr> <td>6</td> <td>D1</td> <td>D2</td> <td>I1</td> <td>I2</td> <td>I3</td> <td>P1</td> <td>P2</td> <td>P3</td> <td>P4</td> <td>P5</td> <td>P6</td> <td>P7</td> <td>C</td> </tr> <tr> <td>7</td> <td>D1</td> <td>D2</td> <td>I1</td> <td>I2</td> <td>I3</td> <td>I4</td> <td>I5</td> <td>W1</td> <td>W2</td> <td>W3</td> <td>W4</td> <td>W5</td> <td>C</td> </tr> </tbody> </table> <p style="text-align: center; font-size: small;">Barcode Definition (supports UPC, EAN, JAN, &amp; KAN Codes)</p> <p style="text-align: center; font-size: x-small;"> D1, D2 = Department Number (02, 20 ~ 29)  I1, I2, I3, I4, I5, I6 = Item Code  S = Check Sum Digit for Price  P1, P2, P3, P4, P5, P6, P7 = Price  W1, W2, W3, W4, W5 = Weight  C = Check Sum Digit for All Characters </p>	Barcode Format Number	1	2	3	4	5	6	7	8	9	10	11	12	13	1	D1	D2	I1	I2	I3	I4	I5	P1	P2	P3	P4	P5	C	2	D1	D2	I1	I2	I3	S	P1	P2	P3	P4	P5	P6	C	3	D1	D2	I1	I2	I3	I4	I5	I6	P1	P2	P3	P4	C	4	D1	D2	I1	I2	I3	I4	I5	P1	P2	P3	P4	P6	C	5	D1	D2	I1	I2	I3	I4	P1	P2	P3	P4	P5	P6	C	6	D1	D2	I1	I2	I3	P1	P2	P3	P4	P5	P6	P7	C	7	D1	D2	I1	I2	I3	I4	I5	W1	W2	W3	W4	W5	C
Barcode Format Number	1	2	3	4	5	6	7	8	9	10	11	12	13																																																																																																					
1	D1	D2	I1	I2	I3	I4	I5	P1	P2	P3	P4	P5	C																																																																																																					
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4	D1	D2	I1	I2	I3	I4	I5	P1	P2	P3	P4	P6	C																																																																																																					
5	D1	D2	I1	I2	I3	I4	P1	P2	P3	P4	P5	P6	C																																																																																																					
6	D1	D2	I1	I2	I3	P1	P2	P3	P4	P5	P6	P7	C																																																																																																					
7	D1	D2	I1	I2	I3	I4	I5	W1	W2	W3	W4	W5	C																																																																																																					
36	<p>Require manager to open/close checks?</p> <p>Enable charge posting functions?</p>	<p>When Y, you must turn the key lock to the MGR position if you wish to open a new check or close a check. This option will usually be Y when a charge posting system is implemented and you do not wish a clerk to inadvertently open a new account.</p> <p>When charge posting is enabled, the FINALIZE, PAYMENT, and PAY TENDER keys are enabled.</p>																																																																																																																

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## Print Option Programming

Refer to the “Print Option Table” to review the print options. Read each option carefully to determine if you wish to make any changes.

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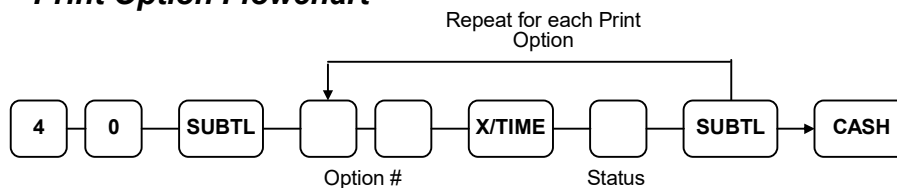
**NOTE:** Typical selections are set as default. After clearing memory all options settings are automatically set to the default setting, therefore there is no need to program unless you are setting an option other than the default.

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### *Programming a Print Option*

1. Turn the control lock to the **PGM** position.
2. Enter **4 0**, press the **SUBTL** key.
3. Enter a print option address and press the **X/TIME** key.
4. Enter the number representing the status you have selected, or if there is more than one decision to be made in an address, add the values representing your choices for each decision and enter the sum. Press the **SUBTL** key.
5. Repeat from step 3 for each print option you wish to change.
6. Press the **CASH** key to end print option programming.

### *Print Option Flowchart*



## Print Option Table

Note: Default Values are shown in bold type.

Address	PRINT OPTION	VALUE	=	SUM
1	Print media total on clerk report?	Yes = 1 No = <b>0</b>		
	Print tax symbol?	Yes = <b>0</b> No = 2		
2	Void Mode/Return totals will print on the Financial report?	Yes = <b>0</b> No = 1		
	Audaction total will print on the Financial report?	Yes = 2 No = <b>0</b>		
3	Skip media totals with zero activity on the Financial report?	Yes = <b>0</b> No = 1		
	Skip media totals with zero activity on the Clerk report?	Yes = <b>0</b> No = 2		
	Print Clerk report at the end of the Financial report?	Yes = 4 No = <b>0</b>		
4	Print PLU sale item number?	Yes = 1 No = <b>0</b>		
	Print PLU with zero totals on report?	Yes = 2 No = <b>0</b>		
	Subtotal is printed when the SUBTL key is pressed?	Yes = 4 No = <b>0</b>		
5	Print percentage of sales on the PLU report?	Yes = 1 No = <b>0</b>		
	Print consecutive number counter on receipt?	Yes = <b>0</b> No = 2		
6	Print date on receipt?	Yes = <b>0</b> No = 1		
	Print time on receipt?	Yes = <b>0</b> No = 2		
	Print machine number on receipt?	Yes = <b>0</b> No = 4		
7	Print clerk name on receipt?	Yes = <b>0</b> No = 1		
	Print Z counter on reports?	Yes = <b>0</b> No = 2		
8	Home Currency symbol	<b>\$(Default)</b>		
9	Print receipt when sign on/off?	Yes = <b>0</b> No = 1		
	Print Grand total on the X Financial report?	Yes = <b>0</b> No = 2		
	Print Grand total on the Z Financial report?	Yes = <b>0</b> No = 4		

Address	PRINT OPTION		VALUE	=	SUM
10	Print Gross total on the X Financial report?		Yes = 0 No = 1		
	Print Gross total on the Z Financial report?		Yes = 0 No = 2		
11	Print the subtotal without tax on the receipt?		Yes = 1 No = 0		
	Tax amount to print on receipt is:	Combine =	2		
		Itemize =	0		
12	Print the tax amount on receipt?		Yes = 0 No = 1		
	Print taxable totals?		Yes = 2 No = 0		
	Print the tax rate?		Yes = 4 No = 0		
13	Print a breakdown of the VAT eligible sale?		Yes = 1 No = 0		
	Print training mode message on the receipt during training mode operations?		Yes = 2 No = 0		
14	Currency Symbol:	CONV. #1 =	.		
15		CONV. #2 =	.		
16		CONV. #3 =	.		
17		CONV. #4 =	.		
18	Print the KP order number on the register receipt?		Yes = 0 No = 1		
	Print the item's price on the kitchen printer requisition?		Yes = 2 No = 0		
19	Print registrations in void mode on the kitchen printer requisition?		Yes = 0 No = 1		
	Print registrations in training mode on the kitchen printer requisition?		Yes = 2 No = 0		
20	Combine like items on the kitchen printer?		Yes = 0 No = 1		
	Consolidation of like items on check track?		Yes = 0 No = 2		
	Chooses volume unit when the PLU is gallage.	Gallons =	0		
		Liters =	4		

<b>21</b>	Print preamble message on receipt?	Yes = <b>0</b> No = <b>1</b>		
	Print postamble message on receipt?	Yes = <b>0</b> No = <b>2</b>		
<b>22</b>	Print preamble message on the guest check?	Yes = <b>1</b> No = <b>0</b>		
	Print postamble message on the guest check?	Yes = <b>2</b> No = <b>0</b>		
<b>23</b>	Print average items per customer on the Financial report?	Yes = <b>0</b> No = <b>1</b>		
	Print average sales per customer on the Financial report?	Yes = <b>0</b> No = <b>2</b>		
<b>24</b>	Allow a second receipt for the same transaction?	Yes = <b>1</b> No = <b>0</b>		
	Priority print by group on the kitchen printer?	Yes = <b>2</b> No = <b>0</b>		
	Print the PLU number and descriptor on the receipt?	Yes = <b>4</b> No = <b>0</b>		
<b>25</b>	Print when polling reports?	Yes = <b>0</b> No = <b>1</b>		
	Print PLU# on PLU report?	Yes = <b>2</b> No = <b>0</b>		
	Grand total is:	Net sale = <b>4</b> Gross sale = <b>0</b>		
<b>26</b>	Adjustable Cut Position (Default <b>40</b> )	(0-70)		
<b>27</b>	Send order to the kitchen printer when the <b>SUBTL</b> key is pressed?	Yes = <b>1</b> No = <b>0</b>		
	Print date on hard check?	Yes = <b>2</b> No = <b>0</b>		
<b>28</b>	Print pre graphic logo on receipt?	Yes = <b>1</b> No = <b>0</b>		
	Print post graphic logo on receipt?	Yes = <b>2</b> No = <b>0</b>		
<b>29</b>	Print pre graphic logo on guest check?	Yes = <b>1</b> No = <b>0</b>		
	Print post-graphic logo on guest check?	Yes = <b>2</b> No = <b>0</b>		

<b>30</b>	Not Used		0		
<b>31</b>	Number of pre-feeding lines on receipt.		<b>0-5</b>		
<b>32</b>	Number of post-feeding lines on receipt.		<b>0-5</b>		
<b>33</b>	Print in high density?		Yes = 1 No = <b>0</b>		
	Journal is off?		Yes = 2 No = <b>0</b>		
	Journal is small?		Yes = 4 No = <b>0</b>		
<b>34</b>	Print EJ from:	Oldest	1		
		Newest	<b>0</b>		

## Print Options - Reference Information

#	Option	Description
1	Print media totals on clerk report	Select <b>Yes</b> to print media totals for each clerk, thus allowing clerk cash drawer accountability.
	Print tax symbol	Select <b>No</b> to remove the tax symbol (i.e."T1") from the print and display.
4	Print PLU sale item number?	If <b>Yes</b> , each receipt will print the total number of PLU items sold in the transaction.
5	Print % of sales on PLU report?	The register can calculate the percentage of sales represented by each PLU. Select <b>Yes</b> if you wish to print this percentage on the PLU report.
8	Home currency symbol	Users outside of the USA can designate a different currency symbol. To select a different symbol, type descriptors on the alpha keyboard overlay or enter three digit alpha character codes. To enter a descriptor by three digit alpha character codes you must select <b>No</b> in system option #31 (See "System Option Programming" on page 138).
9	Print receipt when sign on/off?	Select <b>No</b> if you do not wish to print a receipt when signing on or off a clerk.
11	Print subtotal without tax on the receipt?	If you hand-write invoices or credit card slips, you may find it useful to print the merchandise subtotal. Select <b>Yes</b> if you wish to print the subtotal without tax on the receipt.
	Tax amount on receipt is: Combine or Itemize	Select <b>"2"</b> if you are calculating and reporting more than one sales tax rate separately and you wish to print just the total of multiple taxes rather than itemize each tax on the receipt.
13	Print a breakdown of the VAT eligible sale?	If <b>Yes</b> , a breakdown of the VAT eligible sale will print the net amount and the VAT amount.

#	Option	Description
15 16 17 18	Currency symbol: conv.#1 conv.#2 conv.#3 conv.#4	If you are using the currency conversion feature, you can select the appropriate symbol for each foreign currency you are accepting. To select a different symbol, type descriptors on the alpha keyboard overlay or enter three digit alpha character codes. To enter a descriptor by three digit alpha character codes you must select <b>No</b> in system option #31 (See "System Option Programming" on page 138).
20	Combine like items on the kitchen printer?	If two of the same items are registered in the same transaction, you can choose the format on the kitchen requisition. For example, if <b>Yes</b> , "2 HAMBURGERS; if <b>N</b> , "1 HAMBURGER" and "1 HAMBURGER".
	Combine like items on check track?	Consolidation of like items can be selected for soft guest check printing. For example, if three rounds of drinks are served, the check will print "3 TAP BEER" rather than "1 TAP BEER" three times.
23	Print average items per customer on the Financial report?  Print average sales per customer on the Financial report?	Choose whether to print the average items per customer (PLU sales counter/Net sales counter) or the average sales per customer (Net Sales/Net Sales counter).
24	Priority print by group on the kitchen printer?	If <b>Yes</b> , the order in which items appear on a kitchen requisition is determined by the group to which the item is assigned, i.e. items reported to group 1 will print before items reported to group 2.



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# Function Key Programming

Three programs are used to program function keys:

- *Program 70* - is used to set individual options for each function key
- *Program 80* - is used to program an 18-character alphanumeric descriptor. In the case of the **#/No Sale** key, provision is made to program a separate descriptor for the # and No Sale functions.
- *Program 90* - is used to set a high amount limit (HALO). In the case of percentage keys (%1-%5) the percentage rate or amount is programmed; In the case of currency conversion keys, the conversion rate is programmed.

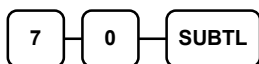
In this chapter you will find:

- General instructions for programs 70, 80 and 90.
- Specific Program 70 option programming instructions for each function key.

## Program 70 - Function Key Options

Use Program 70 to set options for function keys. Because of the differences inherent in function keys, individual options will be different. See the specific instructions for each key in this chapter to find the options for each key.

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **7 0**, press the **SUBTL** key.



3. Enter the values for the option digit or digits. Depending on the function key you are programming, you may enter up to six digits **N1** through **N6**. Determine the values for **N1** through **N6** by referring to the specific function key information that follows. (**You do not need to enter preceding zeros.** For example, if the function key offers six digits, **N1** through **N6** and you are only selecting a value for **N6**, just enter the value for **N6**.) Press the function key you wish to program.



4. To program additional function keys, repeat from step 3, or press the **CASH** key to finalize the program.

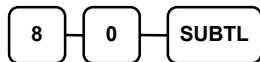


## Program 80 - Function Key Descriptor

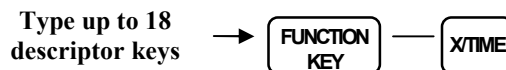
Program descriptors by typing descriptors on the alpha keyboard overlay or by entering three digit alpha character codes. To enter descriptors by three digit alpha character codes you must set system option #31 (See "System Option Programming" on page 138).

**Note:** You can program descriptors up to 18 characters, however only the first 10 will appear on the display.

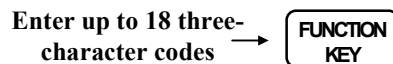
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **8 0**, press the **SUBTL** key.



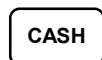
3. If you are programming using an alpha keyboard overlay, type up to 18 descriptors on the overlay, press the **X/TIME** key and then press the function key you are programming. (Note: As you are entering descriptors only the last 16 descriptors will display.)



If you are programming using descriptor codes, enter up to 18 three-character codes and press the function key you are programming key. (See "Descriptor Code Chart" on page 134.)



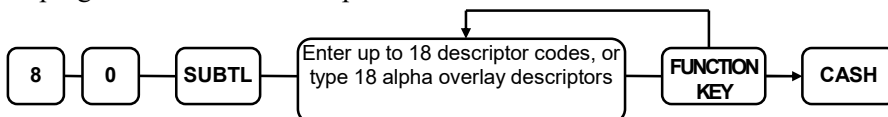
4. To program additional function keys, repeat from step 3, or press the **CASH** key to finalize the program.



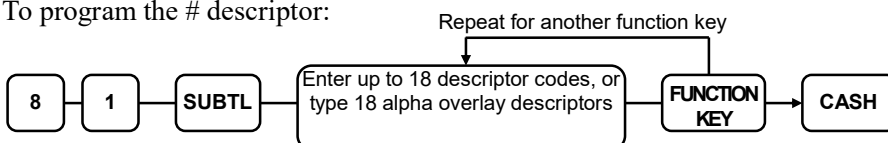
### Descriptor Programs for the #/No Sale Key - Programs 80 & 81

Since two distinct functions, # entry and no sale, reside on the same key, different programs are used to program each descriptor.

To program the no sale descriptor: Repeat for another function key



To program the # descriptor:



## Program 90 - Function Key HALO

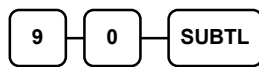
Use Program 90 to program a high amount lock out (HALO) for a function key. Only specific keys require this program. For example, you can set a HALO for the **CASH**, **CHECK** or **CHARGE** keys. Refer to the specific function key programming information in this chapter to determine when the HALO option is available.

---

**Note:** An 8 digit HALO has a maximum entry of \$500,000.00.

---

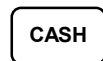
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **9 0**, press the **SUBTL** key.



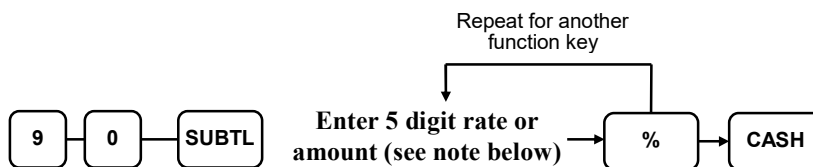
3. Enter a HALO of up to eight digits, (or "0" for no HALO). Press the function key on the keyboard you wish to program.



4. To program additional function keys, repeat from step 2, or press the **CASH** key to finalize the program.



### Program 90 Instructions for %1-%5 Keys



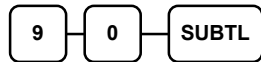

---

**Note:** If key is amount, enter 5 digit HALO, or 0 for no HALO. If key is percentage enter the percentage in a five-digit format, without the decimal (XX.XXX). For example: for 10%, enter 10000; for 5.55%, enter 05550; for 99.999%, enter 99999.

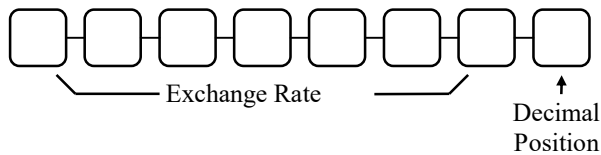
---

## Instructions for Currency Conversion Rate - Program 90

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **9 0**, press the **SUBTL** key.



3. Enter the exchange rate of up to 7 digits (do not enter the decimal point), and then enter a number from 0 to 7 to indicate the decimal position. See "Currency Exchange Rate Programming Examples" below.



4. Press the function key on the keyboard you wish to program.



5. To program additional function keys, repeat from step 2, or press the **CASH** key to finalize the program.



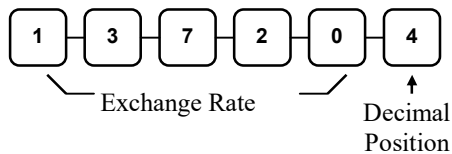
### Currency Exchange Rate Programming Examples

---

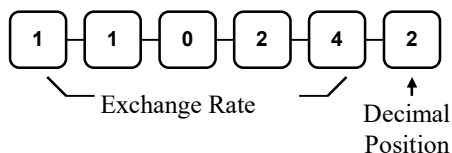
**Note:** Foreign currency exchange rates may be stated as "foreign currency in dollars", or "dollars in foreign currency". Use the rate stated in "dollars in foreign currency" when you are programming this section.

---

The US dollar (home currency) is worth 1.3720 Canadian dollars (foreign currency).



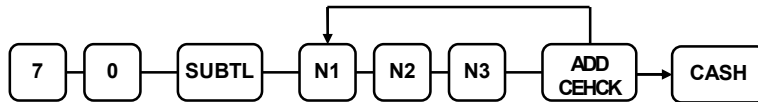
The US dollar (home currency) is worth 110.24 Japanese Yen (foreign currency).



## ADD CHECK - Function Key Options

### Options - Program 70 (P-Mode)

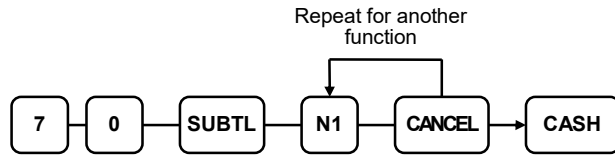
Repeat for another function



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Compulsory before tendering?	Yes = 2 No = 0		
	Advance the consecutive # when this function is used?	Yes = 0 No = 4		
N2	Delete the pre/postamble when this function is used?	Yes = 0 No = 1		
	Exempt tax 1?	Yes = 2 No = 0		
	Exempt tax 2?	Yes = 4 No = 0		
N3	Exempt tax 3?	Yes = 1 No = 0		
	Exempt tax 4?	Yes = 2 No = 0		
	Validation is compulsory?	Yes = 4 No = 0		

## CANCEL - Function Key Options

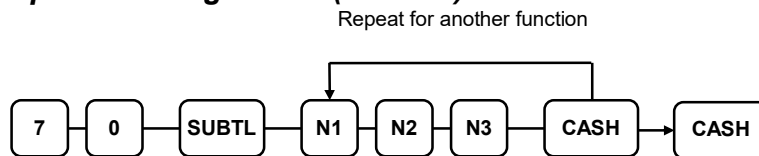
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		

## CASH - Function Key Options

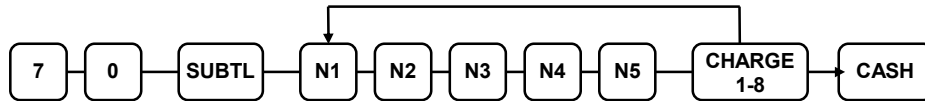
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Amount tender is compulsory?	Yes = 1 No = 0		
	Allow over tendering and under tendering in X control lock position only?	Yes = 2 No = 0		
	Disable under tendering?	Yes = 4 No = 0		
N2	Open cash drawer?	Yes = 0 No = 1		
	Exempt tax 1?	Yes = 2 No = 0		
	Exempt tax 2?	Yes = 4 No = 0		
N3	Exempt tax 3?	Yes = 1 No = 0		
	Exempt tax 4?	Yes = 2 No = 0		
	Validation is compulsory?	Yes = 4 No = 0		

## CHARGE 1-8 - Function Key Options

Repeat for another function

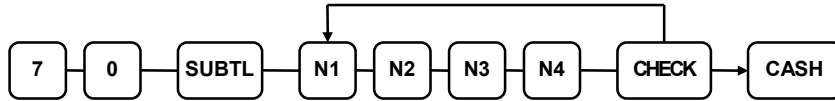


Address	OPTION	VALUE	=	SUM
N1	Amount tender is compulsory?	Yes = 1 No = 0		
	Allow over tendering and under tendering in X control lock position only?	Yes = 2 No = 0		
	Disable under tendering?	Yes = 4 No = 0		
N2	Open cash drawer?	Yes = 0 No = 1		
	Allow over tendering?	Yes = 2 No = 0		
	Non-add # entry compulsory?	Yes = 4 No = 0		
N3	Exempt tax 1?	Yes = 1 No = 0		
	Exempt tax 2?	Yes = 2 No = 0		
	Exempt tax 3?	Yes = 4 No = 0		
N4	Exempt tax 4?	Yes = 1 No = 0		
	Validation compulsory?	Yes = 2 No = 0		
	Send to EFT	Yes = 4 No = 0		
N5	EFT Port	0-4		

## CHECK - Function Key Options

### Options - Program 70 (P-Mode)

Repeat for another function



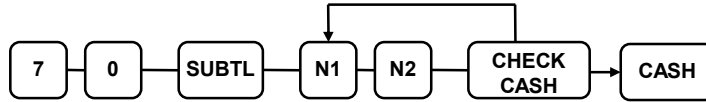
Address	OPTION	VALUE	=	SUM
<b>N1</b>	Amount tender is compulsory?	Yes = 1 No = 0		
	Allow over tendering and under tendering in X control lock position only?	Yes = 2 No = 0		
	Disable under tendering?	Yes = 4 No = 0		
<b>N2</b>	Open cash drawer?	Yes = 0 No = 1		
	Exempt tax 1?	Yes = 2 No = 0		
	Exempt tax 2?	Yes = 4 No = 0		
<b>N3</b>	Exempt tax 3?	Yes = 1 No = 0		
	Exempt tax 4?	Yes = 2 No = 0		
<b>N4</b>	Check endorsement compulsory?	Yes = 1 No = 0		
	Validation is compulsory?	Yes = 2 No = 0		



## CHECK CASHING - Function Key Options

### Options - Program 70 (P-Mode)

Repeat for another function

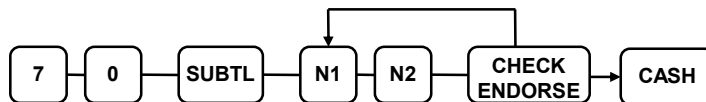


Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		
	Validation is compulsory?	Yes = 4 No = 0		
N2	Check Endorsement is compulsory?	Yes = 1 No = 0		

## CHECK ENDORSEMENT - Function Key Options

### Options - Program 70 (P-Mode)

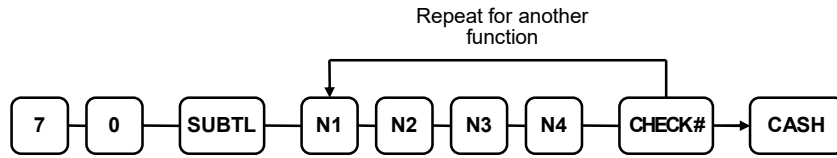
Repeat for another function



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Print the amount of the check and endorsement message?	Yes = 2 No = 0		
	Print date?	Yes = 4 No = 0		
N2	Print time?	Yes = 1 No = 0		
	Print clerk?	Yes = 2 No = 0		
	Print consecutive number?	Yes = 4 No = 0		

## CHECK # - Function Key Options

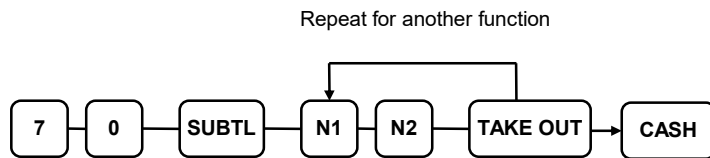
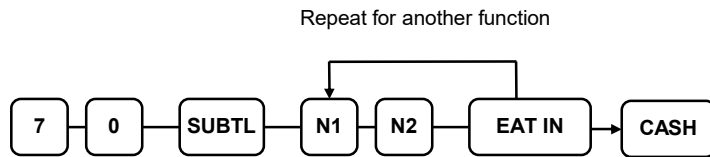
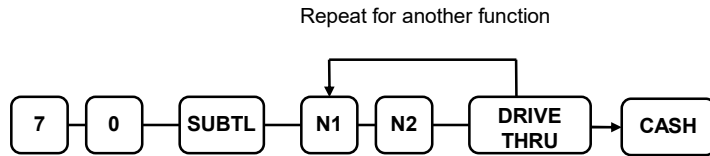
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
<b>N1</b>	Key is inactive?	Yes = 1 No = 0		
	Before registering, begin a tracking number?	Yes = 2 No = 0		
	Opening clerk has exclusive access?	Yes = 4 No = 0		
<b>N2</b>	Check track # and balance will print on receipt?	Yes = 0 No = 1		
	Check track # and balance will print on remote?	Yes = 0 No = 2		
	Allow only one check per table?	Yes = 4 No = 0		
<b>N3</b>	Check# is automatically assigned by register?	Yes = 1 No = 0		
	PBAL key is used Drive thru recall key?	Yes = 2 No = 0		
<b>N4</b>	Length of Check (0-9)	0-9		

## DRIVE THRU / EAT IN / TAKE OUT - Function Key Options

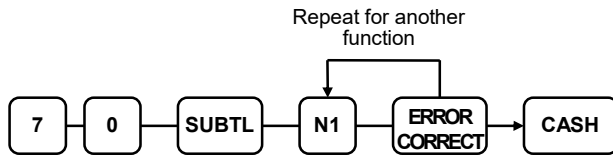
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Exempt tax 1?	Yes = 1 No = 0		
	Exempt tax 2?	Yes = 2 No = 0		
	Exempt tax 3?	Yes = 4 No = 0		
N2	Exempt tax 4?	Yes = 1 No = 0		
	Validation is compulsory?	Yes = 2 No = 0		

## ERROR CORRECT - Function Key Options

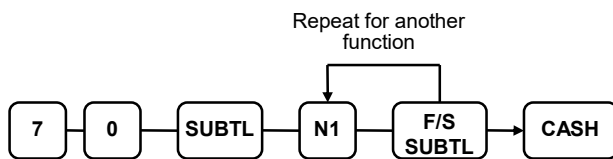
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		
	Validation is compulsory?	Yes = 4 No = 0		

## F/S Subtotal - Function Key Options

### Options - Program 70 (P-Mode)

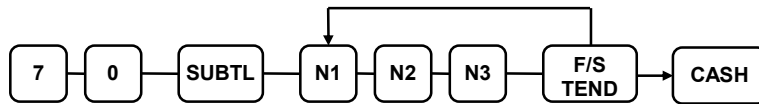


Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		

## F/S TEND - Function Key Options

### Options - Program 70 (P-Mode)

Repeat for another function

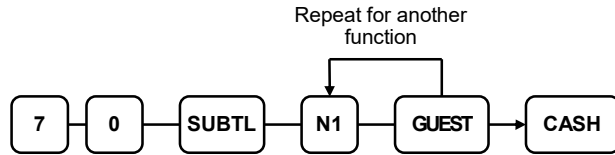


Address	OPTION	VALUE	=	SUM
N1	Exempt tax 1?	Yes = 1 No = 0		
	Exempt tax 2?	Yes = 2 No = 0		
	Exempt tax 3?	Yes = 4 No = 0		
N2	Exempt tax 4?	Yes = 1 No = 0		
	The tender is allowed in any amount?	Yes = 2 No = 0		
N3	Open cash drawer?	Yes = 0 No = 1		
	Validation is compulsory?	Yes = 2 No = 0		
	Allow over-tender? **	Yes = 4 No = 0		

\*\* The recommended setting for this flag is "No". Since all food stamp payment are made by EBT, there is no situation where an over-tender would be allowed.

## GUEST - Function Key Options

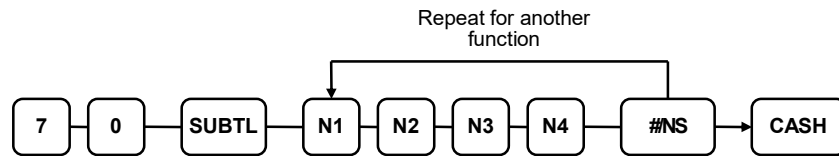
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Guest count entry compulsory when you use guest check operation?	Yes = 1 No = 0		
	Before registering any transaction, enter a guest count?	Yes = 2 No = 0		
	Print Guest # at the kitchen printer?	Yes = 4 No = 0		

## #/NS - Function Key Options

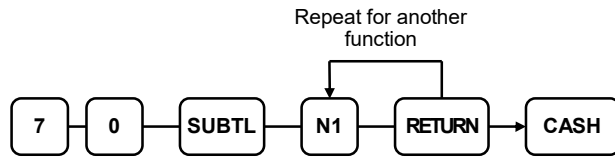
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
<b>N1</b>	No Sale is inactive?	Yes = 1 No = 0		
	No Sale active in X control lock position only?	Yes = 2 No = 0		
	No Sale inactive after non-add # entry?	Yes = 4 No = 0		
<b>N2</b>	Enforce non-add # entry at start of sale?	Yes = 1 No = 0		
	Print when a NO SALE is performed?	Yes = 0 No = 2		
	Non-add # entries are prohibited?	Yes = 4 No = 0		
<b>N3</b>	Compulsory non-add entry must match number of digits set in the MAX DIGIT flag below?	Yes = 1 No = 0		
	Print non-add on guest check?	Yes = 2 No = 0		
<b>N4</b>	Enter maximum number of digits for non-add number entry. Zero (0) means no limit.	0-8		

## MDSE RETURN - Function Key Options

### Options - Program 70 (P-Mode)



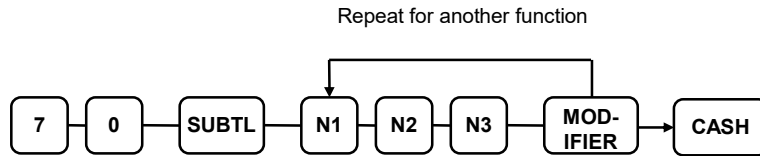
Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		
	Validation is compulsory?	Yes = 4 No = 0		



## MODIFIER 1-5 - Function Key Options

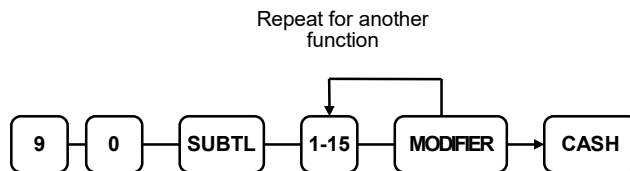
**Note:** See example on the following page.

### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Key is active in X control lock position only?	Yes = 1 No = 0		
	Affect PLU number? (If No, only modifier descriptor is added.)	Yes = 2 No = 0		
N2	Print modifier descriptor on the guest check?	Yes = 1 No = 0		
	Print modifier descriptor on the receipt?	Yes = 2 No = 0		
N3	Value of affected digit (0-9)	0-9		

### To set Affected Digit (1-15) of PLU#:



### Modifier Key Programming Example

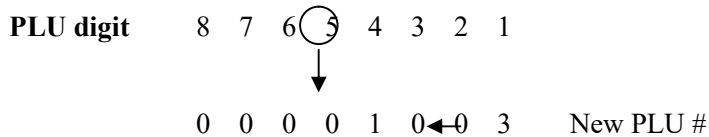
Selling soft drinks in different sizes is an excellent modifier application. For example, a restaurant sells Coke, Sprite and Root Beer in 3-sizes: small, medium & large.

If the PLU number assignment is:

- PLU #1= **Coke**
- PLU #2= **Sprite**
- PLU #3= **Root Beer**

You may choose to modify the 4<sup>th</sup> digit of the PLU number with the digit 1 for small, 2 for medium and 3 for large. (Always count right-to-left to determine the PLU digit#.)

When the 4<sup>th</sup> digit is modified to a value of 1, and the Small modifier key is pressed before the Root Beer key, the registration of PLU #1003 results.



To complete the application, set modifier programming options as shown:

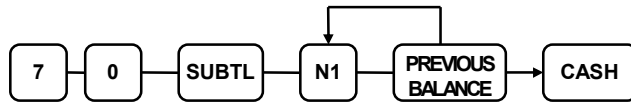
Modifier Name	Affected Digit (Program 90)	Value of Affected Digit (Program 70, option N3)
Small	4	1
Medium	4	2
Large	4	3

The following PLUs will be programmed:

PLU Number	Item
1001	Small Coke
1002	Small Sprite
1003	Small Root Beer
2001	Medium Coke
2002	Medium Sprite
2003	Medium Root Beer
3001	Large Coke
3002	Large Sprite
3003	Large Root Beer

## PBAL - Function Key Options

### Options - Program 70 (P-Mode)

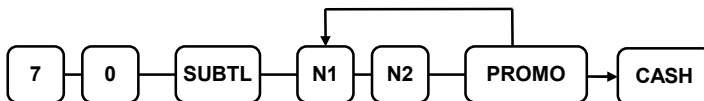


Address	OPTION	VALUE	=	SUM
1	Previous balance may be entered at any time?	Yes = 1 No = 0		
	Previous balance required at the start of the sale?	Yes = 2 No = 0		

## PROMO - Function Key Options

### Options - Program 70 (P-Mode)

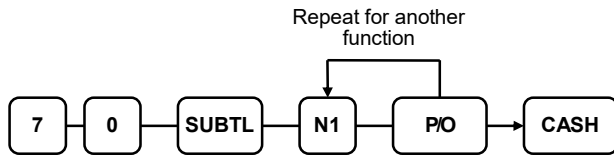
Repeat for another function



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		
	Exempt tax 1?	Yes = 4 No = 0		
N2	Exempt tax 2?	Yes = 1 No = 0		
	Exempt tax 3?	Yes = 2 No = 0		
	Exempt tax 4?	Yes = 4 No = 0		

## PAID OUT 1-3 - Function Key Options

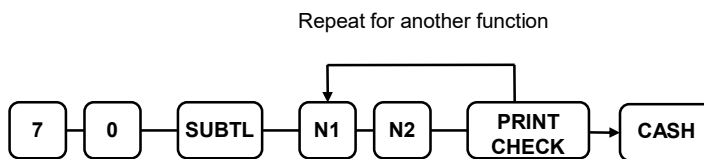
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		
	Validation is compulsory?	Yes = 4 No = 0		

## PRINT CHECK - Function Key Options

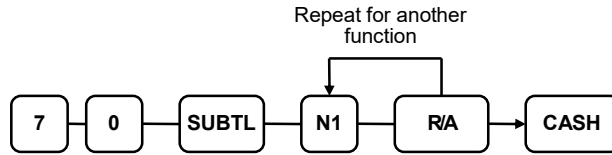
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Enter port. (Zero if the check will print on the receipt printer)	0-4		
N2	Automatically service the check?	Yes = 1 No = 0		
	Print the number of times the check has been printed on the on the guest check	Yes = 0 No = 2		

## RECD ON ACCT 1-3 - Function Key Options

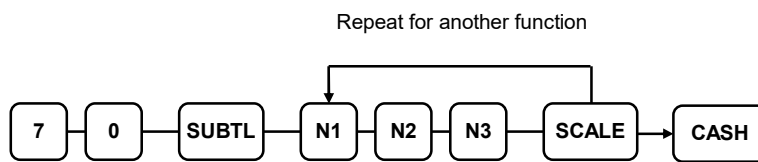
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		
	Validation is compulsory?	Yes = 4 No = 0		

## SCALE - Function Key Options

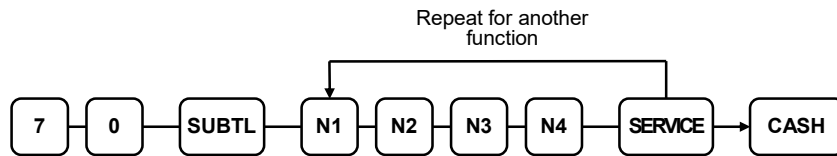
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		
	Allow manual entry of weight?	Yes = 4 No = 0		
N2	Subtract tare weight on the scale entry?	Yes = 1 No = 0		
	Not Used	0		
	Scaleable items can be open price or scaleable entry.	Yes = 4 No = 0		
N3	Weight symbol for manual entry is:	Lb = 0 Kg = 1 Oz = 2		

## SERVICE - Function Key Options

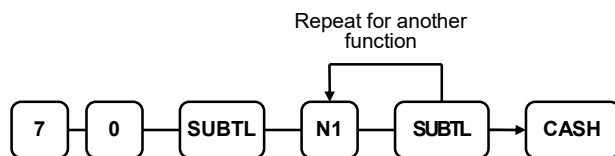
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Compulsory non-add number before this key is used?	Yes = 1 No = 0		
	Print on receipt?	Yes = 0 No = 2		
	Allow negative balance in X control lock position only?	Yes = 4 No = 0		
N2	Calculate tax 1?	Yes = 0 No = 1		
	Calculate tax 2?	Yes = 0 No = 2		
	Calculate tax 3?	Yes = 0 No = 4		
N3	Calculate tax 4?	Yes = 0 No = 1		
	Validation is compulsory?	Yes = 2 No = 0		
N4	Enter the port number if you are using a hard check system.	0-4		

## SUBTOTAL - Function Key Options

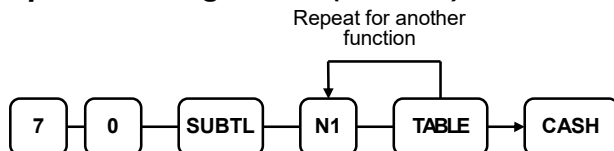
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		

## TABLE - Function Key Options

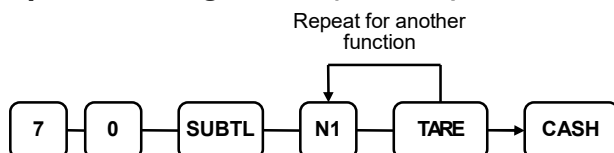
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Table number entry compulsory before opening a new check?	Yes = 1 No = 0		
	Table number entry compulsory for all sales?	Yes = 2 No = 0		
	Print table# at the remote printer?	Yes = 4 No = 0		

## TARE - Function Key Options

### Options - Program 70 (P-Mode)

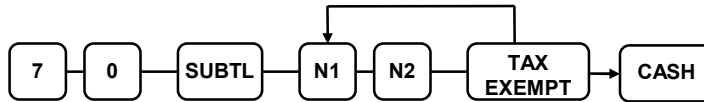


Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		
	Using number 5 to manually enter a tare weight?	Yes = 4 No = 0		

## TAX EXEMPT - Function Key Options

### Options - Program 70 (P-Mode)

Repeat for another function

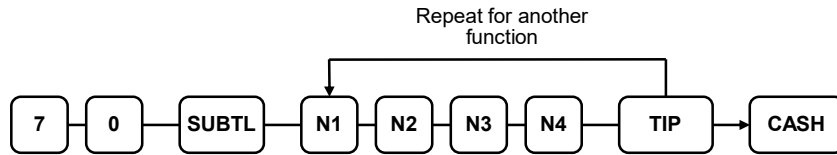


Address	OPTION	VALUE	=	SUM
<b>N1</b>	Exempt tax 1?	Yes = 1 No = 0		
	Exempt tax 2?	Yes = 2 No = 0		
	Exempt tax 3?	Yes = 4 No = 0		
<b>N2</b>	Exempt tax 4?	Yes = 1 No = 0		
	Compulsory non-add number before this key is used?	Yes = 2 No = 0		
	Validation is compulsory?	Yes = 4 No = 0		



## TIP - Function Key Options

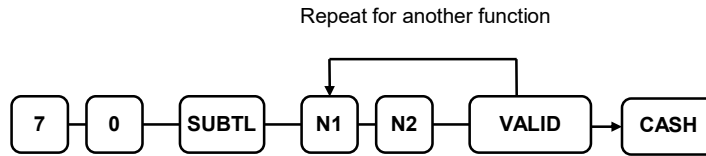
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM	
N1	Tip is:	Percentage =	1		
		Amount =	0		
N2	Key is inactive?	Yes = 1 No = 0			
	Key is active in X control lock position only?	Yes = 2 No = 0			
	Add tax rate 1?	Yes = 4 No = 0			
N3	Add tax rate 2?	Yes = 1 No = 0			
	Add tax rate 3?	Yes = 2 No = 0			
	Add tax rate 4?	Yes = 4 No = 0			
N4	Add the tip total to the NET and GROSS sales total?	Yes = 1 No = 0			

## VALIDATE - Function Key Options

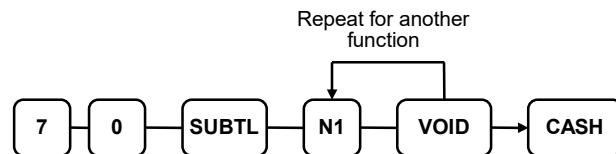
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Enter output communication port. Enter Zero if validation is not used.	0-4		
N2	This function is disabled?	Yes = 1 No = 0		
	Allow multiple validations?	Yes = 2 No = 0		

## VOID - Function Key Options

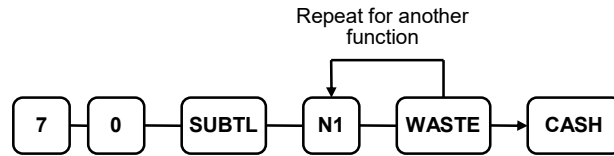
### Options - Program 70 (P-Mode)



Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		

## WASTE - Function Key Options

### Options - Program 70 (P-Mode)



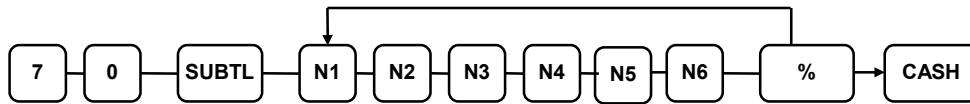
Address	OPTION	VALUE	=	SUM
N1	Key is inactive?	Yes = 1 No = 0		
	Key is active in X control lock position only?	Yes = 2 No = 0		
	Validation is compulsory?	Yes = 4 No = 0		

## %1-%5 Function Key Options

### Options - Program 70 (P-Mode)

Note: See "Program 90 Instructions for %1-%5 Keys" on page 155 to set the value for the percentage or amount.

Repeat for another function



Address	OPTION	VALUE	=	SUM	
N1	Apply an:	Amount =	1		
		Percentage =	0		
	Key is inactive?		Yes = 2 No = 0		
	% Key is active in X control lock position only?		Yes = 4 No = 0		
N2	% Key is:	Open =	1		
		Preset =	0		
	% Key is:	Sale =	2		
		Item =	0		
	Allow % key override preset?		Yes = 4 No = 0		
N3	% Key is:	Positive =	1		
		Negative =	0		
	%/Amount taxable tax 1?		Yes = 2 No = 0		
N4	% / Amount taxable tax 2?		Yes = 1 No = 0		
	% / Amount taxable tax 3?		Yes = 2 No = 0		
	% / Amount taxable tax 4?		Yes = 4 No = 0		
N5	Reduce (or increase) the food stamp subtotal by % entry?		Yes = 1 No = 0		
	Allow only one time subtotal entry?		Yes = 2 No = 0		
	Allow multiple amount discounts (coupons) without pressing subtotal?		Yes = 4 No = 0		
N6	Allow % key preset override active in X control lock position only?		Yes = 1 No = 0		
	Validation is compulsory?		Yes = 2 No = 0		

---

## Mix and Match Discount Programming

Retailers often offer discounts when multiples of different items are purchased. For example, the offer: “save \$5 on any three bottles of wine” can be handled by a mix and match discount. The ER-900 can accommodate up to 99 different mix and match discounts.

Tables have the following programming options that are set through separate programs:

- Program 600 – Trip Level Programming – This program sets the number of items that must be purchased to receive the discount
- Program 601 – Price Programming – This program sets the amount of the discount.
- Program 610 – Mix & Match Descriptor – This program allows you to set a unique, up to 18-character, descriptor for each Mix & Match discount.

You also must link eligible items to the appropriate table. See “Program 450 – PLU Mix and Match Programming” on page 137 to identify the mix and match table for the eligible PLU.

## Program 600 – Trip Level Programming

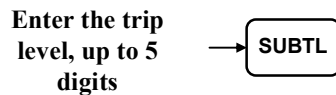
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **6 0 0**, press the **SUBTL** key.



3. Enter the number (**1-99**) of the mix and match table you wish to program; press the **X/TIME** key.



4. Enter a level of up to 5 digits (the Maximum Level you can enter is 50000) and press the **SUBTL** key.

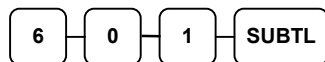


5. Repeat from step 3 for each table you wish to program. Press the **CASH** key to finalize the program.



## Program 601 – Price Programming

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **6 0 1**, press the **SUBTL** key.



3. Enter the number (**1-99**) of the mix and match table you wish to program; press the **X/TIME** key.



4. Enter a price (up to 7 digits) and press the **SUBTL** key.



5. Repeat from step 3 for each table you wish to program. Press the **CASH** key to finalize the program.



## Program 610 – Mix & Match Descriptor Programming

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Program descriptors by typing descriptors on the alpha keyboard overlay or by entering three digit alpha character codes. To enter descriptors by three digit alpha character codes you must set system option #31 (See “System Option Programming” on page 138).

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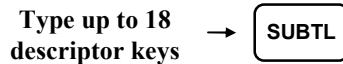
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **6 1 0**, press the **SUBTL** key.



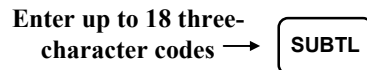
3. Enter the number (**1-99**) of the M&M table you wish to program; press the **X/TIME** key.



4. If you are programming using an alpha keyboard overlay, type up to 18 descriptors on the overlay and press the **SUBTL** key. (Note: As you are entering descriptors only the last 16 descriptors will display.)



If you are programming using descriptor codes, enter up to 18 three-character codes and press the **SUBTL** key.



5. Press the **CASH** key to finalize the program.



---

## Clerk Programming

Clerks (which may be used as cashiers), have the following programming options. These options are set through separate programs:

- *Program 800 - Secret Code programming* determines the code that is used for clerk sign on if a code entry sign on method is selected in system option #2 (See "System Option Programming" on page 138.)
- *Program 801* - If a second cash drawer is installed, *Drawer Assignment* determines which cash drawer will be opened for each.
- *Program 810 - Clerk Descriptor Programming* allows you to set a unique, up to 18 character, descriptor for each clerk

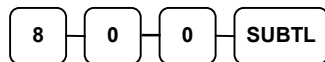
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**Before attempting any programming, all clerks must first be signed off in REG mode.**

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### Program 800 - Secret Code Programming

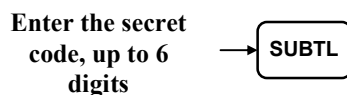
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **8 0 0**, press the **SUBTL** key.



3. Enter the number (**1-99**) of the clerk you wish to program; press the **X/TIME** key.



4. Enter a secret code (up to 6 digits); press the **SUBTL** key.



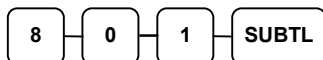
5. Repeat from step 3 for each clerk you wish to program. Press the **CASH** key to finalize the program.



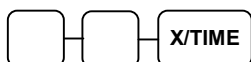


## Program 801 - Drawer Assignment

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **8 0 1**, press the **SUBTL** key.

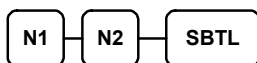


3. Enter the number (**1-99**) of the clerk you wish to program; press the **X/TIME** key.

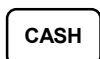


4. Refer to the table below and enter a 2-digit option code. Press the **SUBTL** key.

Address	OPTION	VALUE	=
<b>N1</b>	Assign to drawer 1:	1	
	Assign to drawer 2:	2	
	No Drawer:	0	
<b>N2</b>	Train Clerk	Yes = 1 No = 0	



5. Repeat from step 3 for each clerk you wish to program. Press the **CASH** key to finalize the program.



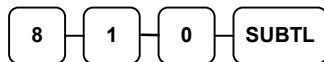
## Program 810 - Clerk Descriptor Programming

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Program descriptors by typing descriptors on the alpha keyboard overlay or by entering three digit alpha character codes. To enter descriptors by three digit alpha character codes you must set system option #31 (See “System Option Programming” on page 138).

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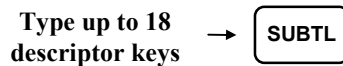
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **8 1 0**, press the **SUBTL** key.



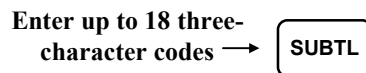
3. Enter the number (**1-99**) of the clerk you wish to program; press the **X/TIME** key.



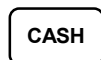
4. If you are programming using an alpha keyboard overlay, type up to 18 descriptors on the overlay and press the **SUBTL** key. (Note: As you are entering descriptors only the last 16 descriptors will display.)



If you are programming using descriptor codes, enter up to 18 three-character codes and press the **SUBTL** key.



5. Press the **CASH** key to finalize the program.



## Group Programming

99 Group totals are available to accumulate totals of individual PLUs that are assigned to each group. Each PLU can be assigned to one, two or three different groups. (See "Program 150 - PLU Group Assignment" on page 128 to program PLU groups for each PLU.)

- Use program 900 to assign a group status, i.e. a group can be set to *not add* to the total of all groups, or a group can be used to designate like items for kitchen printer assignment.
- Use program 910 to assign a unique descriptor for each group, so that the group may be easily understood on the group report.

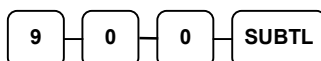
---

**Program descriptors by typing descriptors on the alpha keyboard overlay or by entering three digit alpha character codes.**

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### **Programming Group Status - Program 900**

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **9 0 0**, press the **SUBTL** key.

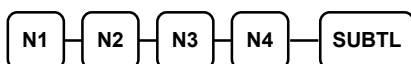


3. Enter the number (1-99) of the group you wish to program; press the **X/TIME** key.



4. Enter an option digit from the table below, press the **SUBTL** key.

Address	OPTION	VALUE	=	SUM
<b>N1</b>	Group total is added to the total of all groups on the Group report?	Yes = 0 No = 1		
	Send to kitchen printer?	Yes = 2 No = 0		
<b>N2</b>	No Choice	0		
	KP PORT# : R (receipt requisition)	1		
	KP PORT#: 1	2		
	KP PORT#: 2	4		
<b>N3</b>	KP PORT#: 3	1		
	KP PORT#: 4	2		
<b>N4</b>	Print RED on KP?	Yes = 1 No = 0		

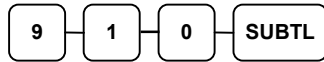


5. To program additional groups, repeat from step 3, or press the **CASH** key to finalize the program.

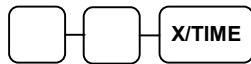


## Programming Group Descriptors

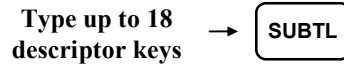
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **9 1 0**, press the **SUBTL** key.



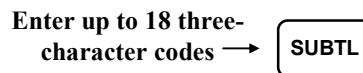
3. Enter the number (**1-99**) of the group you wish to program; press the **X/TIME** key.



4. If you are programming using an alpha keyboard overlay, type up to 18 descriptors on the overlay and press the **SUBTL** key. (Note: As you are entering descriptors only the last 16 descriptors will display.)



If you are programming using descriptor codes, enter up to 18 three-character codes and press the **SUBTL** key.



5. To program additional groups, repeat from step 3, or press the **CASH** key to finalize the program.



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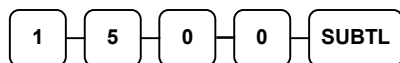
## Miscellaneous Programming

### Program 1500 - Macro Key Sequence Programming

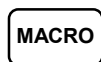
Macros are special function keys that are used to execute a sequence of key depressions. For example, a macro might be used to execute a string of reports or to automatically tender a preset amount. Up to ten different macros may be placed on the keyboard. (See "Function Key Assignment Programming" on page 103 to place macros on the keyboard.)

#### To Program a Macro

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 5 0 0**, press the **SUBTL** key.



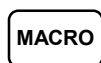
3. Press the **Macro** key that you wish to program.



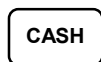
4. You must set the key lock to the position where you wish the macro to set the register (**REG, X** or **Z**.) For example, if you wish the macro to set the key lock to **X** to run a report, turn the key lock to **X**. When used in the **REG** position, the macro will set the register to **X** and run the report.
5. Press up to 50 keystrokes that you wish the macro to execute.

Type up to 50  
keystrokes

6. Return the key lock to the **PGM** position and press the macro key to finalize.



7. Repeat from step 3 to program additional macros. Press the **CASH** key to finalize the program.



#### To Remove a Macro

If you wish to change a macro sequence change the function key assignment of the key to 'Inactive', and then reassign the macro function and reprogram the keystrokes as shown above. (See "Function Key Assignment Programming" on page 103.)

## Program 700 – Logo/Endorsement Message Programming

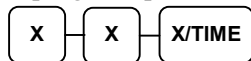
### *Programming the Receipt/Check Endorsement Message*

A preamble message of up to six lines can be printed at the top of each receipt; a postamble message of up to six lines can be printed at the bottom of each receipt, and an endorsement message of up to ten lines can be printed when a check is endorsed on an optional slip printer. Each line can consist of up to 32 characters.

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **7 0 0**, press the **SUBTL** key.

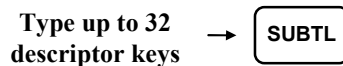


3. Refer to the chart below and enter the number that represents the line you wish to program; press the **X/TIME** key.

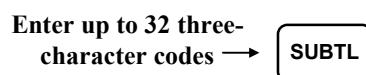


X	Message Line	X	Message Line
1	1 <sup>st</sup> line of Preamble	12	6 <sup>th</sup> line of Postamble
2	2 <sup>nd</sup> line of Preamble	13	1 <sup>st</sup> line of Endorsement
3	3 <sup>rd</sup> line of Preamble	14	2 <sup>nd</sup> line of Endorsement
4	4 <sup>th</sup> line of Preamble	15	3 <sup>rd</sup> line of Endorsement
5	5 <sup>th</sup> line of Preamble	16	4 <sup>th</sup> line of Endorsement
6	6 <sup>th</sup> line of Preamble	17	5 <sup>th</sup> line of Endorsement
7	1 <sup>st</sup> line of Postamble	18	6 <sup>th</sup> line of Endorsement
8	2 <sup>nd</sup> line of Postamble	19	7 <sup>th</sup> line of Endorsement
9	3 <sup>rd</sup> line of Postamble	20	8 <sup>th</sup> line of Endorsement
10	4 <sup>th</sup> line of Postamble	21	9 <sup>th</sup> line of Endorsement
11	5 <sup>th</sup> line of Postamble	22	10 <sup>th</sup> line of Endorsement

4. If you are programming using an alpha keyboard overlay, type up to 32 descriptors on the overlay and press the **SUBTL** key. (Note: As you are entering descriptors only the last 16 descriptors will display.)



If you are programming using descriptor codes, enter up to 32 three-character codes and press the **SUBTL** key.



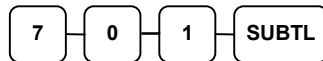
5. Press the **CASH** key to finalize the program.



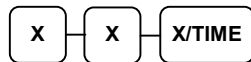
## Program 701 - Financial Report Descriptor Programming

The Financial Report selection allows you to reprogram the descriptors that appear with the Financial Report totals and counters. For example, the first total on the financial report "+PLU TTL" represents the total of all positive PLU entries. You might wish to re-label this total to say "FOOD SALES". You can reprogram any of the Financial Report totals listed here with any 18-character descriptor.

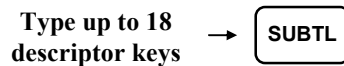
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **7 0 1**, press the **SUBTL** key.



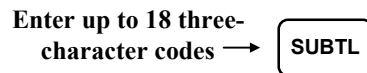
3. Refer to the chart on the next page and enter the number that represents the line you wish to program; press the **X/TIME** key.



4. If you are programming using an alpha keyboard overlay, type up to 18 descriptors on the overlay and press the **SUBTL** key. (Note: As you are entering descriptors only the last 16 descriptors will display.)



If you are programming using descriptor codes, enter up to 18 three-character codes and press the **SUBTL** key.



5. Press the **CASH** key to finalize the program.



<b>X</b>	<b>Message Line</b>	<b>X</b>	<b>Message Line</b>	<b>X</b>	<b>Message Line</b>
1	+PLU TTL	30	FD/S CREDIT	59	CHG1 SALES
2	-PLU TTL	31	RETURN	60	CHG2 SALES
3	ADJST TTL	32	ERROR CORR	61	CHG3 SALES
4	NONTAX	33	PREVIOUS VD	62	CHG4 SALES
5	TAX1 SALES	34	VOID MODE	63	CHG5 SALES
6	TAX2 SALES	35	CANCEL	64	CHG6 SALES
7	TAX3 SALES	36	GROSS SALES	65	CHG7 SALES
8	TAX4 SALES	37	CASH SALES	66	CHG8 SALES
9	TAX1	38	CHECK SALES	67	FOREIGN 1
10	TAX2	39	R/A 1	68	FOREIGN 2
11	TAX3	40	R/A 2	69	FOREIGN 3
12	TAX4	41	R/A 3	70	FOREIGN 4
13	XMPT1 SALES	42	P/O 1	71	DRWR TTL
14	XMPT2 SALES	43	P/O 2	72	PROMO
15	XMPT3 SALES	44	P/O 3	73	WASTE
16	XMPT4 SALES	45	HASH TTL	74	TIP
17	EATIN TTL	46	AUDACTION	75	TRAIN TTL
18	TAKEOUT TTL	47	NOSALE	76	BAL FORWARD
19	DRTHRU TTL	48	CASH-IN-D	77	GUESTS
20	% 1	49	CHECK-IN-D	78	P/BAL
21	% 2	50	FD/S-IN-D	79	CHECKS PAID
22	% 3	51	CHG1-IN-D	80	SERVICE
23	% 4	52	CHG2-IN-D	81	MIX&MATCH
24	% 5	53	CHG3-IN-D	82	PAYMENT TTL
25	NET SALE	54	CHG4-IN-D		
26	CREDIT TAX1	55	CHG5-IN-D		
27	CREDIT TAX2	56	CHG6-IN-D		
28	CREDIT TAX3	57	CHG7-IN-D		
29	CREDIT TAX4	58	CHG8-IN-D		



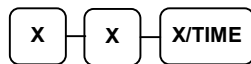
## Program 710 - Clerk Report Descriptor Programming

The Clerk Report selection allows you to reprogram the descriptors that appear with the Clerk Report totals and counters. For example, the first total on the clerk report "NET SALES" might be re-labeled to say "GROSS SALES". You can reprogram any of the Clerk Report totals listed here with any 18-character descriptor.

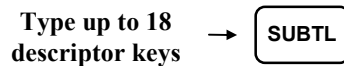
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **7 1 0**, press the **SUBTL** key.



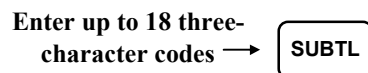
3. Refer to the chart on the next page and enter the number that represents the line you wish to program; press the **X/TIME** key.



4. If you are programming using an alpha keyboard overlay, type up to 18 descriptors on the overlay and press the **SUBTL** key. (Note: As you are entering descriptors only the last 16 descriptors will display.)



If you are programming using descriptor codes, enter up to 18 three-character codes and press the **SUBTL** key.



5. Press the **CASH** key to finalize the program.



<b>X</b>	<b>Message Line</b>	<b>X</b>	<b>Message Line</b>	<b>X</b>	<b>Message Line</b>
1	NET SALE	26	CREDIT TAX4	51	CHG6 SALES
2	NONTAX	27	FD/S CREDIT	52	CHG7 SALES
3	TAX1 SALES	28	RETURN	53	CHG8 SALES
4	TAX2 SALES	29	ERROR CORR	54	FOREIGN 1
5	TAX3 SALES	30	PREVIOUS VD	55	FOREIGN 2
6	TAX4 SALES	31	VOID MODE	56	FOREIGN 3
7	TAX1	32	CANCEL	57	FOREIGN 4
8	TAX2	33	GROSS SALES	58	DRWR TTL
9	TAX3	34	CASH SALES	59	PROMO
10	TAX4	35	CHECK SALES	60	WASTE
11	XMPT1 SALES	36	R/A 1	61	TIP
12	XMPT2 SALES	37	R/A 2	62	TRAIN TTL
13	XMPT3 SALES	38	R/A 3	63	BAL FORWARD
14	XMPT4 SALES	39	P/O 1	64	GUESTS
15	EATIN TTL	40	P/O 2	65	P/BAL
16	TAKEOUT TTL	41	P/O 3	66	CHECKS PAID
17	DRTHRU TTL	42	HASH TTL	67	SERVICE
18	% 1	43	CASH-IN-D	68	NOSALE
19	% 2	44	CHECK-IN-D	69	MIX&MATCH
20	% 3	45	FD/S-IN-D	70	PAYMENT
21	% 4	46	CHG1 SALES		
22	% 5	47	CHG2 SALES		
23	CREDIT TAX1	48	CHG3 SALES		
24	CREDIT TAX2	49	CHG4 SALES		
25	CREDIT TAX3	50	CHG5 SALES		

## Program 711 - Macro Name Programming

Up to ten function locations may be designated as Macro keys. You may wish to program a name for a macro. For example if a macro executes a series of commands to produce daily reports, you can program the descriptor “DAILY”, so the macro can easily be identified. Macro names can also be helpful when looking at keyboard layout information with the PC communication utility.

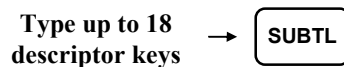
1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **7 1 1**, press the **SUBTL** key.



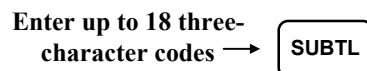
3. Enter the number of the Macro you wish to program (1-10); press the **X/TIME** key.



4. If you are programming using an alpha keyboard overlay, type up to 18 descriptors on the overlay and press the **SUBTL** key. (Note: As you are entering descriptors only the last 16 descriptors will display.)



If you are programming using descriptor codes, enter up to 18 three-character codes and press the X/TIME key. (See “Descriptor Code Chart” on page 134.)



5. Press the **CASH** key to finalize the program.



## Program 1000 - NLU Code Number Programming

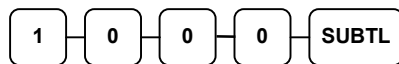
Keyboard PLUs are fixed keys on the keyboard (like traditional department keys) that access specific PLUs. In the default program each Keyboard PLU will look up the appropriate numeric PLU, beginning with PLU #1 for Keyboard PLU key #1 and continuing sequentially through the keyboard.

However, this numbering sequence may be impractical for some applications. For example, Keyboard PLU #1 may represent a can of *Diet Pepsi*. The merchant may wish to have the Keyboard PLU look up the UPC code number for *Diet Pepsi*, which is "120500". Using this program you can change the Number Look-Up (NLU) for the keyboard PLU to any 15-digit number you choose.

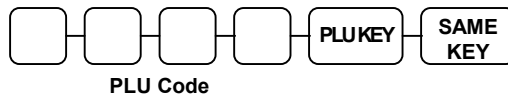
On the ER-920 and ER-940 default keyboard, there are 100 keyboard PLU keys. The ER-925 and ER-945 come equipped with 21 Keyboard PLUs and may be expanded to up to 63 Keyboard PLUs.

### Programming the NLU Code Number

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 0 0 0**, press the **SUBTL** key.



3. Enter the new PLU code number you wish to use (up to 15 digits), and press the keyboard PLU on the keyboard you wish to program. Press the same key again.



4. Repeat step #3 to program additional Keyboard PLU locations, or press **CASH** to finalize the program

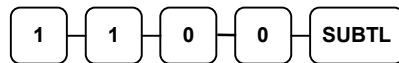


## Program 1100 - Cash-In-Drawer Limit Programming

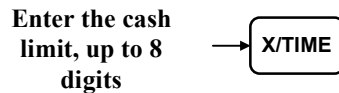
You can set a cash-in-drawer limit. When cash in drawer exceeds the limit a warning will display on the screen. You must press CLEAR to remove the warning and continue operations. The warning will continue to appear at the completion of every transaction with the limit exceeded, until you use the PAID OUT function to remove cash from the drawer.

### *Programming the Drawer Limit*

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 1 0 0**, press the **SUBTL** key.



3. Enter a cash-in-drawer limit (up to 8 digits or **0** for no limit); press the **X/TIME** key.



4. Press the **CASH** key to finalize the program.

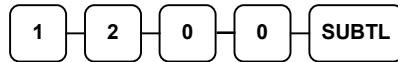


## Program 1200 - Check Change Limit Programming

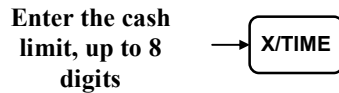
Use this program to set the maximum amount of cash that can be returned when a check is tendered for an amount greater than the amount of the sale. For example, if the check change limit is \$10.00 the maximum amount that can be tendered into the check key on a \$5.00 sale is \$15.00.

### *Programming the Check Change Limit*

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 2 0 0**, press the **SUBTL** key.



3. Enter a cash-in-drawer limit (up to 8 digits or **0** for no limit); press the **X/TIME** key.



4. Press the **CASH** key to finalize the program.

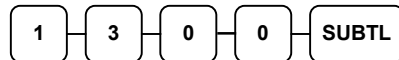


## Program 1300 - Date and Time Programming

Use this program to set the clock and calendar on your ER-900 Series register. The date changes automatically. After initial setting, time changing will probably be required only for beginning and ending daylight savings time.

### *Programming the Date and Time*

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 3 0 0**, press the **SUBTL** key.



3. Enter time in military standard time (based on 24 hours), must be four digits (i.e. 1300 hours = 1:00 PM); press the **X/TIME** key.



4. Enter the date in MM(month) DD(day) and YY(year) format. Press the **X/TIME** key:



5. Press the **CASH** key to finalize the program.

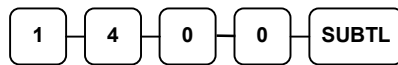


## Program 1400 - Scale Tare Weight Programming

A tare is the amount of weight representing the container, or package when items are sold by weight. You can pre-program five tare weights, representing the weight of different containers. When you place an item and a container on optional scale, you can enter the tare number to automatically subtract the pre-programmed tare weight.

If you choose to use tare #5 for manual tare weight entry, do not enter a weight for tare #5. (See Scale Operations on page 86.)

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 4 0 0**, press the **SUBTL** key.



3. Enter the number (**1-5**) of the tare you wish to program; press the **X/TIME** key.



4. Enter the weight of the tare (one digit preceding the decimal key, the decimal key, and then three digits after the decimal key). Press the **SUBTL** key.



5. To program additional tare weights, repeat from step 3, or press the **CASH** key to finalize the program.



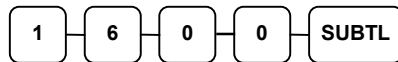


## Program 1600 - Machine Number Programming

The machine number is printed on the register receipt. Program a machine number so that any receipt or journal can be identified with the store or register where the transaction took place.

### *Programming the Machine Number*

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 6 0 0**, press the **SUBTL** key.



3. Enter a machine number (up to 5 digits); press the **X/TIME** key.



4. Press the **CASH** key to finalize the program.

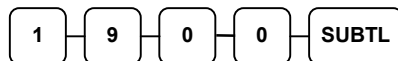


## Program 1900 – Starting Kitchen Printer Order Number

When using a kitchen printer or requisition receipt, you can program the starting order number that will appear on the requisition. When a Z1 financial report is taken, the requisition number will reset and begin again at the number set here.

### *Programming the Starting KP Order Number*

1. Turn the control lock to the **PGM** position.
2. To begin the program, enter **1 9 0 0**, press the **SUBTL** key.



3. Enter the starting number (up to 4 digits); press the **X/TIME** key.



4. Press the **CASH** key to finalize the program.



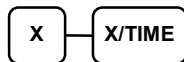
## Program Scans

Since much time and energy has been invested in the planning and programming of your *ER-900*, it is advisable to print a hard copy of the final program for future reference. This copy should be kept in a safe place. (You can also save your program electronically, on a SD card. Go to “Program Backup and Restore” on page 108 to use this method.)

1. Turn the control lock to the **PGM** position.
2. To print a program scan, enter **1 5**, press the **SUBTL** key.



3. Refer to the chart below and enter a digit to represent the segment of the program you wish to print; press the **X/TIME** key.



X	Program	X	Program
0	Group	9	Financial Report message
1	Tax	10	Clerk Report message
2	System option	11	Macro Name
3	Print option	12	Drawer Limit
4	Function keys	13	Check Change Limit
5	Clerk	14	Time & Date
6	Preamble message	15	Tare Weight
7	Postamble message	16	Machine Number
8	Endorsement message	17	Mix & Match

4. To read PLU program information, enter the number of the first PLU in a range of PLUs (up to 15 digits) that are to be scanned; press the **PLU** key. Enter the last number in the range (up to 15 digits); press the **PLU** key, or



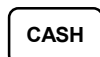
Press the first PLU keys that are to be scanned and Press the last PLU keys,



5. To read MACRO information, press the **MACRO** key to be scanned,



6. To read additional parts of the program, repeat from step 3, or press the **CASH** key to finalize the program.



# Sample Reports

## Financial

Total and count of all positive PLUs	→	DATE 11/10/2011 WED TIME 13:32
Total and count of all Negative PLUs	→	X 1 REPORT 00001
Total of +PLU and -PLU sales	→	-----
Total of Non-taxable sales	→	FINANCIAL
Total of tax eligible sales for each sale tax	→	+PLU TTL 179.56
Total of tax collected for each tax	→	\$288.60
Total exempted sales for each tax	→	-PLU TTL 10
Total sales for each type of destination	→	-20.00
Total and count for each % function key (i.e. discounts & coupons)	→	ADJST TTL 189.56
		\$268.60
		-----
		NONTAX \$30.47
		TAX1 SALES \$153.60
		TAX2 SALES \$11.92
		TAX3 SALES \$16.77
		TAX4 SALES \$31.89
		TAX1 \$10.00
		TAX2 \$1.21
		TAX3 \$1.18
		TAX4 \$2.18
		XMPT1 SALES \$7.00
		XMPT2 SALES \$1.50
		XMPT3 SALES \$7.95
		XMPT4 SALES \$7.50
		EATIN TTL 1
		\$10.12
		TAKEOUT TTL 2
		\$40.77
		DRTHRU TTL 1
		\$3.04
		ITEM DISC. 3
		-0.48
		continued . . .

continued from previous page

Total and count for each % function key (i.e. discounts & coupons)	SALE DISC.	2
		-5.22
	SALE SURCH.	3
	% 4	0
		\$0.00
Net Sales		0
		\$0.00
Credited tax for each tax. (Tax is credited for negative taxable sales, i.e. mdse return transactions.)	NET SALE	26
		\$281.18
	CREDIT TAX1	4
		-1.11
Food stamp change credited to sales	CREDIT TAX2	1
		-0.23
	CREDIT TAX3	2
		-0.89
Total and count for each type of transaction correction.	CREDIT TAX4	1
		-0.39
	FD/S CREDIT	0
		\$0.23
Gross Sales	RETURN	33
		-59.73
	ERROR CORR	2
		-4.00
Totals and counters for CASH and CHECK sales	PREVIOUS VD	1
		-1.50
	VOID MODE	-2
		-6.40
Total and count for each type R/A (received on account) and P/O (paid out) key.	CANCEL	2
		\$16.00
	GROSS SALES	\$375.63
	CASH SALES	13
	\$133.49	
	CHECK SALES	1
		\$23.05
	R/A 1	1
		\$145.00
	R/A 2	0
		\$0.00
	R/A 3	0
		\$0.00
	P/O 1	1
		-140.00
	P/O 2	0
		\$0.00
	P/O 3	0
		\$0.00

continued . . .

		continued from previous page	
Total and count of items sold with HASH status.		HASH TTL	0
Count of No Sales.			\$0.00
Total of numbers entered into the non-add key		NOSALE	4
		NON ADD #	547
Total and count of expected CASH, CHECK in drawer		CASH-IN-D	14
			\$269.99
Total and count for each CHARGE in drawer.		CHECK-IN-D	3
			-108.45
		FD/S-IN-D	2
			\$21.00
		CHG1-IN-D	0
			\$0.00
		CHG2-IN-D	1
			\$8.43
		CHG3-IN-D	1
			\$8.52
		CHG4-IN-D	2
			-1.60
		CHG5-IN-D	1
			\$2.67
		CHG6-IN-D	2
			\$13.09
Total and count for each CHARGE key.		CHG7-IN-D	0
			\$0.00
		CHG8-IN-D	1
			\$0.00
		CHG1 SALES	0
			\$0.00
		CHG2 SALES	1
			\$8.43
Total for each Foreign currency in drawer.		CHG3 SALES	1
			\$8.52
		CHG4 SALES	2
			-1.60
		CHG5 SALES	1
			\$2.67
		CHG6 SALES	2
			\$13.09
	CHG7 SALES	0	
		\$0.00	
	CHG8 SALES	1	
		\$3.04	
	FOREIGN 1	0.00	
	FOREIGN 2	0.00	
	FOREIGN 3	0.00	
	FOREIGN 4	0.00	

continued . . .

Total of CASH, CHECKS and CHARGES in drawer.

Total and count for PROMO, WASTE and TIPS.

Number of transactions and total activity in Training Mode

Total and count of all balances serviced

Total number of guests served

Total and count of balances entered into PBAL key

Total and count of balances paid

Total and count of mix & match disc.

Total and count of payments to house accounts

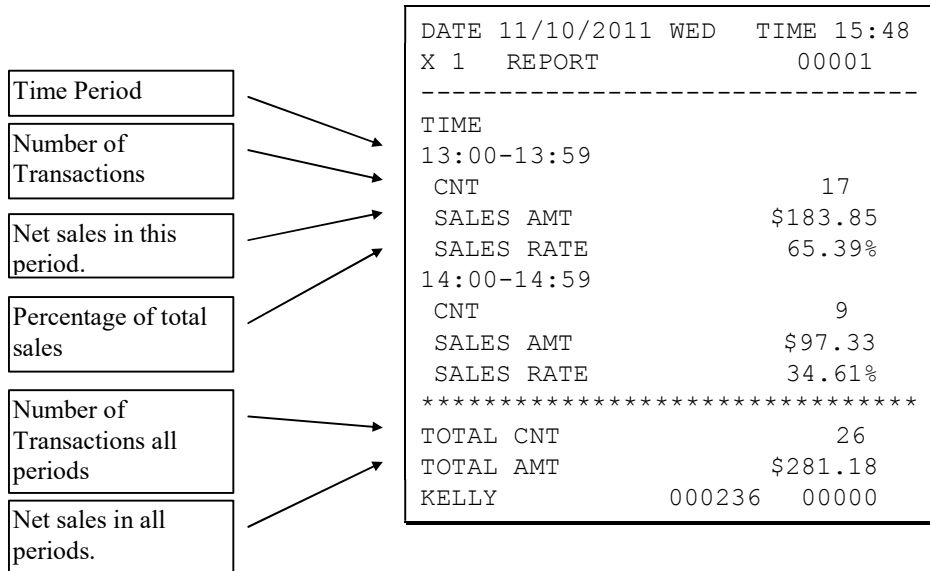
Average number if items per customer, and average dollar sales per customer

Grand total

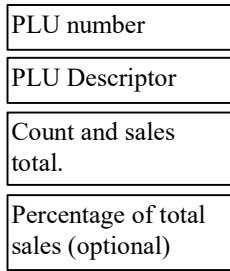
continued from previous page

DRWR TTL	\$216.69
PROMO	1
WASTE	\$1.50
TIPS	8
	\$12.50
TRAIN TTL	0
	\$0.00
BAL FORWARD	5
	\$62.59
GUESTS	4
P/BAL	\$88.13
	5
CHECKS PAID	4
	\$0.00
SERVICE	2
	\$18.64
MIX&MATCH	4
	\$88.13
PAYMENT	0
	\$0.00
AVG ITEM/CUST	0
AVG \$/CUST	\$0.00
*****	
GRAND	\$375.63
KELLY	000209 00000

# Time

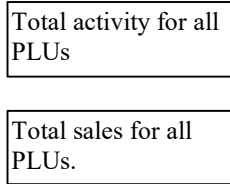


# PLU



```

DATE 11/10/2011 WED   TIME 15:33
X 1  REPORT           00001
-----
ALL PLU
PLU#1
HAMBURGER
  CNT 28                $42.00
  SALES RATE           15.64%
PLU#2
DBL BURGER
  CNT 40                $99.75
  SALES RATE           37.14%
PLU#4
COKE
  CNT 26                $38.85
  SALES RATE           14.46%
PLU#5
SPRITE
  CNT 18                $13.42
  SALES RATE            5.00%
PLU#7
ROAST
  CNT 19.16            $30.47
  SALES RATE           11.34%
PLU#28
UNLEADED
  CNT 32.85            $39.39
  SALES RATE           14.66%
PLU#29
RETURNS
  CNT 10                -20.00
  SALES RATE           -7.44%
PLU#33
NAILS
  CNT 15.55            $24.72
  SALES RATE            9.20%
*****
TOTAL CNT              189.56
TOTAL AMT              $268.60
KELLY                  000213  00000
  
```





# Clerk

**Note: Media totals can be printed for each clerk, if selected in Print Option Programming.**

Clerk Name

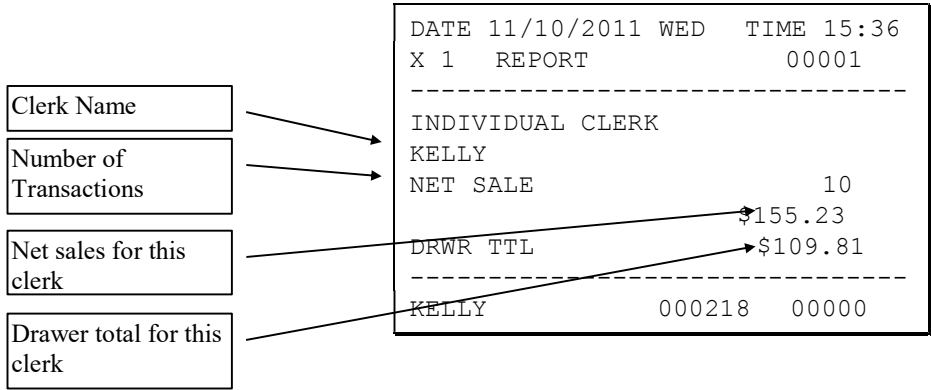
Number of Transactions

Net sales for this clerk

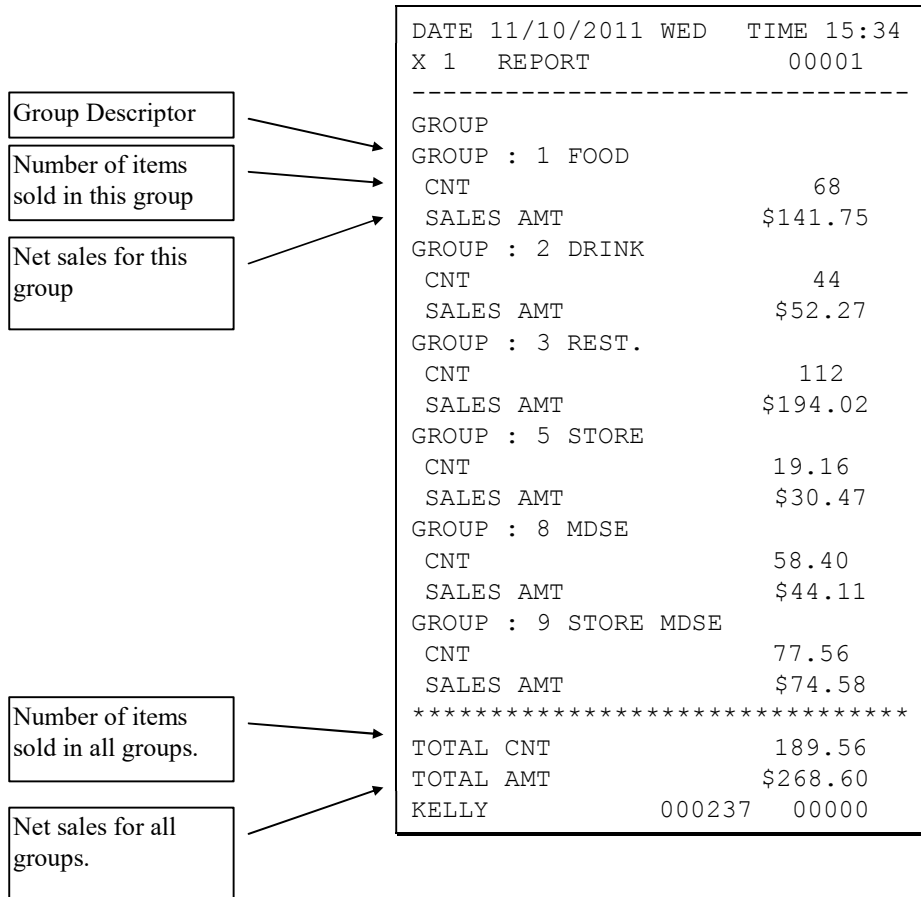
Drawer total for this clerk

DATE 11/10/2011 WED	TIME 15:36
X 1 REPORT	00001
-----	
ALL CLERK	
KELLY	
NET SALE	10
	\$155.23
DRWR TTL	\$109.81
-----	
ZACH	
NET SALE	5
	\$45.14
DRWR TTL	\$43.22
-----	
ANNA	
NET SALE	4
	\$78.75
DRWR TTL	\$67.03
-----	
LAURA	
NET SALE	2
	\$0.00
DRWR TTL	\$18.64
-----	
PEGGY	
-----	
MOLLY	
NET SALE	5
	\$2.06
DRWR TTL	-22.01
-----	
KELLY	000218 00000

# Individual Clerk



# Groups

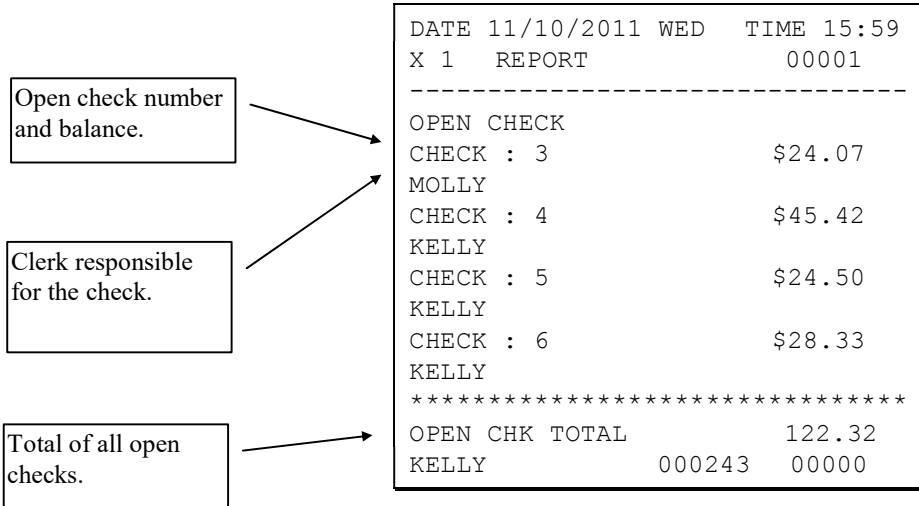


# Stock

PLU number  
PLU Descriptor  
Current Stock count

```
DATE 11/10/2011 WED   TIME 15:47
X 1  REPORT           00001
-----
ALL PLU STOCK
PLU#1
HAMBURGER
  CNT                26
PLU#2
DBL BURGER
  CNT                15
PLU#7
ROAST
  CNT                25.96
PLU#28
UNLEADED
  CNT                1488.47
PLU#33
NAILS
  CNT                161.25
KELLY                000228  00000
DATE 11/10/2011 WED   TIME 15:47
```

# Open Check



## Balancing Formulas

<b>+/-</b>	<b>Net Sales</b>	<b>\$ Example</b>
=	PLU Sales Total	\$
+	Tax 1	\$
+	Tax 2	\$
+	Tax 3	\$
+	Tax 4	\$
+	Sale Coupon Amounts	\$
+	Sale Percent Discounts	\$
+	Sale Surcharge Amounts	\$
=	Net Sales	\$

<b>+/-</b>	<b>Gross Sales</b>	<b>\$ Example</b>
=	Net Sales	\$
+	Negative PLU Total	\$
+	Item Coupon Total	\$
+	Item Percent Discount	\$
+	Sale Coupon Amounts	\$
+	Sale Percent Discounts	\$
+	Credit Tax 1	\$
+	Credit Tax 2	\$
+	Credit Tax 3	\$
+	Credit Tax 4	\$
+	Merchandise Return	\$
+	Void Position Total	\$
=	Gross Sales	\$

# Glossary

## Activity Count

The activity counter increments each time an entry is made on a particular PLU, or function key. The counter prints on the appropriate reports.

## Cancel

Press the CANCEL function to abort a transaction in progress. All current items are removed (voided).

## Cash Declaration

This option forces the operator to count the cash drawer and input the results before the financial report can be taken. Absentee owners may want clerks or managers to declare the drawer counts to insure that all cash is deposited, regardless of overages, or shortages. As an added benefit, the overage or shortage amount is calculated and printed on the financial report.

## Clerk

Sales clerks are individuals who are responsible for selling the merchandise to the customer. Typically, management wants to know merchandise sales levels for each clerk, in order to monitor productivity, account for cash and other media, and/or pay commissions. The default program provides operation for 15 clerks, however up to 99 different clerks can be used by changing the default memory allocation.

## Compulsory

When an operation is programmed compulsory, the appropriate entry must be performed in order to complete the operation.

## Compulsory Amount Tendering

This forces the operator to input the tender, rather than pressing a payment key directly. The change will always be computed by the register when a customer tenders an amount greater than the total due. Compulsory tendering will reduce cashier change errors.

## Compulsory Condiment

When a kitchen printer, or requisition system is used, the merchant may wish to force the entry of a condiment or instruction for specific items. If compulsory condiment status is set for a specific PLU, then a condiment PLU must follow the entry of the item.

## Compulsory Drawer

With compulsory drawer enabled, the clerk cannot begin a new transaction until the drawer is closed. This simple feature was designed to teach cashiers the habit of closing the cash drawer after each transaction. You'll reduce potential errors, theft and fraud that can take place when your cashier works out of an open drawer.

## Compulsory Number Entry

This option forces the operator to enter a reference number (using the #/NS key) before a PLU entry can be made or a transaction finalized with a Charge key. The number could represent an SKU number that would be tracked manually, or other data such as a customer count.

## Consecutive Number

A sequential number is printed on each receipt issued. This is not a "customer count" as this number is incremented for non-sales activity such as no-sales and reports. A count of revenue generating transactions (true customer count) is printed with the Net Sales total on the financial report.

## Currency Conversion

Use the currency conversion function to convert and display the value of the transaction in foreign currency. Only cash tender is allowed after pressing the currency conversion function. Change is calculated and issued in home currency.

## Decimal Multiplication

If you sell weighed goods, yard goods, or any merchandise sold in fractions of a unit, the decimal multiplication feature calculates each transaction quickly and accurately. For example, if your customer selects 4.75 pounds of an item sold at \$1.59 per pound, you enter 4.75 on the numeric keypad, press the X/TIME (multiplication) key, then enter the price per pound and press the appropriate PLU key.

## Default Program

The original program installed in the ER-900 Series. The register has a default program which makes it operational after a memory clear. Nearly all option, rate, and status programs are set to zero as the default condition.

## Department

Note: The ER-900 Series uses price look-ups (PLUs) to perform the function of traditional cash register departments. PLUs may be registered directly on the keyboard (like traditional departments) or indirectly by entering the item or PLU number and then pressing the PLU key.

## Electronic Journal

The ER-920 and ER-925 do not provide a journal printer; the ER-940 and ER-945 provide a traditional journal printer. Today many systems, even expensive PC-based systems do not print a traditional sales journal. For business records, a copy of daily financial summaries is usually all that is needed. Like some of the more expensive POS systems, the SAM4s ER-900 Series has the capability of storing a sales journal in memory. The electronic journal can be reviewed and discarded, saved to an SD card or polled by a PC for archival.



When ECR memory reserved for electronic journal is full, current records are saved and old data is discarded.

## **Error Condition**

An error condition signals that mis-operation has occurred. It is identified by an audible tone and an error descriptor appearing on the display.

## **Error Correct**

An error correct operation voids the last item entered, it must be used within a sale.

## **Flash ROM**

Flash ROM is used by the manufacturer to contain the program that runs the register. Flash ROMs maintain memory when power is off, allowing the register to be especially stable and reliable. In the case that the register's program is improved, or updated, the Flash ROM can be updated by a qualified service technician through a utility in the register.

## **Food Stamp**

Note: Many areas now administer food stamp payments through EBT cards, rather than traditional food stamp coupons. The ER-900 Series is not capable of accepting EBT electronic payments at this time.

Merchants who accept food stamp payments have the responsibility of accepting food stamps only for food stamp eligible merchandise.

The SAM4s ER-900 Series offers a sophisticated routine to separate food stamp eligible items and accept the appropriate payments. First, each PLU is pre-programmed with food stamp eligibility status. If the customer is paying by food stamps, the operator can then recall and display the food stamp eligible total. Depending upon local rules, sales tax can be forgiven on any taxable food stamp eligible item. Change less than one dollar from food stamp tender is applied to non-food stamp eligible items, or issued in cash change. If both cash and food stamp change is due, the register displays both types of change due.

Using this system, all food stamp items are automatically sorted, with change and tax calculated by the register. Thus, a potentially confusing transaction can be handled quickly with little risk for errors.

## **Gallonage**

To simplify gasoline transactions, PLUs can be designated to calculate gallons sold on fuel purchases. The price of the fuel sold is entered as it would be in a normal "open" PLU. However the price per gallon of fuel is entered where the PLU preset price is normally maintained. When fuel is sold, the register will refer to the programmed price per gallon and calculate the number of gallons sold. Both the gallons pumped and dollar amount of the gas purchase are conveniently printed on the customer receipt and sales journal. This provides all the necessary information for a customer that needs a receipt for gas purchases. The total of gallons sold is also maintained on the appropriate PLU report, in the place of the PLU item counter. Several gallonage PLUs could be placed on the keyboard to maintain records for different pumps, or types of fuel. Thus, the dollar and gallon totals can provide a useful security check against separate pump totals.

## Groups (PLU Groups)

Groups are used to organize sets of items. For example, in a restaurant Grill Items, Drinks, and Ice Cream items might be separated into different groups. Up to 99 group totals are available. Group reporting is available on the group report.

## HALO

The high amount lock-out (HALO) limits the amount allowed to be entered in a PLU, or function key.

## HASH

Merchants often sell non-merchandise items, such as lottery tickets, or bottle deposits, that they do not wish to account for as reportable revenue. HASH PLUs are useful to account for non-revenue income. They will add to the appropriate totals on the PLU report, they will add to the transaction totals, and they will be accountable for in drawer totals, but they will not affect the merchants, NET SALES, GROSS SALES or NON-RESETTABLE GRAND TOTAL. As a system option, HASH can be defined to not add to the transaction (NON-ADD).

## Link (PLU Link)

Use linked PLUs if you wish the registration a PLU to automatically cause the registration of another PLU (for example to automatically add a bottle deposit.) Linked PLUs are set with Program 350, PLU Link programming.

## Macro

Macro keys may be programmed to record, and then later perform, up to 50 keystrokes.

For example, a macro key could be set to tender (preset tender) a common currency, such as \$5 into the cash key.

## Memory Allocation

Memory allocation is a program that determines how the system memory is divided to provide the correct features for your application. For example, you may require more or less clerk memory, PLUs, or electronic journal memory. Memory allocation allows you to maximize the features you need while minimizing the features you do not need.

## Mix & Match

Retailers often offer discounts when multiples of different items are purchased. For example, the offer: "save \$5 on any three bottles of wine" can be handled by a mix and match discount. The default ER-900 Series can accommodate up to 10 different mix and match discounts, the total can be increased to a maximum of 100 through memory allocation.

## Multiple Receipts

In some cases, for example where a mail-in rebate is offered, an extra copy of a receipt is needed. If allowed, the receipt must be re-printed immediately, before another transaction is started.

## Negative PLUs

As you program PLUs, you will find a setting to make them negative (normally they are

positive). Positive PLUs are used for items that add to the sale. Negative PLUs are used for items that subtract from a sale, like individual store coupons or bottle deposit credits.

## NLU

Number Look-Up (NLU) refers to PLU code that is accessed when a Keyboard PLU is used. In the default program each Keyboard PLU will look up the appropriate numeric PLU, beginning with PLU #1 for Keyboard PLU key #1 and continuing sequentially through the keyboard.

However, this numbering sequence may be impractical for some applications. For example, Keyboard PLU #1 may represent a can of *Diet Pepsi*. The merchant may wish to have the Keyboard PLU look up the UPC code number for *Diet Pepsi*, which is “120500”. Using this program you can change the Number Look-Up (NLU) for the keyboard PLU to any 15-digit number you choose.

## No Sale

No sale is an operation to simply open the cash drawer. No sales are counted and reported on the financial report.

## Not Found PLU

For small merchants, the ER-900 Series can build a PLU file “on the fly”. Each time an item is scanned (or entered by PLU number) that is not in the PLU file, the operator is prompted to enter the price and other options for the item. At the end of the day, the “Not Found PLU Report” will allow the manager to verify the prices and update the PLU file as needed. T

## Open (PLU)

Open PLUs accept price entries, rather than register a preset price. To prevent errors, you may set a high limit (HALO) for open entries.

## Override

Override is an operation used to bypass a programmed price or entry limit (HALO).

## Over-Tendering/Under-Tendering

When a payment is made less than the amount due, it is called an under-tender. After an under-tender, the register calculates and displays the remaining balance for the sale. Additional payments must be made until the total due is satisfied. When the sale is fully paid, the cash drawer will then open and the receipt is completed. When a payment is made more than the amount due, it is called an over-tender. The register will compute and display the change due and the receipt will be completed. Note that register options can be set to allow or disallow over-tendering for check and charge payments.

## Paid Out

The Paid Out key is used to track cash paid out of the cash drawer or to record pick ups from the cash drawer.

## PLUs

Price look-ups (PLUs) are accessed by indexing a code number and pressing the PLU key, or by pressing a keyboard PLU key. PLUs can be programmed with a preset or open price.

PLUs record an activity count and dollar total on the PLU report. PLU sales may also report to a group.

## **Post Tender**

Post tendering is available to help prevent cashier confusion when a customer decides to change the tender amount. When Post Tendering is allowed, the operator can re-enter a cash tender and the register will re-calculate the change.

To post tender after finalizing the sale, enter the cash amount presented by the customer and then press CASH. The amount of change due to the customer is then displayed. This is a calculation function only, and no totals or counters are updated by the use of this feature.

## **Preamble/Postamble Message**

Programmable messages allow each merchant to customize his receipt with the store name, address, phone number, website or other critical identification information or advertising messages. The SAM4s ER-900 Series allows a preamble message of up to six lines, each with up to 24-characters, to be printed at the top of each receipt. A postamble of up to 6-lines of 24-characters can also be printed at the bottom of the receipt.

## **Preset (PLU)**

When a PLU is pre-programmed or pre-set with a fixed amount, the preset amount will automatically register when the PLU is pressed or entered.

## **Preset Override**

When a PLU is preset, it is possible to override the preset price with a different price. If the override function is set to be allowed in the PLU program, you can simply enter a new price and press the PLU key.

## **Receipt**

A receipt is a printed tape given to a customer as a record of the sale transaction.

## **Received on Account**

The Received on Account key is used to track cash received into the cash drawer or to record loans to the cash drawer.

## **Register Number**

The number of the register can be set and printed on each receipt. If the merchant uses more than one register, or has more than one location, the register where a transaction took place or report was taken is easily identified.

## **Single Item**

The transaction is finalized automatically when a single item PLU is registered as the first item in a sale. Single item status is used to speed transaction entry when an item is normally sold in a one-item sale, for example, a pack of cigarettes, a newspaper or an admission ticket.

## **Split Pricing**

Often merchants price items in multiples, for example 3 for \$1. The register will compute the price of items when the exact quantity is not purchased. If the customer chooses to buy

2 items at 3 for \$1, enter 2, press the X/TIME key, enter 3, press the X/TIME key and then enter the price and the PLU. The register will compute the price for the items purchased.

## **Stock (PLU Stock)**

Each PLU reports an activity counter. Normally the activity counter increments (adds) and is reset when a PLU Z-report is taken. You can choose to use the PLU activity counter as a stock counter. If used as a stock counter, each PLU activity will reduce the count. A separate program allows you to add to the stock count or enter a new stock count. Stock counts are not reset when PLU Z-reports are taken.

## **Surcharge (Item)**

An item percent surcharge adds a percentage to the price of an item. This addition nets the PLU total.

## **Surcharge (Sale)**

A sale percent surcharge adds a percentage to the entire sale.

## **Tare**

Tares are container weights. If you are using the scale function, you can preset up to 5 different tare weights. The tare can be subtracted automatically when a specific PLU is registered, or manually inputting the tare number and pressing the TARE key can subtract the tare. Tare #5 can be programmed for entering tare weights manually.

## **Tax Computation by Rate/Tax Computation by Table**

In the simplest method of tax calculation, the register is set with a tax rate (or rates) and the taxes are computed by a percentage calculation. In some cases, a tax that is entered as a percentage does not follow exactly the tax charts that apply in your area (even if the tax chart is based on a percentage). In these cases, we recommend that you enter your tax using tax table programming. This method will match tax collection exactly to the break points of your tax table.

## **Tax Exempt**

Tax exempt is used to exclude the tax from an entire sale.

## **Tax Shift**

Tax shift keys are used to reverse the tax status of a PLU entry.

## **Tender**

A tender is the register operation in which the amount of the payment is entered. If the tender exceeds the amount due, the sale is finalized and change due is displayed.

## **Training Operation**

Training operations do not add to PLU or function key totals. This allows an operator to practice making entries without updating sales totals. If you wish to perform training operations, designate one of the clerks for training. You must clear (Z) the register before the training clerk can be used. When that clerk is signed on, the register is in "training mode".

## **Transaction Number**

See consecutive number.

## **VAT**

Value-Added Tax (VAT) is a tax collection system where a portion of the item's sale price is tax. VAT is different than most sales taxes where tax amounts are calculated and added-on to the sale. Value added taxes are included in the item price. Most locales in the USA do not use a VAT system, which is used in Canada and other nations.

## **Void**

A void operation will erase a previous item entry. It must be used inside of a sale only.

## **X & Z Reports**

X (eXamine) reads reports without resetting and Z (Zero) reads and resets your sales totals.

# Manual Revision Record

Edition	Date published	Revision Contents
1.0	01-30-2012	Initial
1.1	01-07-2019	Change SAM4S logo. Update downloading the image logo by PC.